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RESI NEWSLETTER



JUNE 2024



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RES I Board of Directors



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RES I CHANGES

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MARCUS RIVERA has been our **LANDSCAPE MANAGER** since 2020. Working with Management and our Landscape Committee, he has successfully completed many of the landscaping projects that have beautified our HOA. Many homeowners are familiar with his friendly face and helpful personality.

Marcus has recently taken on a new role as **HOA OPERATIONS MANAGER**. He will assist our **General Manager, Kelly McGalliard** oversee the day-to-day operations of the Association, working with the Board of Directors, implementing policies, coordinating vendors, helping to manage the community's finances, enforcing rules and addressing residents' concerns.

TIM SALVADOR is our new **LANDSCAPE MANAGER**. He comes to us from Palm Valley Country Club where he was responsible for Landscape, Maintenance and Renovation. He worked with Sunshine Landscaping Company for 33 years.



He is very knowledgeable in the area of Landscaping and Water Management. He is an ISA certified Arborist and a certified Water Auditor. We look forward to Tim being an asset to our Management team.

Tim has lived in the Coachella Valley since 1981. He has twin children, a girl and a boy. We are excited to have Tim with us to share his knowledge and expertise.

Welcome to PGA WEST, Tim!

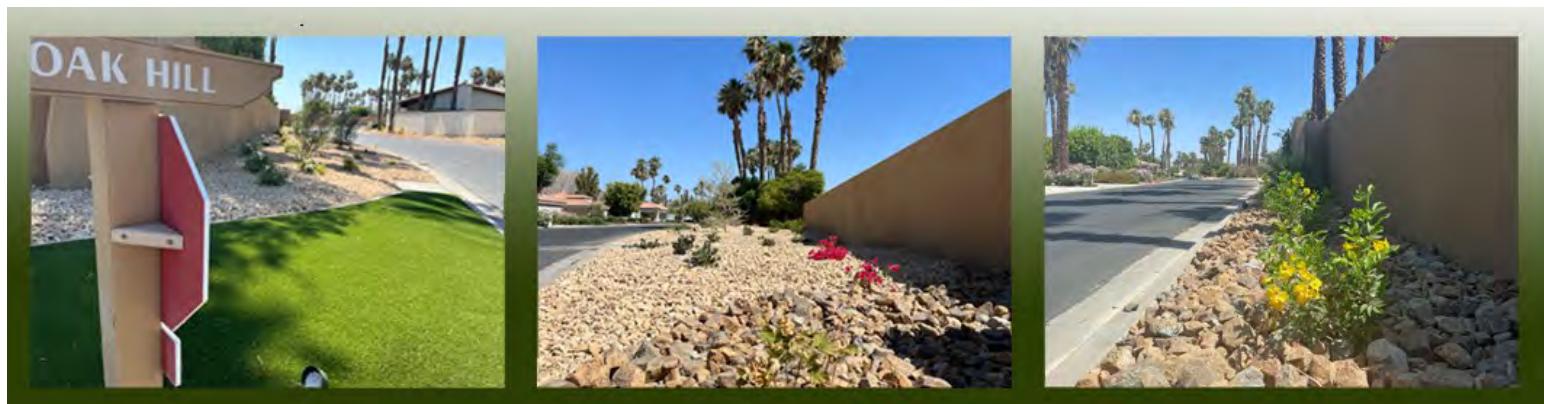
RES I LANDSCAPING

1. OAK HILL

Everyone who travels in and out of the Palmer Gate is aware of the major renovation of Oak Hill wall (south) and the area immediately inside the Palmer Gate. This is the major landscape project for 2024. The area was selected partly because of the significant damage to large Ficus trees located there caused by Tropical Storm Hilary last year. The perimeter wall where the stucco was crumbling has been completely repaired, painted, new irrigation is in place, five areas of artificial turf have been installed and new lighting was installed.

Approximately 500 perennials and 15—20 trees have been planted on Oak Hill (South) and inside the Palmer entrance gate. Now it is the job of the summer warmth and sunshine to allow these new plants to grow and become beautiful.

Part of the renovation involved CLUB property. Res I worked together with the CLUB to beautify this area with new plantings and ground cover. This should provide a beautiful visual experience as guests and homeowners enter the Palmer Gate.



