



Emergency Response within Dialysis Community

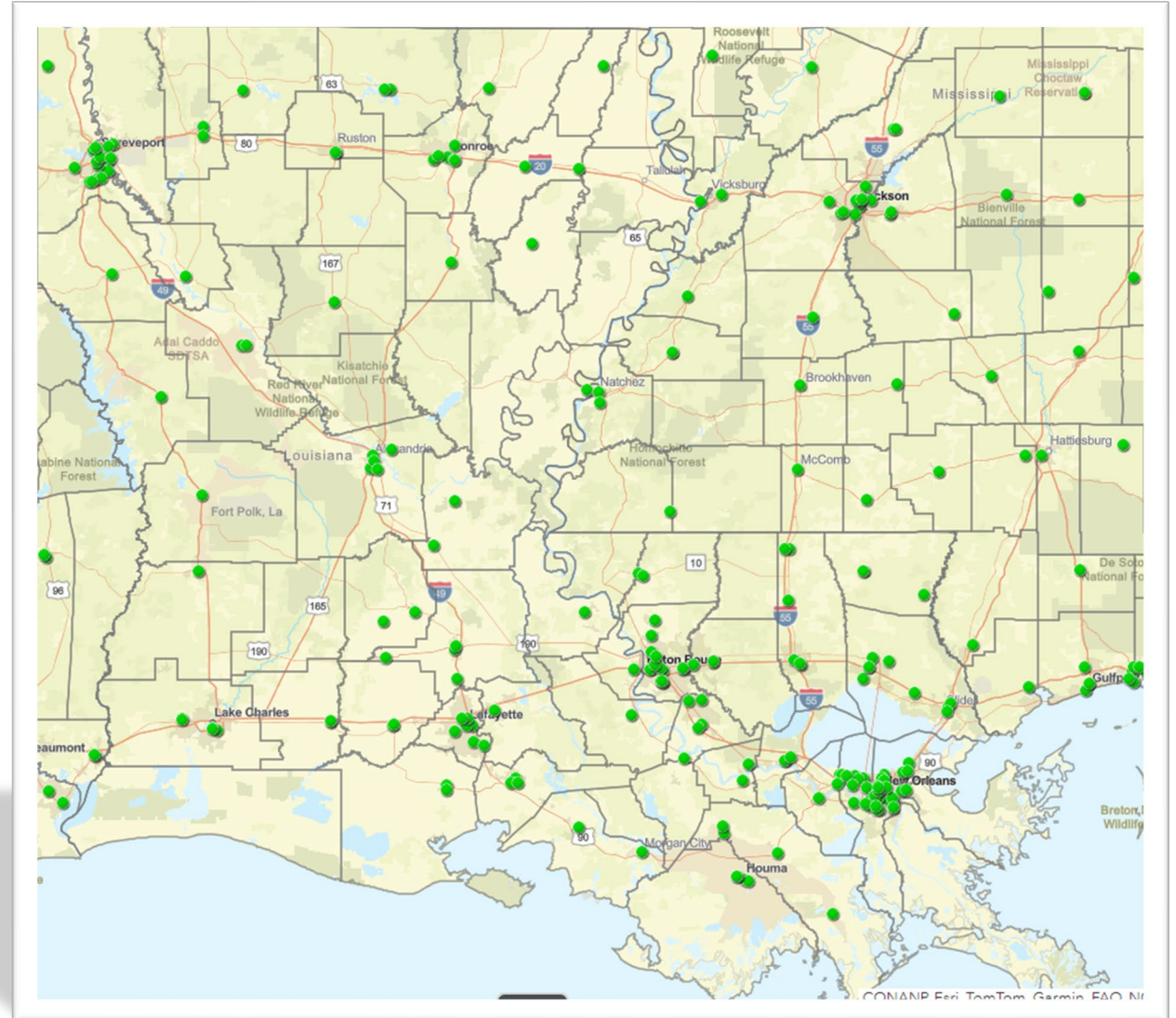
Scott Riddell, DO Miss Nola
Deputy National Incident Commander
May 20, 2024



**FRESENIUS
MEDICAL CARE**

Dialysis in Louisiana

1. >10,000 Dialysis Pts
2. Dialysis Companies
 1. Fresenius
 2. Davita
 3. ARA
 4. DCI
 5. US Renal
 6. Metropolitan
 7. OKC
 8. And more
3. Network 13
4. KCER



Risk Assessment and Planning

- Develop an emergency plan based on a risk assessment;
- Use an “all-hazards” approach;
- Allows for an Integrated system for emergency planning;
- Focuses on capacities and capabilities.

