



NEW YORK
**ALLIANCE FOR
INCLUSION & INNOVATION**

MEMBERSHIP
GUIDE 2025-2026



2025-26 BOARD OF DIRECTORS

The NY Alliance's Board of Directors is comprised of a diverse cross-section of leaders from throughout the association's membership who pull from their many years in the field to collectively chart the course forward for the NY Alliance.

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Robert Budd, Second Vice Chair

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Mid-Hudson: Patrick Paul, *Anderson Center for Autism*

Northern: Amy Dugliss, *Advocates Incorporated*

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MEET THE STAFF

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ABOUT US



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**ALLIANCE FOR
INCLUSION & INNOVATION**

OUR STORY

With over 80 years of collective experience, the New York State Association of Community and Residential Agencies (NYSACRA), the New York State Rehabilitation Association (NYSRA) and the NYS Rehabilitation Research & Training Institute (NYS RRTI) came together in collaboration to become the leader in advocacy for people with disabilities and agencies who support them. New York Alliance for Inclusion and Innovation (NY Alliance) was formed in the Spring of 2018. Our community providers offer a full spectrum of services to people throughout New York State to individuals with disabilities.

VISION STATEMENT

To advance a society where individuals with intellectual, developmental and other disabilities are contributing citizens with equal rights and opportunities.

MISSION STATEMENT

To be the leading resource for organizations, the individuals and families they support and serve as a catalyst for positive system change and innovation.

CORE VALUES

Community: We foster choice and independence in diverse, inclusive communities and inspire creativity and innovation, where people thrive and succeed.

Leadership: We build strong diverse coalitions and engage key stakeholders in advocacy, shape sound public policies responsive to people's needs and support initiatives that advance positive, high-quality outcomes.

Person-Centered: We ascribe to an individualized approach that assists people in living their best life through self-determination.

Respect: We value our members and stakeholders and express that through gratitude, listening and collaboration.

Integrity: We believe words and actions should be held to the highest standards of honesty, fairness, respect, and professionalism.

Equity: We acknowledge systemic inequities and advocate for people with disabilities, their families, and the staff that support them to have access and opportunities.

NY ALLIANCE REGIONS

NY Alliance membership falls into six regions around the state. The regions are as follows:

The **WESTERN REGION** which includes: Allegany, Cattaraugus, Chautauqua, Chemung, Erie, Genesee, Livingston, Monroe, Niagara, Ontario, Orleans, Schuyler, Seneca, Steuben, Wayne, Wyoming and Yates counties.

