



December 15, 2025

Dear Valued Customer,

At Danone, the well-being of our consumers is of the utmost importance. As part of this commitment, we would like to inform you that Danone US has issued a voluntary recall of the following SKU due to potential presence of foreign material within the cashew inclusions:

Product Name	SKU	Unit UPC	Case GTIN	Best-By Dates / Lot No (Exp Dates)
So Delicious Dairy Free® Salted Caramel Cluster Non-Dairy Frozen Dessert pints	136603	744473476138	10744473476135	Before 08 Aug 2027

**This is the only So Delicious Dairy Free® product and SKU impacted. No other So Delicious Dairy Free® codes, flavors, or products are impacted. Please note that the packaging graphics for this SKU changed starting with shipments after 07 Feb 2025, so the product may still be on shelf with either the old or new graphics (see images below).**

These products do not meet our standards due to potential presence of foreign material within the cashew inclusions. We have chosen to voluntarily recall this product.

The FDA has been informed of this voluntary recall.

Our records show that you have received the impacted So Delicious Dairy Free® Salted Caramel Cluster product. Please stop selling it immediately, remove any product with best-by dates before 08 Aug 2027 from the shelf and destroy it. Once destroyed, please complete and return the Certificate of Destruction along with the quantity of the impacted inventory. Danone US will work with you to credit those cases accordingly.

In the meantime, we have suspended shipment of this product. That said, we would like to assure you that we have already identified and corrected this issue and will resume shipments as soon as possible upon confirmation of recall execution. We apologize for any inconvenience this causes.

If you have any additional questions or concerns, don't hesitate to get in touch with your Sales Partner. You may also direct any consumer inquiries to our So Delicious Dairy Free® Consumer Care Line at 1-833-367-8975.

Below, I have included additional details for reference. Thank you for your partnership and cooperation as we work to address this incredibly important issue.

Sincerely,

**Kristina Cole**

Chief Sales, Commercial & Customer Officer  
Danone US, LLC

**FOR REFERENCE:**

PRODUCT IMAGES MAY DIFFER BETWEEN FORMER PACKAGING AND NEW PACKAGING



Former



Current (shipments after 2/7/2025)

