



DEPARTMENT OF STREETS AND SANITATION  
CITY OF CHICAGO

March 23, 2022

Dear Business Owner,

Chicago is a world-class city, home to myriad vibrant communities in which we work and live. To maintain the beauty of our City, and to keep our neighborhoods clean, we need the support of our residents and businesses.

For your convenience, provided below is an outline of the general sanitation laws that apply to Chicago businesses. We ask your cooperation in complying with the following Municipal Code of Chicago (MCC) regulations.

- Sidewalks and exterior areas must be kept clean, free of weed and all litter. Outside areas adjacent to the premises must be kept clean, neat, and monitored daily. (MCC 4-4-310)
- Snow and ice must be removed from sidewalks in front of and adjacent to all buildings housing places of businesses. (MCC 4-4-310)
- Arrange for refuse to be removed by a licensed scavenger service. (MCC 7-28-310)
- Arrange for separate recycling services with a licensed hauler. (MCC 11-5-030)
- Have sufficient containers to hold all garbage. All commercial dumpsters must have information prominently displayed on the exterior identifying the user of the dumpster and the scavenger company servicing it. (MCC 7-28-220)
- Check the dumpster area often. Dumpsters must be in good condition, property sealed and not leaking. Garbage must be contained with lids closed and locked. (MCC 7-28-210)
- Use and maintain a clean grease box. Grease must be properly contained and the walls and ground around the container must always be clean. (MCC 7-28-302)
- Burrows and openings must be sealed, and dock areas must be well baited to promote rodent control. (MCC 7-28-660)

Thank you for your attention to these important regulations. If you have any questions, please contact Courtney Bryson with Neighborhoods Services (Department of Streets and Sanitation) at 312.743.0256 or via email at [Courtney.Bryson@cityofchicago.org](mailto:Courtney.Bryson@cityofchicago.org).

Sincerely,

Cole Stallard  
Commissioner