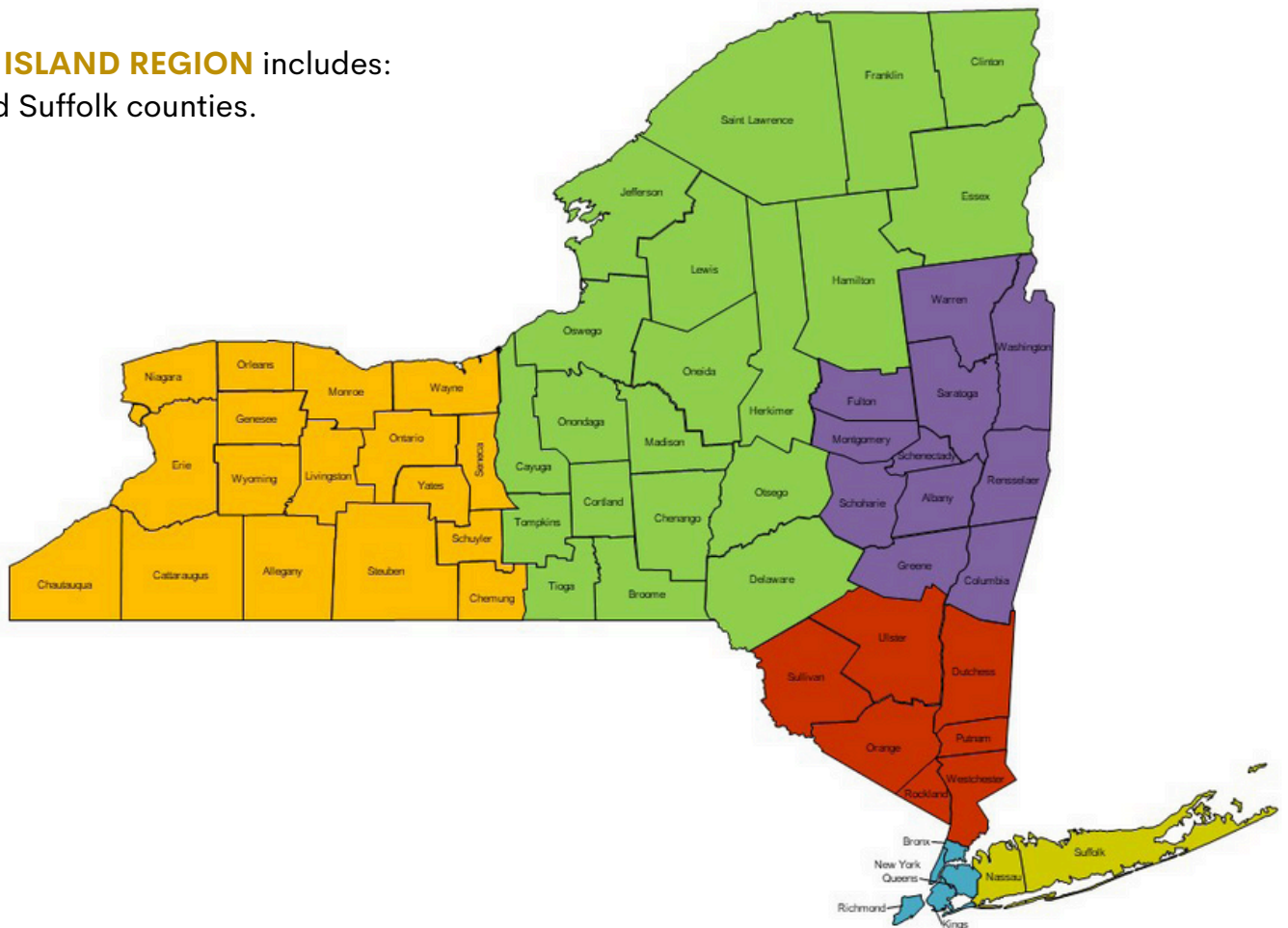
The **NORTHERN REGION** which includes: Broome, Cayuga, Chenango, Clinton, Cortland, Delaware, Essex, Franklin, Hamilton, Herkimer, Jefferson, Lewis, Madison, Oneida, Onondaga, Oswego, Otsego, St. Lawrence, Tioga, Tompkins counties.

The **CAPITAL REGION** includes: Albany, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Warren and Washington counties.

The **MID-HUDSON REGION** includes: Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, and Westchester counties.

The **NEW YORK CITY REGION** includes: Bronx, Kings, New York, Queens and Richmond counties.

The **LONG ISLAND REGION** includes:
Nassau and Suffolk counties.



NY ALLIANCE COMMITTEES, COUNCILS & WORKGROUPS

ASSISTIVE TECHNOLOGY COMMITTEE

The purpose of this committee is to research and report on ways to promote technology that will enhance the delivery of services to people with disabilities and help the agencies that serve them. In this committee, members share innovative ways in which technology is being used in organizations across the state.

DIVERSITY, EQUITY AND INCLUSION ADVISORY COMMITTEE

The advisory committee is charged with designing a plan to embed diversity, equity and inclusion into all Association work and construct a communication plan to foster educational opportunities.

GET INVOLVED. JOIN A COMMITTEE, COUNCIL OR WORKGROUP.

Vast representation from across the state allows for deeper dialogue and better understanding in our committees, councils and workgroups. The NY Alliance encourages all provider members to have a voice on our committees, councils and workgroups. If you or someone in your organization is interested in joining the conversation, please email the NY Alliance at nyaii@nyalliance.org.

QUALITY COMMITTEE

This committee discusses and provides feedback on proposed and current regulations, shares information in the areas of quality assurance, Justice Center investigations, Incident Review and Management, Bureau of Certification inspections and expectations, corporate compliance and individual organizational policies and procedures.

