

# CONSUMER PROTECTION SOLUTIONS

1. Increasing the Right of Rescission from 5 days to 21 days from the date of notice will not provide the intended relief to policyholders who want to cancel a contract without penalty due to non-performance.
2. The overwhelming majority of public insurance adjuster licensees are ethical professionals who are dedicated to the protection of Florida's insurance consumers.
3. **A Better Solution** - On residential claims in a declared state of emergency, if a public adjuster has not completed and submitted an adjustment of the claim to the insurer within 45 days of the execution of their agreement, a policyholder should be permitted to cancel the agreement without penalty.

