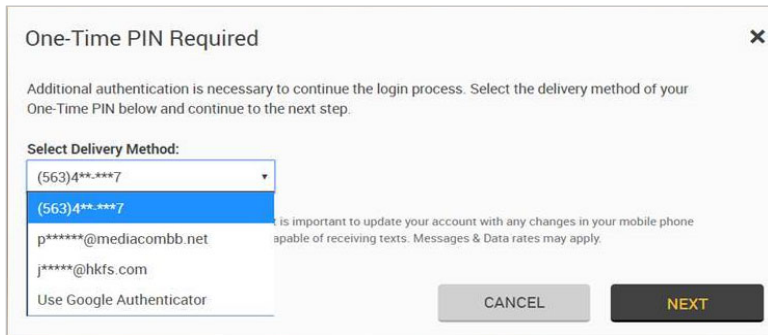


Registration for Multi-factor Authentication (MFA)

When MFA is turned on for your plan, your initial login will be the same as before. Once you have entered your credentials, you will be prompted with a screen that looks like the image below. The delivery methods include Google Authenticator (Microsoft Authenticator), email, or a phone that can receive text messages.



One-Time PIN Required [X]

Additional authentication is necessary to continue the login process. Select the delivery method of your One-Time PIN below and continue to the next step.

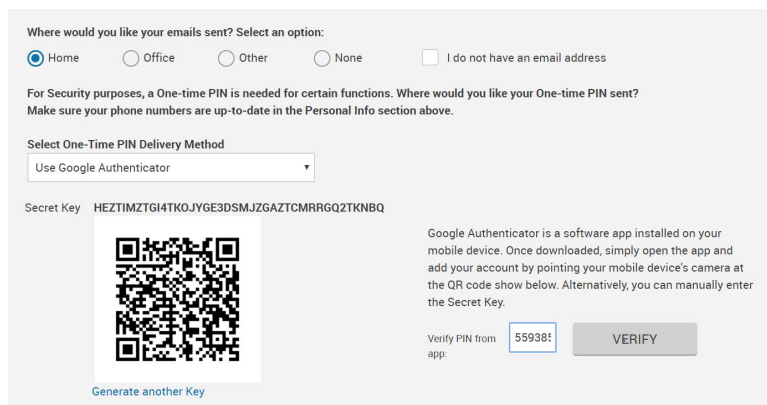
Select Delivery Method:

(563)4**-***7
 (563)4**-***7
 p*****@mediacombb.net
 j*****@hkfs.com
 Use Google Authenticator

is important to update your account with any changes in your mobile phone capable of receiving texts. Messages & Data rates may apply.

CANCEL NEXT

If you choose the Google Authenticator method, you will need to download the app on your mobile device. The website will show you a screen providing a secret Key and QR code for you to add to your app. Open the app on your mobile device and point the camera at the QR code.



Where would you like your emails sent? Select an option:
 Home Office Other None I do not have an email address

For Security purposes, a One-time PIN is needed for certain functions. Where would you like your One-time PIN sent?
 Make sure your phone numbers are up-to-date in the Personal Info section above.

Select One-Time PIN Delivery Method
 Use Google Authenticator

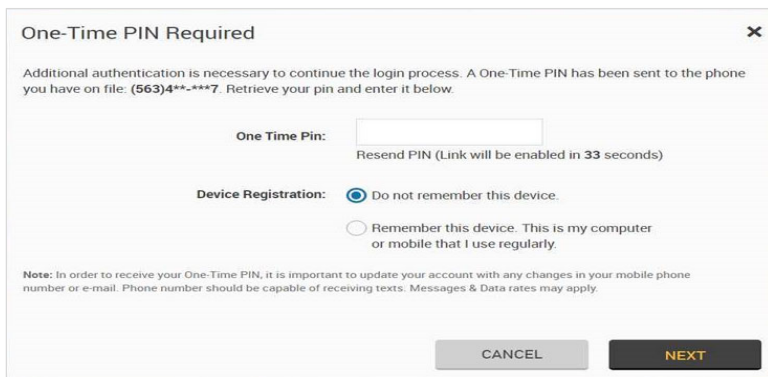
Secret Key HEZTIMZTG4TKOJYGE3DSMJZGAZTCMRRGQZTKNBQ

Generate another Key

Google Authenticator is a software app installed on your mobile device. Once downloaded, simply open the app and add your account by pointing your mobile device's camera at the QR code show below. Alternatively, you can manually enter the Secret Key.

Verify PIN from app: 55938! VERIFY

After you have selected your preferred delivery method, the following screen will ask for the PIN that was delivered to you.



One-Time PIN Required [X]


Additional authentication is necessary to continue the login process. A One-Time PIN has been sent to the phone you have on file: (563)4**-***7. Retrieve your pin and enter it below.

One Time Pin: [Input Field]
 Resend PIN (Link will be enabled in 33 seconds)

Device Registration: Do not remember this device.
 Remember this device. This is my computer or mobile that I use regularly.

Note: In order to receive your One-Time PIN, it is important to update your account with any changes in your mobile phone number or e-mail. Phone number should be capable of receiving texts. Messages & Data rates may apply.

CANCEL NEXT

If you choose to change the delivery method in the future, go to your personal settings. Click on the gear  icon in the upper right corner of your account and follow the steps outlined for editing personal information described in the previous section.