RATE/FINANCE COMMITTEE

This committee discusses issues related to rate setting, the Consolidated Fiscal Report, OPWDD rules/regulations, state and federal budget proposals and other financial considerations for agencies. Members highlight the fiscal challenges and opportunities providers face in a constantly changing era. The committee helps shape the policy positions NY Alliance advances with policy makers in this area.

SUPPORTING PEOPLE WITH COMPLEX NEEDS WORKGROUP

Members of this workgroup focus on identifying appropriate technical assistance and educational and other support opportunities for providers who work with people with forensic and complex histories. Cross-systems issues are identified and discussed. This workgroup consists of members with experience in serving this specialized population of people. Best practices are shared including innovations in service delivery for people with dual I/DD-behavioral health needs, individuals who are aging, people with complex medical issues.

GET INVOLVED

NY Alliance offers members many opportunities to participate in committees, councils and workgroups that focus on a variety of issues.

EMPLOYMENT COUNCIL

The purpose of the Employment Council is to provide members of the NY Alliance a forum to share advanced level ideas and best practices as it relates to Supported Employment. The council serves as a mechanism to identify and discuss topics related to supporting people in employment and encourages member discussion around best practice recognizing employment first concepts as the guiding principal. The council serves as a community of practice where open dialogue is encouraged around emerging and continuing topics of interest.

GOVERNMENT, POLICY & ADVOCACY COUNCIL

Playing a key role in setting the policy positions, members of the Government, Policy & Advocacy Committee (GPAC) assist the association to advance public policy and serves as a forum for addressing policy matters and formulating the NY Alliance's legislative and budgetary priorities

The GPAC shall also serve as a clearinghouse of issues and may divert topics to other NY Alliance Standing Committees and other workgroups/subcommittees.

COUNCIL FOR LEARNING & WORKFORCE ADVANCEMENT

The primary purpose of the Council is to support provider agencies', their Staff and People receiving services and their families to advance sound public policy practice, innovative and inclusive initiatives that ensure the workforce is respected as professionals, well compensated and highly skilled. The Council will be a resource for emerging trends and influences for the entire workforce.

COUNCIL ON HEALTH AND LONG-TERM SUPPORTS

This Council, which is comprised of Executive-level leadership among our member organizations, meets on quarterly basis to discuss the "big picture" issues facing the future of I/DD service delivery. The Council also serves as a mechanism by which members exchange information and share experiences and best practices. Since 2022, the Council is joined by the Commissioner of OPWDD and her leadership team for the purpose of exchanging ideas and providing feedback on how best to shape the service delivery system of the future.

PUBLIC POLICY & ADVOCACY

POLICY & LEGISLATIVE ANALYSIS

Effective policy, legislative analysis and advocacy are essential to the success of any membership organization that works with government. NY Alliance's Government Relations and Policy team, contributes to the association's mission by developing and working to implement legislative, State budgetary and regulatory strategies that produce sound public policy on behalf of New York's disabilities communities.

LEGISLATIVE

We provide members with analysis on legislation that impacts the disabilities field. With a strong presence in Albany, we maintain relationships with State legislators, their staff, and the fiscal committees to advance legislative and budgetary priorities and exchange information on public policy matters that drive statutory changes. The NY Alliance develops its positions on bills of importance through member input and articulates its stances through meetings with elected officials, written correspondence and the issuance of memos in support/opposition to specific measures.

PUBLIC POLICY

The NY Alliance strives to set public policy objectives that achieve change and further the mission of the association. We influence public policy through high-level research and analysis, data analytics, knowledge and innovative approaches to supporting people with disabilities.

Our staff and team of consultants have a highly developed understanding of public policy development and we maintain key relationships with officials in the Executive Chamber, the Division of Budget, relevant state agencies and institutions of higher learning to exchange information.

NY ALLIANCE GOVERNMENT ACTION CENTER (GvtAC)

The power of New York's intellectual and developmental disabilities advocacy is based in its ability to successfully engage with members of the U.S Congress, members of the NYS Legislature and key governmental officials in Washington, D.C. and Albany, New York.

Our advocacy is inclusive, it's participatory and it's genuine.