2. SUNSHINE LANDSCAPE COMPANY continues to add and replace plants in RES I.

In the FALL of 2023 Sunshine removed and replaced 26 trees

In January, February and March 2024 SUNSHINE planted:

41 24" box trees

133 15 gallon shrubs and vines

939 5 gallon plants and shrubsFor a total of 1072 plants

In the month of APRIL 2024 SUNSHINE installed:

3 Citrus trees

3 Acacia trees

5 Olive trees

2 Mediterranean Palms

55 15 gallon plants

416 5 gallon plants

2 pallets of sod throughout the community

3. Many QUEEN PALMS are being removed as needed and replaced with other trees where possible. The QUEEN PALMS were planted 30 years ago and many have failed. Our dry desert climate is not conducive to Queen Palms. They do much better in the moist coastal areas.

4. PALM TREES are a beloved part of our desert. They need annual trimming to stay healthy. Are you aware that RES I has **2,930** palm trees? This does not include the various Mediterranean and smaller palms. Palm tree trimming is scheduled to begin around June 10th on both the Stadium and Palmer sides.



3, BENDER BOARD AREAS

Once the seasonal flowers have been removed, you will notice areas surrounded by Bender Board. Those areas are designated for the Seasonal Flowers which are planted in the Fall. The areas outside the Bender Board area are where new perennials will eventually be planted. That procedure is ongoing.

4. FALL FLOWERS

Believe it or not we are getting ready to order the fall flowers! (I know...we still see some of last year's blooms) They will arrive sometime in October and should all be planted before the THANKSGIVING HOLIDAYS.

5. CUTTING BACK PLANTS

Some plants eventually grow too large for the area in which they are planted. Occasionally they need to be severely trimmed back. This procedure is often needed with carissa, oleanders and bougainvillea. With the summer heat and regular watering, they will re-grow into beautiful plants that will fit into the space in which they were planted. You may notice some of these severely cut-back plants. Watch them grow!

6. PETE DYE DRIVE

Those who regularly use Pete Dye Drive have hopefully noticed an improvement of the plantings on the curb-side areas which belong to the Club. RES I has been working with Club officials to beautify these areas which were falling in disrepair. The Club has fixed the irrigation problem, refurbished the artificial lawn areas, and pulled most of the weeds. We thank the Club for improving the look of this area.



POOL AND SPA.....

SUMMERTIME SPA AND POOL HEATING



If you spend the summer here in the desert, you probably know that the pools do not need to be heated. At the April HOA Board meeting, the Board unanimously approved turning off the heat in both the pools and spas beginning May 31, 2024

For those of you who wish to use the spas, you can request that your chosen spa be heated. This process will be tracked by WORK ORDER.

If you would like a particular spa heated, you, the homeowner, will simply create a WORK-ORDER.

To do this go to our website:
pgawest.org or call 760-771-1234

Specify the number of the pool and the duration of time you wish the spa to be heated.

EXAMPLE: – “please heat SPA 2A from July 1 to July 8”

REMINDER TO SPA USERS

To avoid breaking the switch mechanisms.....

When you turn the knobs to activate the jets....they will run for the time you have selected.
 When the time has expired the jets will turn off.

IF YOU DECIDE TO LEAVE THE POOL BEFORE THE TIME RUNS OUT...
PLEASE DO NOT TURN THE TIMERS OFF MANUALLY!

Let the timer continue to run...It will turn off by itself.

FORCING THE KNOB TO THE OFF POSITION MAY BREAK THE MECHANISM.....Our jacuzzies thank you!



LOCKED GATES

PLEASE THINK CAREFULLY BEFORE YOU LOCK YOUR COURTYARD GATES

Our landscape crews maintain your courtyard as well as the general landscaping in RES I. If your courtyard gates are locked, the gardeners and irrigators are unable to enter to care for your plants and irrigation needs. If you leave your PGA WEST home for several days or if you are away for the hot summer months, you probably expect the landscaping in your courtyard will be watered and maintained.

IN THE PAST, GARDENERS HAVE FOUND AT LEAST 20 COURTYARD GATES THAT WERE LOCKED. There is no master key for the courtyard gates, therefore if your gates are locked, gardeners and irrigators cannot do the required maintenance and irrigation problems would not be **DETECTED AND REPAIRED**. Should an irrigation pipe break, or if a sprinkler valve does not shut off properly, there could be water damage, or at least a **VERY LARGE WATER BILL**.

In most cases, water usage in the courtyard is on the Homeowners' water bill.

