BrightView Homeowner Direct Tree Pruning Program



All trees will be pruned according to ANSI A300 standards.

Services included with pruning cost:

- Develop dominant leader(s) and desirable scaffold branches appropriate for the species and site if needed
- Utilize site lines for vehicle and pedestrian traffic and adequate visibility for signage to achieve clearances
- Identification and/or removal of tree parts 2 inches or greater which are dead or dying, diseased or infested, rubbing, weakened or broken, or have parasitic plants
- Removal of all debris which is dumped off-site at a recycle facility and area left in a raked, clean state

Community Wide Tree Pruning Pricing

Number of Trees*	Price per Tree
30	$120
31-60	$110
61-90	$100
91-120	$95
121+	$90

**Minimum number of trees is 30.*

Certified Arborist Evaluation Pricing

Basic Evaluation — $30/Tree**

- Complete 360° visual assessment of canopy, trunk, & root flare
- Identify potential structural defects
- Record & store assessment data in BV Tree Care digital database
- Provide recommendations for optimum tree health
- Recommend evaluation interval

*** Minimum number of trees is 4.*

Intermediate Evaluation — $60/Tree***

- Complete 360° visual assessment of canopy, trunk, & root flare
- Measure and record DBH of trunk
- Partial excavation (2 inch depth where possible) of root flare
- Use probe to check depth of cavities reached from ground level
- Record site conditions, potential structural defects of concern and response growth
- Record & store assessment data in BV Tree Care digital database
- Provide recommendations for optimum tree health
- Recommend evaluation interval

**** Minimum number of trees is 2.*

Advanced Evaluation — $120/Tree

- Complete 360° visual assessment of canopy, trunk, & root flare
- Measure and record DBH of trunk
- Aerial inspection and evaluation of potential structural defects in high stems and branches (visual inspection and/or UAV photographic inspection, and depth probing of found decay)
- Partial excavation (two inch depth where possible) of root flare
- Standard soil analysis (this test can be applied as results to multiple trees), and soil profile inspection to estimate root depth.
- Use probe to check for depth of cavities
- Record site conditions, potential structural defects of concern, and response growth
- Provide recommendations for optimum tree health
- Recommend evaluation interval

Submit a service ticket in HOA Connect to schedule tree pruning or an evaluation.

BrightView Tree Care Services

Welcome to BrightView HOA Connect!

https://hoa.brightview.com/

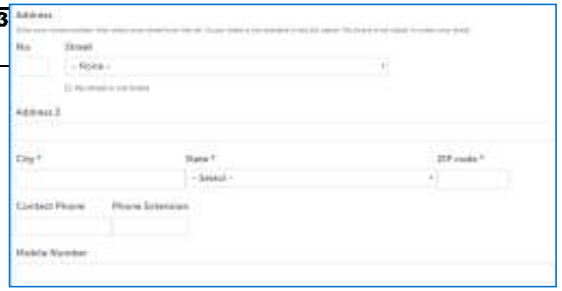
New User Registration

Your HOA will provide you with a unique community code. This unique code will be used during the registration process for HOA Connect.

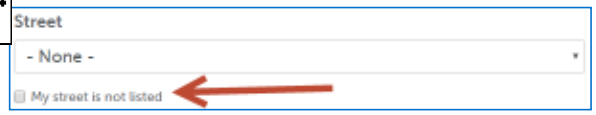




Once you have entered your unique community code, you will be prompted to enter other information to complete the registration process.



Complete the fields and click the save button on the bottom of the screen.



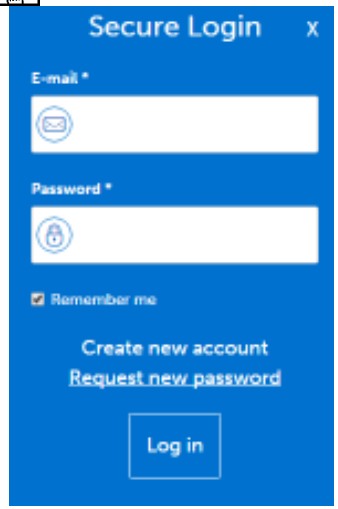
There will be a list of streets in your community on the Street drop-down menu. If your street is not listed, click the "My street is not listed" box and type your street name in the text box.

BrightView

Logging In

After registering, you will use the secure Log In to access your home page through the hoa.brightview.com website.





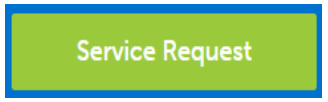
To log in, simply enter your email address and password created during registration. When entered click the "Log In" button.

Once logged in, you will be taken your BrightView HOA Connect home page.

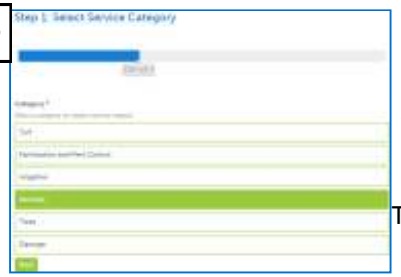
Your Unique Community Code Is:

To learn to navigate your home page, please see reverse.

Creating a Service Request



To create a service request, click the green Service Request button found in the menu column.



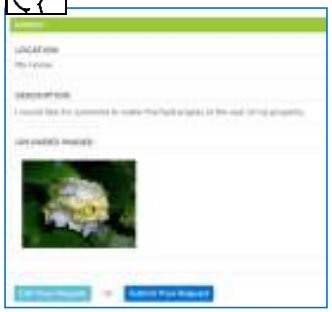
Next, select the service category pertaining to your request. Then click "Next".

Now, enter details about the request.

If service is needed at your home, select "My Home" for Location.

