

BEL-AQUA RESPONSE TO COVID-19

March 9, 2020

To All Bel-Aqua Customers:

We wanted to take this opportunity to reach out and let you know how Bel-Aqua is navigating through the uncertainty of the COVID-19 coronavirus outbreak.

As of this communication, there are no reported cases of Bel-Aqua employees or their families being infected with the virus. Also note, our day-to-day operations have not been impacted.

No one knows when new cases of the virus will peak, how many people will contract it, or when we will start to see it subside. The situation is changing by the moment, and all we can do is pay attention and respond accordingly.

On the planning side, there are a few things we would like you to know:

- We have communicated to our employees that if they have symptoms such as fever, sneezing, coughing, etc. they should stay home.
- We have provided all of our employees with the CDC Guidelines in regards to the COVID-19 Virus.
- Bel-Aqua has increased its cleaning and disinfecting, particularly of “high-touch” areas like doorknobs, faucets, etc. Our trucks are being washed and disinfected as well.
- Currently, this has not materially impacted our day-to-day operations or our ability to deliver products and services to our customers.

We are committed to maintaining the quality and timeliness of the service that you expect from Bel-Aqua. Our biggest priority is the health and safety of our employees and customers. For everyone’s safety, we will continue to review the situation and recommendations from our local, state and federal governments and health organizations. We expect that this situation will continue to evolve rapidly, and we appreciate everyone’s cooperation in ensuring that we are prepared going forward.

Thank you for your continued support, and be safe and healthy.

Please feel free to reach out to us with any questions.

Sincerely,

Mark Warshaw/CEO

Scott Silver/President