Policies and Procedures

- Develop and implement policies and procedures based on the emergency plan and risk assessment that are reviewed;
- Updated at least annually.

Communication Plan

- Develop/maintain a communication plan;
- Complies with Federal and State law.
- Coordinate patient care within the facility and across health care providers in the community

Training and Testing

- Develop and maintain training and testing programs;
- Including training on policy and procedures;
- Dialysis facilities to conduct drills/exercises to test plans.

Dialysis Pt basics

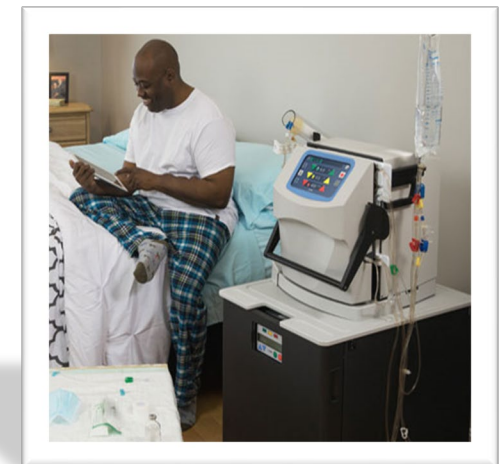
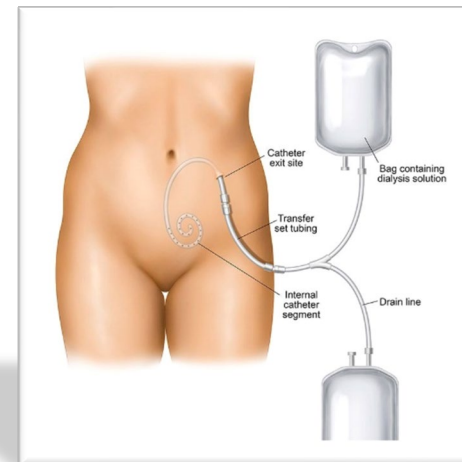
Patient Treatments

1. **Acute / In-Patient** - Pts in Hospitals
2. **In-Center** - Receives Treatment 3 days a week about 4 hrs per treatment
3. **Peritoneal Dialysis** - Dialysis daily generally overnight and has multiple exchanges daily
4. **Home Hemo Dialysis** – Performs Dialysis from home. Runs 4 days a week for 3-4 hrs.

