



## Frequently Asked Questions

### How does Faith Direct Work?

*Faith Direct* is a secure system that works directly with your bank account or credit/debit card – much the same as other direct payments you may have set up for utility bills or mortgage payments. There is no cost to you to participate in the program.

### Can additional funds be taken from my account other than what I have authorized?

No. The *Faith Direct* program is strictly regulated, and only you can designate the amount to be debited on a monthly basis. We will not disclose any non-public personal information except as required by law.

### When do transactions take place?

Transactions take place on the 4<sup>th</sup> or 15<sup>th</sup> (or the next business day). The total amount of your gifts for that current month will be debited in one monthly total.

### How can I be sure my gift is going to my school?

Your gift will be clearly itemized on your bank or credit/debit statement. Your school will receive monthly statements detailing your support, and *Faith Direct* will provide you with an annual contribution statement for tax purposes. Your contributions to your school via Faith Direct are tax-deductible to the extent allowed by law.

### How do I set up an online monthly contribution?

Visit [www.faithdirect.net](http://www.faithdirect.net). Click *Give Now*. Enter the school code TX417. Click *Enroll in Recurring eGiving*. Scroll down to Recurring Giving. Click *SEASCS Annual Fund*. Input the monthly donation amount. Scroll down to Payment Processing. Input the desired monthly withdrawal date. Choose *Bank Account* (you will need your banking account/routing number handy) then proceed to Step 2 to finalize the payment.

### Can I make a one-time contribution?

Yes, you can make a one-time contribution through *Faith Direct* at [www.faithdirect.net](http://www.faithdirect.net) or by check mailed to:

St. Elizabeth Ann Seton Catholic School  
Annual Fund  
6646 Addicks-Satsuma Rd.  
Houston, TX 77084

### My company participates in the Matching Gift program. How can I apply?

Please contact the HR department at your company for more information. Attached is a list of some of the Matching Gift companies to the Archdiocese of Galveston-Houston.

### Can I stop, increase, or decrease my donation at any time?

Yes, by calling *Faith Direct* at 1-866-507-8757 (toll free), by emailing [info@faithdirect.net](mailto:info@faithdirect.net), or by logging in to your account via [www.faithdirect.net](http://www.faithdirect.net).

If you have any questions about the *Faith Direct* program, please call 1-866-507-8757 or send an email to [info@faithdirect.net](mailto:info@faithdirect.net).