The NY Alliance's Government Action Center (GvtAC) is available to member agencies and all stakeholders to ensure that our voices are heard. The Center allows anyone to send emails directed to legislators and officials to support our advocacy efforts.

KEEPING YOU INFORMED

EXECUTIVE BRIEFINGS

Executive Briefings offer NY Alliance leaders a platform to share policy updates and governance practices while gathering insights from executives on service delivery impacts. This member benefit provides timely news from state agencies and federal policy snapshots, relevant to executives and emerging leaders of provider organizations.



ANCOR 100% MEMBERSHIP

As an NY Alliance provider member, your membership includes full access to the National Association, the American Network of Community Options and Resources (ANCOR) [membership benefits](#).

ANCOR's mission is to influence policy and provide solutions that empower community-based providers in their support of individuals with intellectual and developmental disabilities.

With over 2,000 members nationwide, they strive to promote inclusion for all abilities.

For more details on these benefits, you can watch the linked webinar below.

ANCOR membership offers your organization:

1. **Policy Engagement:** Participate in various committees, including the Government Relations Committee and the Grassroots Committee, to shape sensible federal policies.
2. **Stay Informed:** Receive weekly newsletters, member briefings, industry insights, and access to the ANCOR podcast. Stay updated with the latest news, expert analysis, and key insights regarding I/DD, Medicaid policy, federal legislation, and more.
3. **Networking and Learning:** Enjoy discounted rates for ANCOR's annual Policy Summit & Hill Day, and the Annual Conference, Connect. Connect with peers through the Connected Community, engage in discussions, and access educational opportunities.

MAKING CONNECTIONS BEYOND NEW YORK STATE

Watch a brief presentation from ANCOR President & CEO, Barbara Merrill and her team where they provide detailed information about the benefits of ANCOR membership. Download the powerpoint from this presentation [here](#).



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CENTER FOR INNOVATION & LEARNING

The **NY Alliance's Center for Innovation & Learning** promotes knowledge exchange in disability services across New York State. It serves as a hub for professional development, technical assistance, and research, offering educational resources through various formats—downloadable materials, webinars (live and archived), and in-person sessions at the Albany office or other locations.

PERSON CENTERED THINKING & PLANNING TRAINING

Participants have the unique opportunity to learn and practice the skills needed for effective Person-Centered Planning with someone whose life presents many common challenges in the service driven world. This is a unique opportunity to think differently about how to provide true person-centered supports, one person at a time. Learn more about the NY Alliance's Person-Centered Focus [here](#).

HOUSING NAVIGATOR COURSE

This virtual training equips professionals to support individuals with I/DD in creating person-centered housing solutions. The course covers housing development, funding, and sustainability, while fostering a statewide community of practice. Participants engage in live expert-led sessions, interactive discussions, and complete assigned readings to become qualified Housing Navigators. [Learn more](#)

TECHNOLOGY INFORMATION CENTER

The Technology Information piece of The Center provides resources on assistive technology and provides the expertise and resources available for technical support if needed. Resources include Enabling Technology in Action, a compilation of videos and other resources showing how to use enabling technology. [Learn more](#)

EXECUTIVE LEADERSHIP DEVELOPMENT SERIES (ELDS)

The NY Alliance ELDS was developed to support your organization's critical need for new, emerging and diverse executive leaders to develop an awareness of their style of leadership, and an understanding of how to apply assorted styles and tools to support professional growth within all levels of the organization. [Learn more](#)

HEALTH AND WELLNESS TRAININGS

Training opportunities are available for Registered Nurses, Social Workers, Licensed Mental Health Counselors, Community Rehabilitation Counselors and more. These include continuing education courses for licensed social workers (#0105).

Health & Wellness topics include:

- OPWDD Approved Diabetes Management Trainings (Diabetes 360: RN Train-the-Trainer & Diabetes 180: Annual Renewal);
- Diabetes Management Made Simple;
- Telephone Triage for RNs & Understanding Telephone Triage for DSPs and Other Support Staff

Learn more about these offerings [here](#).

PROJECTS & INITIATIVES

NY Alliance regularly applies for and has received state, federal and private foundation grants to create different resources to assist the field.