If service is needed at a commons area, select Commons Area, and enter a brief description of the issue location.





Last, review your service request details. If acceptable, click the "Submit Your Request" button. If changes are necessary, click the "Edit Your Request" button.

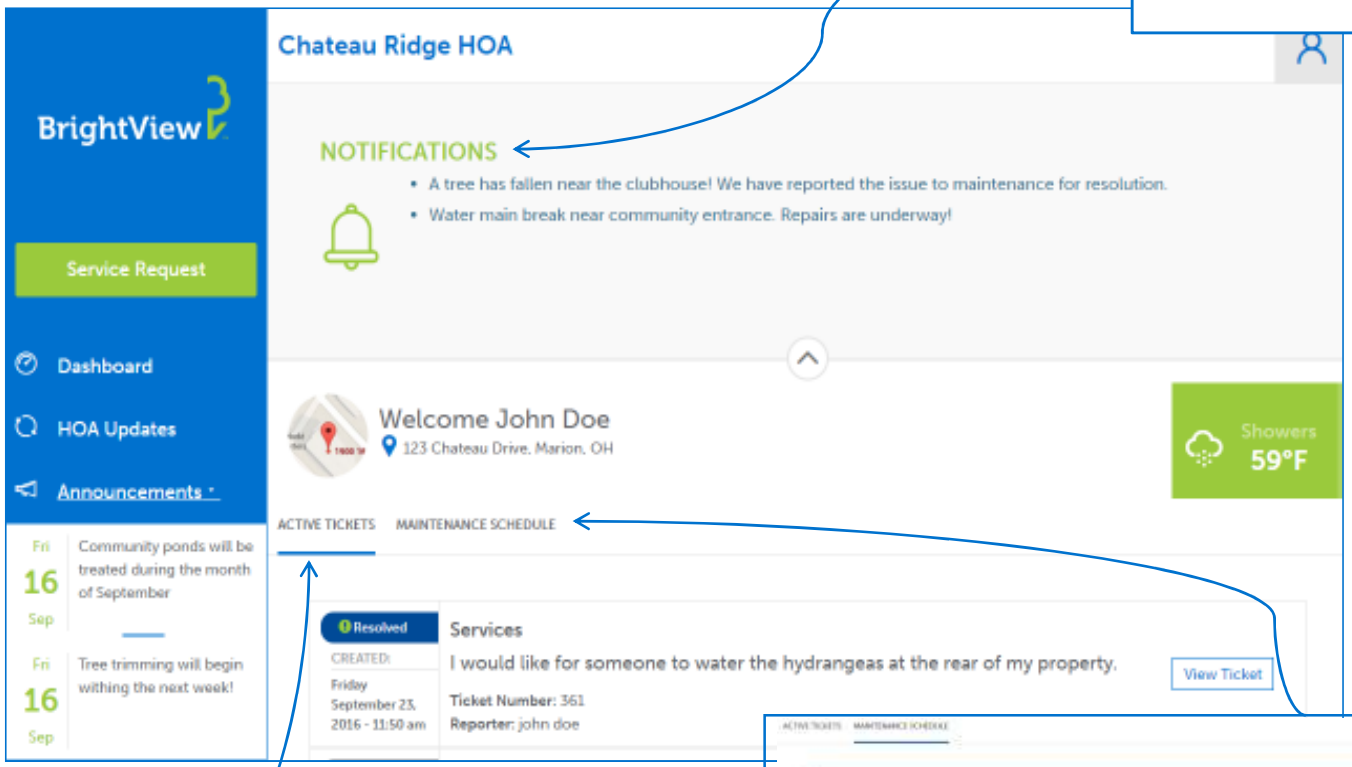
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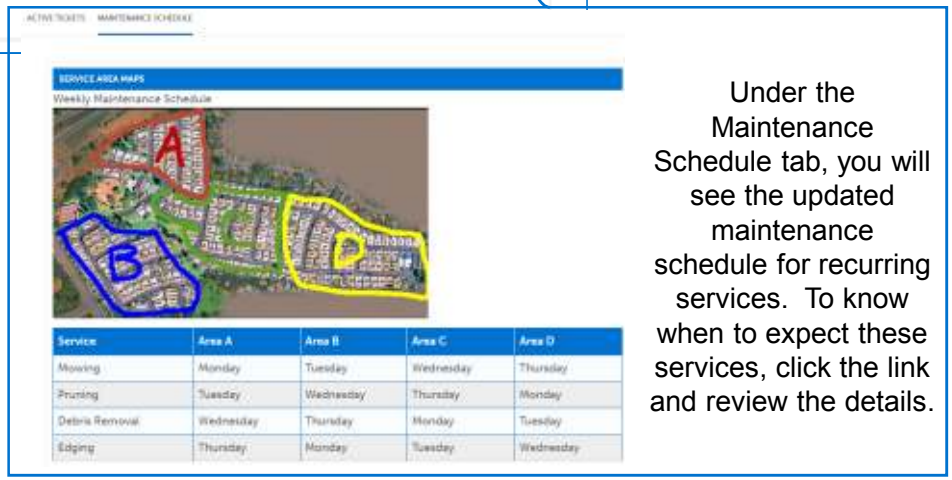
Home Page Navigation

Announcements, if available, are found in the left column in the drop-down. Announcements represent items that we want you as a resident to be aware of. These include things like scheduled services or events.

Notifications, if available, are found at the top of the home page. These items represent high-priority issues and are designed to let you know we are aware of the issue.



Your active Service Requests will be displayed under the Active Tickets tab under your name and address. To review request details, click the “View Ticket” button to the right.



Under the Maintenance Schedule tab, you will see the updated maintenance schedule for recurring services. To know when to expect these services, click the link and review the details.

BrightView