

COVID Testing Process – Pediatric OR/Procedural Cases

5 DAYS OUT FROM SURGERY

OR/Procedure scheduler schedules patient for surgery or procedure

OR/Procedure scheduler notifies patient family of surgery date & need for COVID testing

OR/Procedure scheduler requests COVID testing by sending EPIC In Basket Message

To request COVID testing– Must be approved procedures.

- Open in-basket and create message to “Covid RDC Schedulers” using dot phrase “.covidproceduretesting”. Indicate date and time of procedure. Choose the RDC QUICK TEST ACC CHAPEL HILL as location.

3 DAYS OUT FROM SURGERY

Patient Access Center (PAC) will call the patient to schedule COVID test

Order is placed by the RDC under Dr. Amir Barzin or RDC provider

- Screen patient & family member for symptoms
- Remind family of COVID testing
- Remind family of Pre-Registration call
- Review patient/family information and answer questions

Pre Care Staff makes 3 day call to family

0 -3 DAYS OUT FROM

IMPORTANT NOTE: It is the responsibility of the Surgeon/Proceduralist to confirm COVID results prior to OR/Procedure

RDC RN notifies family of COVID test results

Results will appear in Epic as soon as available

- Notify family of OR/Procedure time
- Give instructions r/t OR/Procedure
- Screen patient & family for COVID symptoms

Pre Care Staff makes 1 day call to family

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Process Owner	Tasks to be completed															
Surgeon/Proceduralist/ Scheduler	Process for Pediatric patients – Must be approved procedures. <ul style="list-style-type: none"> Open in-basket and create message to “Covid RDC Schedulers” using dot phrase “.covidproceduretesting” Indicate date and time of procedure. Choose the RDC QUICK TEST ACC CHAPEL HILL as location. <p>Tip Sheet for Front Line Staff with further detail https://uncmedicalcenter.intranet.unchealthcare.org/dept/OutpatientSvc/Docs/COVID-19/InfoSheet_PreTestingRDCatACC.pdf</p> <p>***Preference is to send the in-basket message 5 days in advance. Anything less than 3 days in advance will not be able to be tested at the RDC and the procedure should be moved on cancelled unless emergent.</p>															
	<p>Instructions for Patients – To be provided to patients by referring resource such as the Surgeon/Proceduralist/Scheduler. Note: See separate education document with approved scripting</p>															
Patient Access Center/RDC	Process once referral received <ul style="list-style-type: none"> Patient Access Center (PAC) will call the patient to schedule. Starting 5/9, Med Center RDC will be open on Saturdays for asymptomatic pre-procedure testing for patients scheduled on Monday. Starting 5/23 RDC will be open on Sundays – until then Tuesday procedures will need COVID test first thing Monday morning. 															
	<p style="text-align: center;">Current Schedule</p> <table border="1"> <thead> <tr> <th>Day of Swab</th><th>Day of Procedure</th></tr> </thead> <tbody> <tr> <td>Saturday</td><td>Monday</td></tr> <tr> <td>Monday morning only</td><td>Tuesday</td></tr> <tr> <td>Monday</td><td>Wednesday</td></tr> <tr> <td>Tuesday</td><td>Thursday</td></tr> <tr> <td>Wednesday</td><td>Friday</td></tr> <tr> <td>Thursday</td><td>Saturday if procedures open</td></tr> <tr> <td>Friday</td><td>Sunday if procedures open</td></tr> </tbody> </table>	Day of Swab	Day of Procedure	Saturday	Monday	Monday morning only	Tuesday	Monday	Wednesday	Tuesday	Thursday	Wednesday	Friday	Thursday	Saturday if procedures open	Friday
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- If the PAC is unable to reach the patient, they will create an appointment and leave a voicemail for the patient and send a My UNC Chart message. The Appointment Notes will indicate that the patient was not reached.
- Over 97% of results are returned within 24 hours, often faster.

