



Lactalis American Group, Inc.

August 29, 2025

Dear Valued Partner,

We have identified consumer dissatisfaction with the functionality of a limited number of our President Whipped crème Original Vanilla and President Whipped Crème Extra Creamy Products. To avoid further consumer dissatisfaction, we are initiating a limited market withdrawal of certain production lots.

The consumer dissatisfaction relates to the functionality of the nozzle which is affecting the ability to dispense product from the can. This is solely due to functionality. There is no food safety concern.

The limited market withdrawal includes the following SKU:

- President Whipped Crème Original Vanilla USE BY 12/18/2025 and 12/19/2025
- President Whipped Crème Extra Creamy USE BY 12/18/2025 and 12/19/25

Given the potential for continued dissatisfaction by our mutual consumer, we are requesting the following immediate actions:

- Dispose of any remaining warehouse inventory of the USE BY dates referenced above
- Request your stores dispose of any inventory of the USE BY dates referenced above

Note: We do not intend to facilitate any product returns

Please process a deduction from invoice for the cost to execute these two above actions. We request that the deduction title be explicit to state "President Whipped Crème functionality limited market withdrawal."

We are working on a replenishment plan and suggest that you issue the necessary new PO's following the normal process. We will do everything possible to mitigate any out-of-stock issues. We apologize for any inconvenience and thank you for your ongoing support.

Sincerely,

A handwritten signature in black ink, appearing to read "Tony Battaglia". The signature is stylized and cursive.

Tony Battaglia
Vice President
Lactalis Retail Dairy