

Agenda

chicago 2026
summit
quality in action

****This agenda is being finalized and may be subject to change****

MONDAY, APRIL 27

7:00-4:00 PM	Pre-Summit Field Trips - <i>Space is limited and filling quickly.</i>
1:00-7:00 PM	Registration
1:00-2:30 PM	Board Meeting
3:00-4:30 PM	Innovation Roundtable
5:00-6:30 PM	Welcome Reception - <i>Offsite location. Venue to be announced.</i>

TUESDAY, APRIL 28

7:30 AM	Registration
7:45 AM	Continental Breakfast
8:00 AM	Summit Kickoff <ul style="list-style-type: none">• Diana Franchitto, President and CEO, HopeHealth, Board Chair, NPHI• Mary Kay Sheehan, CEO, Lightways Hospice and Serious Illness Care• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:10 AM	Quality in Action <ul style="list-style-type: none">• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:30 AM	Keynote: Dr. Whyte, CEO, American Medical Association
9:15 AM	Three Member Spark Rounds: Dementia Care
9:30 AM	Presentation of the NPHI Healthcare in Action Innovation Award <ul style="list-style-type: none">• Awardee TBA• Acceptance & Keynote
10:00 AM	Networking Break
10:30 AM	Panel Session: Driving Quality and Consistency: NPHI Pediatric Care Patient & Caregiver Guide <ul style="list-style-type: none">• Allison Kuchar, VP, Pediatric Services, Chapters Health System & Executive Director, Children's Programs, Capital Caring Health• Elizabeth Rocha, AVP, Pediatrics and Nursing Practice, NorthStar Care Community• Third panelist TBA - awaiting confirmation <i>Moderated by: Dr. Cameron Muir, Chief Medical & Innovation Officer, NPHI</i>

11:15 AM

Plenary Session: Care Management Update – An Interdisciplinary Endeavor

- Ellen Fink-Samnick, Principal, EFS Strategies

Introduction: Robin Shultz, VP for Member Programs and Engagement, NPHI

11:45-1:00 PM

Lunch

1:00 PM

Keynote: Professor Richard Harding, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London

1:45 PM

Networking Break

2:15-3:30 PM

Breakout Sessions:

1. **Hospice Regulatory Audit Insights**
 - Howard Young, Partner, Morgan, Lewis & Bockius, LLP
2. **Rural Provider Collaborative: Unique Perspectives of Rural Providers**
 - TBA

Moderated by: Kilty Brown, Executive Director, Central Wyoming Hospice and Transitions

3. Showcase!

(3 short, focused segments highlighting ideas, tools, and innovations relevant to members)

- **Unlikely Partners Making an Impact Together**
 - Kent Anderson, CEO, Ohio's Hospice
 - Patrick Miller, CEO, NorthStar Care Community
- **The Silent Financial Drain: Rethinking DME's Impact on Hospice Margins**
 - Hall Thorp, Co-Founder & Chief Strategy Officer, Qualis
- **Title TBA**
 - Homecare Homebase
- 4. **Leading Practices in Governance for Today's Hospice Boards: Empowering Boards to Increase Engagement and Drive Productivity**
 - Steve Smith, CEO, Association Management Center (AMC)
- 5. **Global Care/ Impact** – Title of presentation TBA
 - Lacey Ahern, Director, Global Partners in Care
 - Richard Harding, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London
 - John Mastrojohn III, President & CEO, