

You are invited to a **Telephone Town Hall** with Dr. Deena Hinshaw, Chief Medical Officer of Health and Dr. James Silvius from Alberta Health Services to discuss the pandemic and current measures in place to protect both residents and yourselves.

As COVID-19 case numbers continue to rise, please consider **what challenges and barriers you are experiencing and what solutions you would propose** as we enter the winter months. We are also interested in your answers to the following questions:

- What are your observations on how COVID-19 is entering facilities?
- What are your observations on the spread within facilities?
- What do you think may be some solutions?
- What has been working well so far?

As you think about potential solutions, please keep in mind that resident quality of life and staff quality of work-life considerations must inform and balance the measures for continuing care.

**Register by clicking the link below for the session that works best for you.**

- Wednesday, November 25<sup>th</sup> from 4:30 to 6:00 p.m. <https://extranet.gov.ab.ca/opinio6//s?s=Nov25>
- Friday, November 27<sup>th</sup> from 3:00 to 4:30 p.m. <https://extranet.gov.ab.ca/opinio6//s?s=Nov27>

**Participant instructions for the event:**

1. Please ensure you have registered for the upcoming event via the link provided above.
2. We will call you at the phone number you provide when you registered.
3. Please be ready to answer your phone up to 5 minutes before the scheduled start time and wait by the phone to pick up call.
4. If for any reason, you missed the call, you can still join by clicking on the link here, <https://video.teleforumonline.com/video/streaming.php?client=15500>, where you can stream the event via computer or mobile phone and ask a question that can be read out by the moderator.
5. If for any reason, you are still having any issues joining the call, there is a 1-877 number left on your voicemail if you miss joining the call when it starts. You can also get technical support by calling the GOA call centre at 310-0000. The 1-877 should be used only if necessary as additional costs are incurred.

Please share this information with your team members and talk with your site lead if you have any questions or concerns.

Thank you,

Alberta Health