Day of appointment @ RDC

- Even though these are largely asymptomatic patients, the patient will still complete the RDC intake form. This form solicits possible COVID-19 symptoms including the recent addition of malaise, fatigue, and headache.
- This form is then transcribed into Epic as an office visit encounter.
- No vital signs of any kind will be taken at the RDC. It is a high through-put drive through model.
- Order is placed by the RDC under Dr. Amir Barzin or other RDC provider. Results will flow to his in-basket.
- The patient will be swabbed with an NP swab in their vehicle.

Follow-up

- All patients who receive a test will be called by a nurse with their results, whether positive or negative. Nurse notes can be found in the encounter tab.
- If the patient tests positive
 - The patient will be notified by a nurse who works with the RDCs.
 - The patient will receive a call once a day for 14 days to monitor symptoms.
 - The patient may be enrolled in a text chat-bot feature (TBD)
 - The nurse who calls the patient with this result will indicate to the patient that the referring provider will be in touch with appropriate next steps. The nurse will not state whether or not the surgery or procedure is canceled.
- Results will appear in Epic as soon as available. The lab result appears in the lab tab. The RDC encounter will generate an “office visit” in the encounters tab. Please do not call the Microbiology lab for results. Note that a positive COVID-19 test results in a banner on the StoryBoard in Epic that remains for 20 days.
- Referring teams should not expect a phone call or in-basket message from the RDC. They will need to work their list of patients to review the RDC note for symptoms and the lab values for the COVID-19 result. The PCP identified in Epic may also receive an in-basket result.

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Pre Care Staff	3 – Day Calls <ul style="list-style-type: none">• COVID Screening for patient and parent• Reminder of COVID testing• Reminder of Pre-Registration Call• Provide Patient/family information
	1 – Day Calls <ul style="list-style-type: none">• Screening will be completed during 1 – day calls<ul style="list-style-type: none">○ Travel outside N.C.?○ Close contact with a COVID positive individual (within 6 feet for more than 10 minutes)?○ Working in a health care facility or living or working in a congregate environment (e.g., assisted living and nursing homes)?○ Experiencing any of these symptoms?<ul style="list-style-type: none">○ Feverish○ Chills (especially repeated shaking chills)○ Severe fatigue○ Muscle aches○ Runny nose○ Sore throat○ Recent loss of taste or smell○ Cough (new or worsening)○ Shortness of breath○ Nausea or vomiting○ Headache○ Abdominal pain○ Diarrhea (3 or more loose stools in last 24 hours)

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COVID Pre-Test Scripting for Pediatric Surgeries and Procedures

For Surgeons/Proceduralist/Schedulers

- You will be called to set up an appointment for your child's COVID-19 Pre-Test. Please anticipate that this appointment will be 24-48 hours prior to your child's procedure/surgery. You will need to complete this test on-time in order to keep your child's appointment for their procedure/surgery.
- This test is for your child's safety to ensure they are not an asymptomatic carrier of COVID-19.
- The COVID-19 test is a nose or throat swab. You do not need to have your child fast or otherwise prepare for this particular test.
- Patients whose surgery or procedure, is located at the Medical Center (includes ACC) will be scheduled to have their COVID-19 test at the Respiratory Diagnostic Center in Chapel Hill.
- This Respiratory Diagnostic Center is located across the parking lot from the Ambulatory Care Center (ACC) at 102 Mason Farm Road, Chapel Hill, NC. This is a drive-through process. Do not park or leave your vehicle. Please follow the signs for the Respiratory Diagnostic Center.
- This is a very safe process and your child will be tested in your vehicle. You will not need to take your child into a clinic. For the protection of our staff and patients, please note that our staff will be masked and gowned. However, please do not feel alarmed. We will keep you safe.
- Whether your child's result is positive or negative, you will receive a phone call with the results. If you are not reached by phone, a letter will be sent to your home. The results will also be released to your child's UNC MyChart.