

Program Monitoring Reviews (Audits)

In accordance with the Financial Manual for Grants and Contracts, regular audits are conducted to ensure that programs, functions, and activities conform to regulations and utilize Federal and State funds for their designated purposes. These audits offer a substantial degree of assurance regarding the appropriate and lawful allocation of funds.

Program: Supplemental Nutrition Assistance Employment & Training (SNAP E&T)

Contractor: Grant Associates

Scope of Review:

October 1, 2022, to August 28, 2023

Overall error rate:

Pre-Corrections: 45%

➤ Areas of Improvement

- ❖ Work Activities and Noncooperation

➤ Technical Assistance Plan:

- ❖ A letter of Intent to Sanction was submitted to the contractor on November 2, 2023.

➤ Process Improvement Implementation Steps:

- ❖ While recognizing the need for areas of improvement, we maintain a strong belief in the effectiveness of the strategies put forth by the contractor, under the guidance of the Board. Through collaborative teamwork and providing support in areas that require it, the following strategies have been implemented:
 - ❖ On-site technical assistance
 - ❖ Weekly meetings to review performance and compliance
 - ❖ On-site training
 - ❖ Enhanced monitoring reviews

Program: Non-custodial Parent (NCP)

Contractor: Grant Associates

Scope of Review:

October 1, 2022, to August 28, 2023

Overall error rate:

Pre-Corrections: 41%

➤ Areas of Improvement

- ❖ Noncooperation, Request to Remove, and Case Documentation

➤ Technical Assistance Plan:

- ❖ NCP will maintain the implemented technical assistance plan until we observe an improvement of 10% or less error rate.

➤ Process Improvement Implementation Steps:

- ❖ The Board and the contractor have jointly implemented the following strategies to ensure the proper service delivery and data validation of our NCP population.
 - On-site technical assistance
 - Weekly meetings to review performance and compliance
 - On-site training
 - Enhanced monitoring reviews