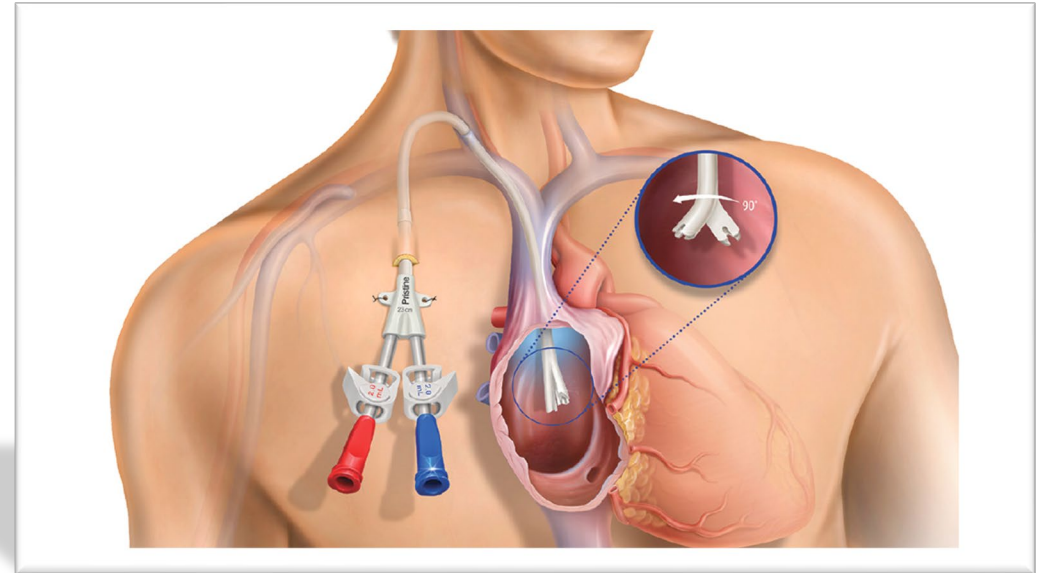


Special considerations about dialysis community

1. We have 3 days
2. More than 50% Use some kind of community transportation service
3. 5% may need oxygen
4. 5-10% wheelchair bound
5. 15% from nursing homes
6. 30% may be fluid overload
7. Supplies
8. Infection Control- Handwashing



Infection Control



Patient Preparedness

1. Update patient emergency contact information, with at least two alternatives and obtain cell# that we can text.
2. **Remind patients to answer their phones and texts**, we will be trying to contact them after the storm passes
3. Provide patients with their clinic name, address, phone # and nephrologists name and phone # If anyone plans to evacuate,
 1. Make sure the clinic knows each patient's evacuation plan
4. Hand out medical records (transition care reports) to all patients prior to closing include the **7-day renal diet**



Instructions to the dialysis patient:

Carry this letter with you when traveling to dialysis.

This letter will allow you to travel during a curfew. You should show this letter to an official if stopped while traveling to or from dialysis.

January 1, 2024

Patient Name

To Curfew Officer:

The individual carrying this letter is a dialysis patient receiving treatment provided by Fresenius Medical Care North America.

To arrive for their scheduled appointment for life-sustaining medical treatment, the bearer of this letter, and accompanying family or support person, may need to travel during times of mandated curfew. As such, this individual should be allowed to travel freely and without interruption or interdiction to and from their treatment facility. Curfew officials requiring further information or authorization can contact Fresenius Medical Care North America at 888-289-8156.



Robert P. Loeper
National Incident Commander
Fresenius Medical Care North America

Emergency Patient Curfew Letter 01-01-2024 – English Version



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A handwritten signature in black ink, appearing to read 'Robert P. Loeper'.

Robert P. Loeper
National Incident Commander
Fresenius Medical Care North America