AI LEARNING COMMUNITY

Established in partnership with Data Potato, LLC, the NY Alliance is designing a learning community and toolkit around safe and innovative best practices utilizing AI in your organization. Major components of the Learning Community include: Provider Education & Engagement, Training and Competency Development, Risk Assessment & Compliance, and Vendor Collaboration.

[Learn more](#)

ENABLING TECHNOLOGY PILOT

Funded by the Mother Cabrini Health Foundation, the NY Alliance is currently facilitating a group of NYS providers to reimagine how innovative supports and services are or can be provided to people with I/DD. The two-year pilot program, called *Implementing Technology as Primary Support (I-TAP): Empowering Independence for Service Recipients while Streamlining Workforce Efficiency* will assist providers with giving a person with I/DD the opportunity to have more control over their home environment and access to their community. The grant also focuses on developing a support system that embraces a flexible work schedule and the option for remote work for Direct Support Professionals.

REGIONAL CENTERS FOR WORKFORCE TRANSFORMATION (RCWT)

Funded by the NYS OPWDD, RCWT is a leading resource and support system for individuals with disabilities, their families, advocates, OPWDD-provider agencies, and support professionals. RCWT strengthens the professionalism of DSPs by educating them on nationally validated ethical standards, offering resources that help develop professional skill sets, and improving their overall competencies. [Visit the RCWT website](#) to learn more!

HOUSING RESOURCE CENTER (HRC)

NY Alliance's specialized housing initiative provides technical assistance, training resources and a network of housing experts. The initiative includes creation of a standalone website, New York Housing Resource Center (HRC) for People with Intellectual/Developmental Disabilities, a centralized portal of New York State housing related information. The HRC acts as a clearinghouse for information and resources for housing professionals across the state and helps to foster collaboration between and among the housing industry and related professions, service provider agencies and people with disabilities.

[Visit the NYHRC website](#) to learn more.

SUPPORTED DECISION MAKING NEW YORK (SDMNY)

The Supported Decision-Making New York (SDMNY) Project is a collaboration between Hunter College/CUNY, NY Alliance, and Disability Rights New York. The project is aimed at increasing awareness of SDM as an alternative to guardianship for people with I/DD, and to implement two parallel SDM programs designed to divert transition-age youth with I/DD from entering guardianship, and to help restore the rights of people with I/DD already under guardianship. [Learn more at SDMNY.ORG](#)

Designing Innovation*

The process of developing methods to address user needs and create forward thinking solutions.



PERSON-CENTERED PLANNING COMPREHENSIVE SYSTEM TRANSFORMATION STATEWIDE TRAINING INITIATIVE

The New York State Department of Health (DOH) presents Person-Centered Planning learning opportunities to support best practices in Home and Community-Based Services (HCBS) Final Rule-compliant person-centered planning and practice throughout the State. This initiative is sponsored by DOH in partnership with NY Alliance and Public Consulting Group. [Read More](#)

EMPLOYMENT SUPPORTS TRANSFORMATION ASSESSMENT (ESTA)

NY Alliance created [ESTA-NY.com](#), the Employment Supports Transformation Assessment (ESTA) as a comprehensive resource providing individualized tools, resources, and guidance to help human services agencies transform employment supports.

Additional Projects & Initiatives Include:

[Learning Institute on Innovation and Individualized Supports for Persons with Complex Needs](#) - *A Learning History Final Report*

[Customized Employment Learning Institute](#) - *Final Report 2019-2020*

[NYS DDPC & NYHRC Regional Housing Collaboratives](#)

Developing, creating and implementing individual housing options for people with I/DD across the state.

[Shared Living Toolkit](#)

Providing the specific "How-To's" of developing and supporting shared living.

SPECIAL BENEFITS

Members are encouraged to utilize these additional special benefits of membership. More information about these benefits can be found on our website: [nyalliance.org](#).

COLLEGE OF DIRECT SUPPORT

Members receive a discounted price on enrollment in the College of Direct Support, a guide to core competency online learning called Investing in a Professional Workforce.

THE ALLIANCE FOR NONPROFIT GROWTH AND OPPORTUNITY (TANGO) NONPROFIT BUSINESS RESOURCES

NY Alliance members now have access to free business oriented educational seminars and workshops all designed to help nonprofits stay current with emerging trends and be better at business.