SUMMER NOTICE

Please be aware the work-day hours for Irrigation, Maintenance and Pest Control staff will change for the hot summer months. The workday will now:

- **Workday begins at 6:15 AM**
- **First break at 8:15AM**
- **Lunch at 11AM**
- **Second break at 1:45PM**
- **The workday will end at 3:00PM.**

This change is being made to mitigate heat-stress related injuries.

The staff will be conscientious of noise levels and will avoid working in Courtyards or enclosed patio areas until after 7 AM.



WORK ORDERS

The HOA is always asking Homeowners to fill out a WORK ORDER for various landscaping and maintenance issues that may arise. You may ask "What happens to those work orders and how do the problems get resolved?"

When you fill out a WORK ORDER or call a problem into the HOA office, your work order is put into one of several folders available to the staff every day. The categories are **IRRIGATION, LANDSCAPING, LIGHTING, PEST CONTROL, POOL MAINTENANCE, GENERAL MAINTENANCE, LAKE MAINTENANCE, ROOFING AND CONCRETE.**

Each morning and throughout the day, the staff members gather the **WORK ORDERS** from their folder and do what is needed to correct whatever problem is at issue.

The number of **WORK ORDERS** issued for the months of JANUARY, FEBRUARY and MARCH was **2,514**. The number of **WORK ORDERS** cleared for those months was **2,117**. As you can imagine, many work orders require more work and more days to complete than others. The outstanding work orders include roof issues.

As you can see, our **RES I staff** has a lot to do. If you have an issue that needs attention, please be sure to fill out a work order. The most efficient way to do that is to go on the website and submit a **WORK ORDER**.

The RES I website: www.pgawest.org When you get to the opening page you will see a **WORK ORDER** box. Select that box and you will be taken to a page where you can fill out and send your work order. If you need special help for your problem, you can always call and speak to someone who will help you.

RES I OFFICE—760-771-1234

OUTDOOR LIGHTING POLICY

ADOPTED BY RES I — APRIL 25, 2024

- ♦ Colored lights/bulbs or colored filters for lights are not permitted
- ♦ Any colored lighting from any source that reflects or projects onto the home structure and property and is visible to adjacent homes or common area is prohibited.

This does not include holiday decorations such as holiday lights which may be displayed starting the **Friday before THANKSGIVING** through **15 days after NEW YEAR'S DAY**.

The objective of the new lighting policy is:

- ◊ to preserve the nighttime dark sky by minimizing the amount of exterior lighting
- ◊ to utilize low intensity, indirect light sources to the extent required for safety
- ◊ To utilize light fixtures which complement the architecture and enhance the landscape.

Exterior building lighting (either attached to or as part of the building) shall be the minimum needed to provide for general illumination, patios and outdoor spaces and associated landscape structures.



NOTE: PARTY LIGHTS, (SUCH AS EDISON STRING LIGHTS)

MAY ONLY BE A TEMPORARY INSTALLATION FOR AN EVENT AND

MAY NOT BE A PERMANENT INSTALLATION.

Please contact the HOA MANAGEMENT for approval prior to installing this type of lighting for a special event.

BULLETIN FROM RES I HOA

You, as homeowners, are aware of occasional emails sent to you from the HOA. These messages tell of situations that may affect you. They are often **alerts** informing you of gate closures, security measures, pool closures and other important information.

If you rent your home, or have family or friends staying at your home in your absence, we ask that you forward these important notices to those people to keep them informed of current situations specific to the HOA.

THANK YOU FOR USING THE PET STATIONS AND PICKING UP YOUR PET'S WASTE.

THANK YOU, FOR NOT LEAVING TRASH BAGS ON THE STREET. ALL TRASH MUST BE PUT INSIDE THE BURRTEC WASTE BARREL AND PLACED ON THE CURB FOR THE MONDAY TRASH PICK-UP. BAGS ON THE STREET ARE OFTEN TORN APART BY SKUNKS, CROWS AND OTHER ANIMALS, LEAVING A MESS ON THE STREET...AND MAY BE SUBJECT TO A CITATION

MARCH, APRIL AND MAY COMPLIANCE REPORTS

As you know, the fines for SPEEDING & MOVING VIOLATIONS have increased for all PGA HOAs . Subsequent offenses may be higher.

THE SPEED LIMIT IN RES I is **20 MPH** because of our narrow

Please come to a complete stop at all stop signs

(Even during the summer months)



AVOIDING THESE COSTLY FINES IS REALLY VERY SIMPLE!

