

URGENT – VOLUNTARY PRODUCT RECALL



Date: June 2, 2025

To: Unilever Sales Agents – Retail Accounts

Subject: PRODUCT RECALL: Breyers Chocolate Truffle Ice Cream 1.5qt. tubs

ACTION REQUIRED AT THE RETAIL LEVEL

Dear Valued Customer:

Unilever United States is voluntarily recalling Breyers Chocolate Truffle Ice Cream 1.5 qt. tubs to the retail store level. An internal review showed that certain tubs may have been filled with rocky road ice cream rather than chocolate truffle ice cream thereby including almonds which are not disclosed on the product label. Persons who have an allergy or severe sensitivity to almonds run the risk of a serious or life-threatening allergic reaction if they consume this product.

The following products are subject to the recall. **No other Unilever or Breyers products are in the scope of this recall.**

UPC	Description	Case UCC (GTIN)	Size	Lot Codes
077567457288	Breyers Chocolate Truffle Ice Cream	10077567457285	1.5 qt.	JUL1026GB3

This limited voluntary recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA).

Action Required:

Our records show that the accounts listed in the attached ship-to list may have received product that is affected.

Instructions for Retail Stores:

Please examine the stock in your retail stores including shelf and backrooms to determine if you have any of these recalled products on hand. Take immediate steps to remove the product from sale and segregate the product from other inventory to ensure that it is not placed back on sale. Retail Product

should be managed through your typical unsaleable process. All invoices for this specific recall should be submitted to Unilever for reimbursement.

NOTE: A Rapid Recall Response Form must be filled out and submitted for Retail inventory. Please send the attached retail Rapid Recall Response Form (RRRF) back to the following Unilever contacts:

Amanda Huss, Amanda.Huss@unilever.com

Timothy Sripathmarajah, Timothy.Sripathmarajah@unilever.com

Instructions for Warehouses and Distribution Centers:

Please take the following steps:

- Examine the stock in your distribution center to determine if you have any of this recalled product on hand.
- Take immediate steps to isolate and tag the product, pending destruction.
- Please reach out to RQA, Inc (a third-party recall center), who will authorize the destruction of the product at the warehouse:
 - o **ATTN: Unilever Breyers Chocolate Truffle Recall**
 - o **Email: breyerstruffle@rqa-inc.com**
 - o **Phone: (888) 505-7533**
- A Warehouse Certificate of Product Destruction will need to be completed upon destruction at the warehouse (see attached).
- You will be reimbursed for the purchase price of the product.

If you have shipped the product to other locations, please forward this recall notice to all affected organizations and follow up with them to ensure that product is destroyed or returned to you.

Please send the attached retail Rapid Recall Response Form (RRRF) back to the following Unilever contacts:

Amanda Huss, Amanda.Huss@unilever.com

Timothy Sripathmarajah, Timothy.Sripathmarajah@unilever.com

We appreciate your prompt assistance on this matter and apologize for any inconvenience. Should you have any questions, please contact your Unilever sales agent.

Sincerely,

Gerardo Rozanski
Ice Cream Americas, General Manager

Herish Patel
President, Unilever North America

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URGENT

RECALL RETURN RESPONSE FORM

Product Description and UPC:

Unilever is voluntarily recalling all lots of the product below. No other Unilever or Breyers products are impacted.

Brand	Description	Consumer Unit UPC	Case UPC (GTIN)
Breyers	Chocolate Truffle Ice Cream 1.5qt.	077567457288	10077567457285

Please Check ALL Appropriate Boxes:

- I have read and understand the recall instructions provided in the (INSERT DATE) letter _____
- I have checked my Retail stock and have quarantined inventory consisting of _____ units
- I have checked my Warehouse or DC stock and have quarantined inventory consisting of _____ cases
- Indicate disposition of recalled product:
 - 1. Returned/held for return – **Specify quantity, date, and Method:**
 - 2. Destroyed – **Retail Quantity** _____ **Warehouse Quantity** _____
Total: _____
 - 3. Quarantined pending correction – **Specify Quantity:** _____
- I have identified and notified my Customers that were shipped or may have been shipped this product by –
Specify Date and Method of Notification _____ **OR**
- Attached is a list of Customers who received/may have received this product. Please notify my Customers.

Any adverse events associated with recalled products? Yes No

If Yes, please explain:

Please check the appropriate box(es) to describe your business:

- Wholesaler/Distributor
- Retailer
- Grocery Corporate Headquarters
- Food service/Restaurant
- Re-packer
- Manufacturer
- Pharmacy – Retail
- Hospital/Medical facility
- Hospital pharmacy
- Medical Laboratory
- Other: _____

Account Name: _____

Name: _____

Title: _____

Telephone Number: _____

PLEASE EMAIL COMPLETED RESPONSE WITHIN 24 HOURS

Please send the Retail rapid recall response form (RRRF) back to the following Unilever contacts:

Amanda Huss, Amanda.Huss@unilever.com

Timothy Sripathmarajah, Timothy.Sripathmarajah@unilever.com