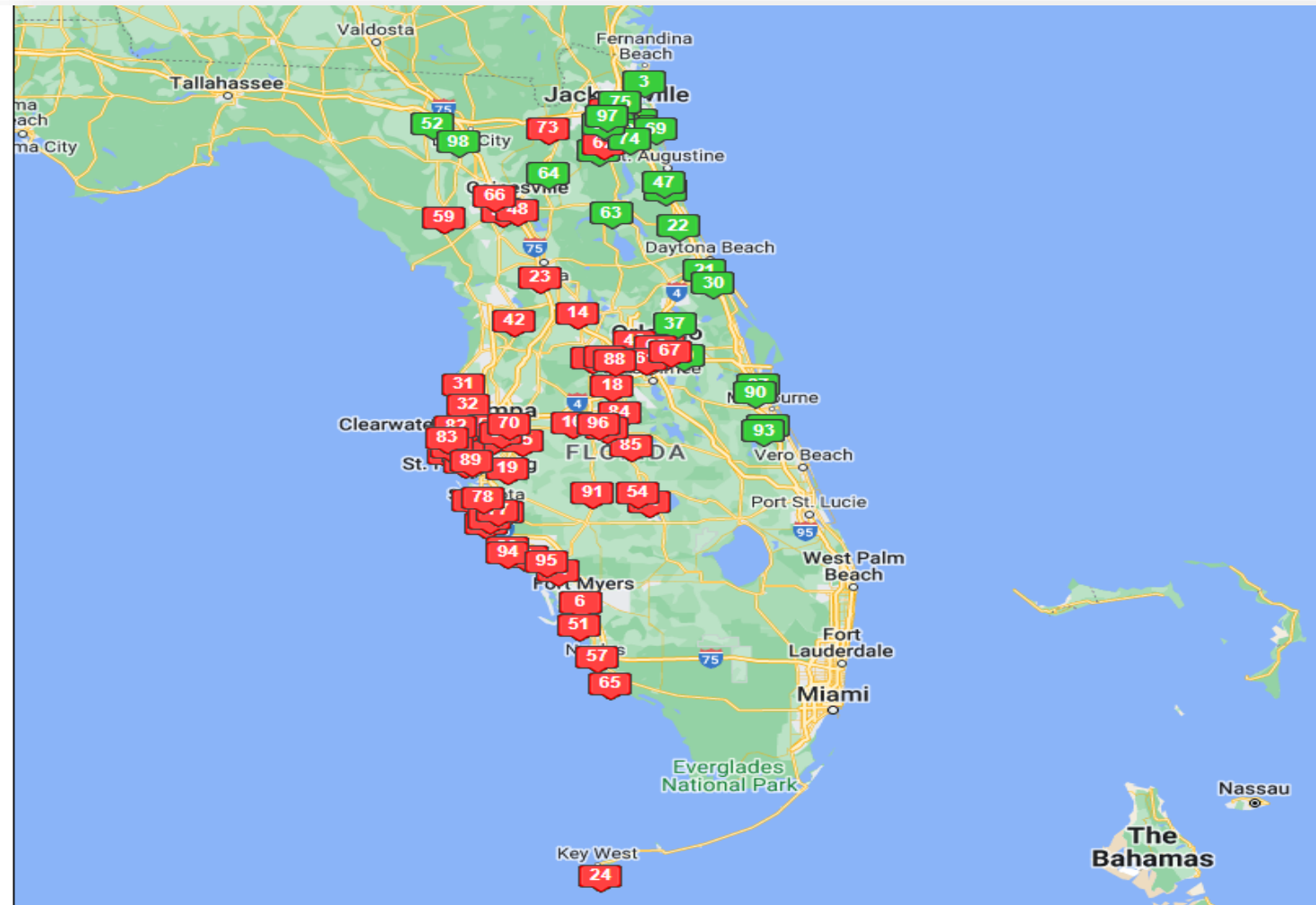
Fresenius Medical Care North America
Corporate Headquarters: 920 Winter Street, Waltham, MA 02451-1457

Emergency Authorization Letter, Staff and Lab – Rev 01-01-2024

Challenges Faced in Responses

1. Time- We need 3 days!
2. Loss of Hospitals
3. Loss of Emergency Support
4. Evacuation-Challenged-60% stay if no mandatory evacuation. 30% stay if mandatory.
5. Hurricanes Impact spread more than 150 miles inland
6. Transportation challenges- Wheelchair Patients
7. Widespread Power outages
8. Competition at the Pumps
9. Water System Outages
10. Staff housing-Staffing
11. Staff Feeding
12. Security

Sept 28th, 102 Clinics Closed



Disaster Response Assets

- ▶ Fuel Tankers 2- 8,500 Gallon Transporter
- ▶ 2- 4,500 Gallon Bobtails
- ▶ 19-Armed Security Guards – MIB
- ▶ 200 personal generators
- ▶ 3- 300-gallon gas pods for employees
- ▶ 2 Incident Command Teams: Mobile, AL and SFL ~ 20FTEs
- ▶ Technical Teams for LA/MS ~10FTEs
- ▶ Roberts Electric disaster trailers
- ▶ Food Truck at Command Post
- ▶ 50+ Hotel rooms secured
- ▶ Condo/Houses on 30-day rentals
- ▶ Cradle Points dispatched

5000-Gallon Water Bladder, In Place Of Tanker



Command Team With DRV Pulling Generator



Pallets Of Food And Supplies From Costco



Washer/ Dryer and Ice Machines at Command Post

