



October 31, 2025

Dear Valued Customer,

At Danone, the quality of our products and the experience of our consumers are of the utmost importance. As part of this commitment, we are voluntarily withdrawing the following product from market:

- Happy Tot Organics Super Morning pouch with organic apples, cinnamon, yogurt, oats and chia (1 SKU) with a best-by date of August 28, 2026 and batch code of 008632 – sold individually.

**This is the only Happy Tot Organics product and batch code impacted. No other Happy Tot batch codes, flavors, UPCs or Happy Baby pouch SKUs are impacted. Pouches sold in variety packs are also excluded from this withdrawal as they were not impacted.**

A limited number of these pouches do not meet our quality standards due to premature spoilage; therefore, we have chosen to withdraw this small portion of production. Consumer safety is our top priority, and this product is unlikely to cause any health risks. Still, we understand how important trust is, and we're taking immediate action to resolve the issue.

This voluntary withdrawal is specific to one production run affecting a select number of pouches within cases. Our records show that you have received some of these cases. Please stop selling this product immediately, remove any affected product from the shelf and destroy it. Once destroyed, please complete and return the Certificate of Destruction along with the quantity of the impacted inventory. Danone US will work with you to credit those cases accordingly.

In addition, while we address this issue, we will be suspending the shipment of this product. We will update you as to when we foresee resuming shipment. We apologize for any inconvenience this causes.

If you would like any consumer messaging, or have any additional questions or concerns, please reach out to your Sales Partner. You may also direct any consumer inquiries to our Happy Tot Consumer Care Line at 1-833-367-8957.

Below, I have included additional details for reference.

Thank you for your partnership and cooperation as we work to address this important issue.

Sincerely,

A handwritten signature in black ink, appearing to read "Kristina Cole".

**Kristina Cole**

Chief Sales, Commercial & Customer Officer  
Danone US, LLC

**DANONE NORTH AMERICA**  
1900 Cherry St, Louisville, CO 80027  
1 Maple Ave, White Plains, NY 10605

