

May 1, 2017

Dear Victoria Park Resident,

Good news- your Internet speed is being upgraded! Through a special agreement with your community, effective **June 1, 2017**, Victoria Park will now provide its residents with Spectrum, formerly Bright House Networks, Internet Service, with speeds up to 60Mbps. This upgrade includes one (1) internet modem. We will automatically bundle any additional services into the best package available! Your bill statement will be adjusted to reflect this change.

**Please contact us at 1-866-497-4630 to ensure you have the proper modem for this speed increase.**

Tune in to the benefits of Spectrum Internet Service:

- Stream video, play online games, download music, upload photos and more across multiple devices in your home without sacrificing performance
- Enough bandwidth for everyone in your home to be connected at the same time
- Thousands of FREE WiFi hotspots locally and nationwide
- Browse safely and securely with automatic virus and spam detection from Spectrum Security Suite

You will also continue to receive Spectrum Premier TV Service, which includes one (1) cable box and one (1) remote control. Premier TV Service gives you a wide variety of channels, free HD, On Demand programming, and digital picture and sound. The digital cable box provides an on-screen guide with interactive search and setting features like Parental Controls. Plus you will have the ability to add packages such as Sports Pass with NFL RedZone, Movie Pass, and more!

At Spectrum, you are our top priority. If you have questions or concerns, or would like to schedule your installation, please call us at **1-866-497-4630**.

Thank you.