LEARNING INSTITUTES

The Learning Institute is a type of professional enrichment and can be used as a collaborative learning environment for others who have a common interest in a given subject. The Institute creates a learning environment in which participants invest in innovation and learning.

NETWORKING OPPORTUNITIES

Connecting members is one of our specialties. Join us throughout the year for conferences and other in-person and virtual events to network with colleagues in the field and share information regionally and statewide. Conferences and events include:

ANNUAL EVENTS

LEGISLATIVE & POLICY EVENT

Held in early February, this event is purposely timed to take place shortly after the release of the Executive Budget proposal. Cosponsored by the Arc New York, the forum is an opportunity for provider organizations to advocate for necessary funding and key pieces of legislation that impact their agency directly or the service sector as a whole. NY Alliance members are encouraged to meet with their Assemblymembers and Senators while in Albany for this important advocacy opportunity.

PRE & ANNUAL CONFERENCE

Each year, the NY Alliance convenes a Pre & Annual Conference for 3.5 days in April. The Pre-Conference is a half-day of learning including specialized tracks. The Annual Conference takes place in the three days following the Pre-Conference and includes extraordinary keynote presenters; over 50+ presentations across 10+ tracks; an art exhibit showcasing the creative abilities of people with disabilities; a 5K Fun Run which raises funds for DSPs and an Annual Excellence Awards banquet honoring leaders in the field.

LEADERSHIP CONFERENCE

The NY Alliance Leadership Conference takes place in early December each year. This conference provides high-level sessions on timely and pertinent topics for executive management and emerging leaders.

DATA, FINANCE & AI VIRTUAL SUMMIT

This multi-day event brings together leaders in government, healthcare, disability services, the business community and other stakeholders for a comprehensive look at data, technology and the latest information on AI.

FI/SELF-DIRECTION SUMMIT

This multi-day event features information sharing and best practices for self-direction services occurring in New York State.

DSP CONFERENCE & AWARDS EVENT

This event, held in collaboration with the Regional Centers for Workforce Transformation (RCWT), offers learning and networking opportunities that celebrate and recognize the important work that Direct Support Professionals do to enhance the quality of life for people with intellectual and developmental disabilities every day.

FI/SELF-DIRECTION PROVIDER NETWORK

The NY Alliance manages the FI Provider Network Forum, a space for Fiscal Intermediaries in New York State to discuss issues and concerns related to assisting individuals with disabilities self-direct their services. This network assists the NY Alliance in advocating with NYS OPWDD to improve the options for individuals who self-direct their services.



BI-ANNUAL OR NEEDS BASED EVENTS

RISK MANAGEMENT CONFERENCE

This event offers attendees the opportunity to learn about new approaches to risk and safety and discover what's on the horizon. Hands-on sessions allow attendees to tap into a smart, forward thinking community that inspires and empowers you.

FRONTLINE SUPERVISOR CONFERENCE

The Regional Centers for Workforce Transformation (RCWT) hosts this conference throughout the year for frontline supervisors who are key to providing quality supports for people with intellectual and developmental disabilities.

COMPLEX NEEDS SYMPOSIUM

This event offers valuable insights and information intended to expand providers' skills and capabilities to serve people with intellectual and developmental disabilities that have complex needs.

INNOVATIVE APPROACHES TO HOUSING SYMPOSIUM

This event offers participants an inside look in to the latest information regarding housing development and service delivery and supports.

INTERNATIONAL SHARED LIVING GATHERING

This event brings together shared living stakeholders to share the benefits of the shared living model. Offered internationally, this event is provided in collaboration with organizations from Canada, Australia, Denmark and more.

ADDITIONAL NETWORKING OPPORTUNITIES

In addition to our conferences and other events, members are encouraged to join the conversation and share during these additional networking and connection opportunities throughout the year:

MEMBERSHIP MEETINGS

The NY Alliance convenes a statewide membership meeting quarterly that provides members with updates on current NY Alliance advocacy efforts, projects, initiatives and other learning opportunities. These meetings take place virtually and offer the opportunity for breakout rooms for enriching discussions on specific topics.

