

Staff and Patient Safety is our #1 Priority

On behalf of Desert Parkway Behavioral Healthcare Hospital, we thank you for assisting us in participating in the treatment and recovery of members in our community. Staff and patient safety, comfort, and quality of care continues to be our primary concern. This includes our collaborative partners working with us daily.

In March of this year, The Nevada Department of Health Services confirmed the first case of a new Novel Coronavirus, known as COVID-19, in our state. As a result, we are heeding to the recommendations of the Nevada Department of Health and Human Services and the CDC to reduce the likelihood of the spread of the virus in our facilities, fulfilling our mission to provide a safe, comfortable environment for all those seeking our care. We are attending the regular calls organized by the Nevada Department of Health and within our organization. We will continue to monitor the directions from the CDC on a daily basis.

Based on the guidelines from the CDC, we have implemented the following practices to not only reduce the spread of infection but to provide education to our staff, patients and their loved ones.

- We are screening all visitors and patients to our hospitals, turning away those with symptoms
- Visitation has been temporarily suspended
- We are educating staff, visitors, and patients on signs, symptoms, and the importance of good hygiene
- We are reeducating all staff on the importance of hand washing and have placed reminder signs throughout the hospital
- We have provided alcohol-based hand sanitizers for staff
- We are asking staff members who may be symptomatic to stay home
- We are arranging extended phone visitation for those who are unable to come to the hospital
- Coordinating transfers to a local ER for any patients that may develop symptoms while in our care
- We have masks for staff to be used as recommended by the CDC and for patients that present symptomatic
- We personal protective equipment available to staff
- We have cloth gowns for staff and paper gowns available for patients
- The cleaning products we are using meet the CDC requirements and are being used throughout the hospital

Sincerely,
Allison Zednicek
CEO