



**A message from Acceptance Recovery Center (ARC) regarding COVID-19:**

We at ARC want you to know that there is no higher priority than the safety and well-being of our residents, our team, and our community. As news on the Coronavirus continues to evolve, we would like to assure you that we are taking all of the necessary precautions, as recommended by the CDC, to treat the public health threat seriously and to prevent the spread of the virus among our residents and team members. Resident care always comes first and we have implemented the guidelines recommended by the CDC.

**Changes to Services**

- Remote recovery support services are available through HIPAA compliant video conferencing
- Online community support meetings are acceptable program requirements
- Restricted assessing/accepting intakes
- Postponed events such as Annual Winds of Change Symposium and the monthly End of the Month Community celebrations until further notice; online access available on our website for FRG

**Sanitary Measures**

- Educated residents and team on about the Coronavirus and its symptoms, proper handwashing guidelines, and precautions to take when in the community
- Encouraged to limit direct contact with one another and report any suspected symptoms to medical staff as soon as possible
- Increased sanitizing of public surfaces and commonly shared areas
- Implemented policies for in the event that a resident shows signs of flu-like symptoms. Set aside units (quarantine) have been implemented to support residents until cleared by professional medical staff
- Identified all high-risk team members and residents, as well as taken the necessary precautions to keep them well
- Screening conducted on 3 cycles per day for exposure to the COVID-19 based on a symptom check, body temperature reading, and self-reported history of recent travel or interactions with people known to have the virus Social Distancing

- Enforcing social distancing measures, minimizing contact with persons outside the residence
- Set up team members to work remotely, when possible
- Restricting outside visitors/ vendors on any of our residential properties
- Restricted passes for residents until further notice
- Encouraging team members to practice social distancing in their off hours
- Encouraging compliance with voluntary shelter ordinance throughout Athens-Clarke County

The health and safety of our residents, their families, and our staff continue to be our main priority at ARC, and we are making every effort to ensure that we are providing the best possible environment. Please contact us if you have any questions.

Humbly at Service,  
Brandy Anderson, BA, NCACI, CACII, MATS  
Founder/ Chief Executive Officer