COUNCIL, COMMITTEE & WORKGROUP MEETINGS

Members are encouraged to participate in the various NY Alliance councils, committees and workgroups to discuss topics of interest to the field and advance policy. For more information about topics discussed during these offerings, turn to pages 6 and 7 of this guide.

TRAINING & TECHNICAL ASSISTANCE WEBINARS

The NY Alliance consistently offers training and technical assistance webinars for the field throughout the year. NY Alliance members receive discounted registration fees in addition to special sessions just for members.

STAY CONNECTED

E-COMMUNICATIONS

The best way to stay connected with the NY Alliance is to make sure you are on our e-lists. NY Alliance regularly sends e-communications individualized by topic areas of most importance to our members. Any staff person from a member organization can be added to our e-lists.

To add or update your e-mail address on our e-lists, contact Kate Connally at kconnally@nyalliance.org.

E-COMMUNICATIONS INCLUDE:

WEEKLY E-NEWS & MONTHLY ROUNDUP

The weekly e-news sent every Friday featuring government updates, events, trainings, news, and a member spotlight. The monthly roundup is sent the first week of the month and features a behind the scenes look at activities taking place at the NY Alliance that you might not otherwise know about.

ACTION ALERTS, STATE & FEDERAL UPDATES

Action alerts include all of the important information you need to reach out to your policy makers in Albany and Washington, D.C. to affect change on the state and federal levels. During challenging times, the NY Alliance keeps members updated on policy and regulation changes and other information on a near daily basis and includes access to our one-click advocacy tool in our Government Action Center.

A MEMBER WOULD LIKE TO KNOW

A Q&A by members, for members – Members are encouraged to ask questions about anything related to their work and the NY Alliance gathers responses anonymously and shares with the organization who asked the question.

MEETING, TRAINING & EVENT REGISTRATION

Be the first to learn about all of our upcoming events.



As a leading resource the NY Alliance engages with members, advocates, policymakers and stakeholders. The NY Alliance utilizes several outlets including social media to inform decisions, advance policy, and share information. Social media has evolved and become almost a necessity in today's world. It is a way in which the NY Alliance continues to connect with members and all stakeholders. We want to be where you are – receiving feedback on what is important to you, and providing helpful resources.

The NY Alliance is on Facebook, Instagram, LinkedIn and Twitter. Additionally, the NY Alliance website provides a wealth of detailed resources to advance the work of provider organizations.

Facebook: @NYAlliance

Instagram: @nyaii1

LinkedIn: @New York Alliance for Inclusion and Innovation

Twitter: @NewYorkAlliance

Website: nyalliance.org

NY ALLIANCE PREFERRED PRODUCTS

The New York Alliance for Inclusion & Innovation's Preferred Product relationship is a membership category of business partnerships that are mutually beneficial.

The unique partnership is between the NY Alliance and an organization that provides products and services to our other membership categories.

The services and resources these organizations provide to our members are high value and assist our community of not-for-profit providers to carry out their missions.

We encourage NY Alliance members to learn more about their products and services by visiting their respective websites.



For more than 145 years, NFP (formerly Rose & Kiernan) has been a leading general insurance agency in the Northeast, highly regarded for both our insurance expertise and our community involvement. As one of the state's largest employee-owned businesses, their mission is to provide high-quality, reputable insurance products, bonds, employee benefits and risk management services to business and industry, individuals, and public and private organizations.



eVero Corporation provides trusted technology solutions to the Health and Human Services (HHS) marketplace. eVero works alongside agencies to understand their unique business needs and dramatically improve their business operations.



World-class pharmacy services. That's what PharMerica delivers to our partners in a broad array of healthcare markets, including long-term care, senior living, hospice, IDD/behavioral health, home infusion, specialty, and hospital management.



PrecisionCare offers a specialized, web-based EHR software solution exclusively created to meet the needs of Human Service providers. Their software system is designed to ensure state and federal regulatory compliance, while streamlining the documentation process for the IDD and Behavioral Health provider communities



Person-Centered. Data-Driven.

Therap's electronic record and associated functionality is built on their decades of experience as state employees, service providers, managers, and administrators who understand both the challenges and rewards of quality service provision.



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