

# The Denturist Association of Canada

## L'Association des denturologistes du Canada



### Member Associations membres

The Denturist Association of Newfoundland and Labrador • Denturist Society of Nova Scotia • The New Brunswick Denturists Society  
The Denturist Society of Prince Edward Island • L'Association des Denturologistes du Québec • The Denturist Association of Ontario  
The Denturist Association of Manitoba • The Denturist Society of Saskatchewan • The Denturist Association of Alberta  
The Denturist Association of British Columbia • Yukon Denturist Society

### Important Notification: Canadian Dental Care Plan (CDCP) Program Requirement and DACnet™ Subscription Information - December 2023

In light of [our recent communication regarding the Canadian Dental Care Plan \(CDCP\)](#), we would like to provide important information regarding the requirements for electronic claims submission through DACnet™, with a specific focus on the program's initial six months.

**CDCP Program Requirement:** During the first six months of the CDCP program, the CDCP program will exclusively utilize EDI claims submission through the designated networks (CDAnet™ for Dentists, CDHAnet™ for Dental Hygienists, and DACnet™ for Denturists) to Sun Life. Commencing in the Fall of 2024, paper billing will also be an acceptable method. The Sun Life Direct Portal lacks the capability to process claims submissions. If you opt not to register for DACnet™, you can still render services to patients (provided you are registered as a provider and the effective date on the patient's coverage card is valid). However, billing for these services will not be possible until Fall 2024, once paper billing is accepted.

To comply with the CDCP program's first 6-month exclusive electronic-only policy and seamlessly transition to electronic claims submission, please follow these steps if you are not currently registered for DACnet™:

#### 1. Software Selection (if you do not already have):

- Choose a certified software vendor from the list available on the DACnet™ website at [www.dacnet.ca](http://www.dacnet.ca).
- Your selected software vendor will guide you on the necessary computer and peripheral hardware requirements for your office setup.

#### Hardware Requirements:

- Obtain a computer compatible with the program by requesting a Hardware Specification List from your software vendor.
- Consider peripherals such as a LaserJet printer for printing EOBs (Explanation of Benefits) and a backup system for data security.

#### 2. DACnet™ Subscription:

1. Call the DACnet™ office toll-free at 877-538-3123 or visit the DACnet™ website ([www.dacnet.ca](http://www.dacnet.ca)) to request and complete the subscription agreement forms. Francophone members, it is suggested to email the DACnet™ office to correspond as the DACnet™ office can correspond in French but does not speak French.
2. Fax or mail back the completed forms along with payment.
3. Wait for a welcome email with a start date provided by the DACnet™ Office.

Skip to Step 4 if you are NOT working in a dental office or planning on submitting claims for Alberta Blue Cross, ADSC- Alberta Dental Services Corporation (Alberta Employment, Immigration, and Industry Program) (Quikcard), Manitoba Blue Cross, Pacific Blue Cross, Quikcard and Simply Benefits.

**3. Additional Steps for Specific Cases:**

- Sign up for [instream CLAIMS™](#). Contact your software vendor for more information.

**4. Provide Information to Software Vendor:**

- Contact your software vendor and provide them with your DACnet™ Provider Number and Office ID(s) received from DACnet™.

Once you have completed the above steps, your office will be well-prepared to take advantage of the benefits of electronic claims submission through DACnet™.

**Benefits of DACnet™ for Denturists:**

- Attract and retain patients
- Compete on an even playing field with dentistry
- Reduce wait time for claim errors
- Speed up all related processes (rejections, predeterminations, claim payments, etc.)
- Reduce receivables
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**Benefits of DACnet™ for Patients:**

- No forms to complete
- No envelope, stamp, or mailing needed
- Quick reimbursements

**DACnet™ Subscription Scenarios:** Please be aware of the following subscription scenarios based on your practice type:

- Single Denturist in a single office: One subscription required.
- Single Denturist in multiple offices: One subscription per Denturist, with different office IDs.
- Multiple Denturists in a single office: Each Denturist needs their own DACnet™ subscription.
- Multiple Denturists in multiple offices: Each Denturist needs their own DACnet™ subscription.
- Denturist in a dental office: One subscription required.
- Denturist in multiple provinces: One subscription is valid across Canada.

**Fees:** DACnet™ subscription and renewal fees are as follows:

- 1st Year (Start-up year):
  - DAC Member\*: \$380.00 plus applicable taxes
  - Non-Member: \$880.00 plus applicable taxes
- Renewal Fee:
  - DAC Member\*: \$180.00 plus applicable taxes
  - Non-Member: \$680.00 plus applicable taxes

*\* A member in good standing of a provincial or territorial Denturist association which is a member of The Denturist Association of Canada.*

Should you have any questions or require further assistance, please do not hesitate to contact us via telephone at 613-968-9467/1-877-538-3123 or by email at [dacnetedi@gmail.com](mailto:dacnetedi@gmail.com).

**[CLICK HERE FOR THE SUBSCRIPTION FORM](#)**