



SPECIAL ANNOUNCEMENT

Dear Neighbor,

As the COVID-19 crisis continues to evolve, so too must our plans and actions. Following President Trump's press conference yesterday, and upon consideration of the latest CDC guidelines regarding group gatherings of no more than 10 people, we are directing lifestyle teams at all KOLTERHOMES communities to close all clubhouses, interior amenities and all outdoor facilities as of today, March 17th, effective immediately.

Facilities will remain closed until further notice. Beginning March 25th, we will communicate with you each Wednesday by 3pm to share updates as more is understood and further actions can be taken. You may see staff entering and exiting the buildings during this time, but that does not indicate facilities have reopened. Access will be for maintenance purposes only. By extension, all outdoor pools and sports courts will also be closed. We encourage everyone to follow the latest public health advisories for the well-being of your neighbors and yourself.

These are not easy decisions to make, and I realize people's lives are disrupted as a result. When weighed against our responsibility to protect the health and wellness of you, your neighbors, our employees and the overall community, this decision must be made.

If there are any changes to these plans, your property management team will update you as quickly and completely as possible. Otherwise, all updates will come each Wednesday by 3 p.m. I appreciate your patience and understanding through these unprecedented times. Most of all, I wish you and yours good health and peace as we work through this together.

Thank you,
Robert A. Rademacher
President
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