

From: **CDSS ACMS** <ACMS@dss.ca.gov>
Date: Thu, Mar 19, 2020, 1:27 PM
Subject: IMPORTANT NOTICE ABOUT CORONAVIRUS

Good afternoon,

Please note that due to the situation with the Coronavirus and the directives from the Centers for Disease Control and Prevention, Governor Newsom, and the California Department of Public Health, all hearings will be held telephonically until further notice. If you were scheduled for an upcoming in-person hearing, it will be by phone instead.

A letter providing more information about this change has been added to your appeal. Please log into the Appeals Case Management System (ACMS) at <https://acms.dss.ca.gov> to view the letter for more details.

Your communication preference is set to Email. When a new notice is added to your appeal, you will receive an email notification. Log into ACMS to view your appeal and documents.

If you have not given us a telephone number where we can reach you, please contact us immediately as shown below to let us know how to reach you.

- **Online Appeals Account:** <https://acms.dss.ca.gov>
- **Phone:** 800-743-8525
- **Email:** SHDCSU@dss.ca.gov
- **Fax number:** 833-281-0905
- **Mail to: (Allow at least 5 days for mailing. Keep your originals.)**
State Hearings Division
PO Box 944243, MS 21-37
Sacramento, CA 94244-2430

If you are not able to log into ACMS, please email ACMS@dss.ca.gov for assistance.

Thank you,

ACMS Support - State Hearings Division
California Department of Social Services
1-800-743-8525 - Option 6

For more information on ACMS, please visit:
www.cdss.ca.gov/inforesources/Appeals-Case-Management-System