(Solution at bottom of the page)

RES I: MARCH COMPLIANCE MEETING: 65 SPEEDING VIOLATIONS

5-9 mi OVER LIMIT	10-15 mi OVER LIMIT	STREETS INVOLVED
55	10	Arnold Palmer, Pete Dye, Hermitage

RES I: APRIL COMPLIANCE MEETING: 64 SPEEDING VIOLATIONS

5-9 mi, OVER LIMIT	10-15 mi. OVER LIMIT	STREETS INVOLVED
53	11	Arnold Palmer, Southern Hills, Oak Hill, Oak Tree

RES I: MAY COMPLIANCE MEETING: 32 SPEEDING VIOLATIONS

5-9 mi. OVER LIMIT	10-15 mi.OVER LIMIT	STREETS INVOLVED
22	10	Oak Tree, Oak Hill, Pebble Beach

DID YOU KNOW?

Some people park in front of their own driveway thinking that is OK because it is their driveway and doesn't affect others. However, according to the CALIFORNIA Vehicle code.....if you park blocking any private driveway, (even your own) that is a violation ...as it is at PGA West.

(Solution: Know the speed limit of your HOA and drive accordingly.)

...And What About the Sheep?



Our information source (thank you, Jan Van Willigen) spoke with the **CVCC (Coachella Valley Conservation Commission)** regarding the sheep remaining on our streets and fairways.

According to the **CVCC**, all of the gates have been closed. There was no opening of the gates except for maintenance trucks from the **CVWD (Coachella Valley Water District)**.

US Fish and Wildlife and **California Fish and Wildlife** are tracking the sheep movements on the east side of the fence as many of them have collars.

Both organizations are responsible for moving the remaining eight or so animals to the west side of the fence. How and when has not been decided, but they want to avoid using helicopters.

If you are interested in reading more about the Sheep fence,
visit this website:

<https://cvmshcp.org>

EMERGENCY NUMBERS:

On Saturday, Sunday, holidays, or after HOA office hours, you may find it necessary to report a serious problem on HOA property that needs immediate attention. Please call the regular HOA phone number. **1-760-771 1234**. You will get the **ANSWERING SERVICE** which has the ability to contact the appropriate person who will be able to attend to the situation.

In many cases you can contact the entrance gates, depending on the emergency.

The Palmer Gate (also the Command Center) is **1-760-564-5452**

The Stadium Gate number is **1-760-564-3159**

If you see a major problem on Golf Course property you might try these numbers.

Private golf shop: **1-760-238-0731**

Public golf shop: **1-760-238-0731**

You can find more useful La Quinta numbers on our website.

Pgawest.org/helpful.info

VACATION CHECKLIST...Things to think about

when you are away from your home for long periods

**IT IS A GOOD IDEA TO LET THE HOA KNOW YOU WHEN YOU WILL BE AWAY
FROM YOUR HOME FOR AN EXTENDED PERIOD OF TIME**

ELECTRICAL		
	Check for appliances left plugged in or turned on	
	Check garage for plugged in power tools or extension cords	
	Any temporary electrical wiring plugged in?	
	Are explosive and flammable products separated?	
	Any oily rags left stored in the house or garage?	
	Are Thermostats set to avoid extreme inside temperatures?	
WATER		
	Are clothes washing machine hoses shut off?	
	Are water connections free of corrosion? (toilets, icemakers, sinks, etc)?	
	Are outside faucets in good repair and not leaking?	
	Are landscaping irrigation systems in good repair?	
	Are instructions and/or keys left with neighbor or responsible person?	
	Will someone periodically check your home?	
	Does the HOA have name and number of the person who will have access to your home?	
	If you are leaving for an extended period of time, you may consider shutting off your house water. If you do this, remember atrium water would be shut off too.	
THEFT		
	If you have a security system, is it working properly?	
	Are doors and windows locked?	
	Does anyone have a key to your house?	
	Have you arranged to stop mail and newspaper delivery?	
	Do you have an indoor light set on a timer?	
MISC.		
	Is patio furniture stored or secured in case of heavy winds?	
	Are plants in pots secure and watered if necessary?	
	Have you turned off the gas or set to VACATION?	
	Is all perishable food removed?	
	Check with the HOA office to make sure all phone/emergency numbers are up to date	



Contact Information

The RES I Newsletter is compiled and edited to bring
News that is relevant to our HOA.

If there is something you would like to see included
that would be of interest to all Homeowners...

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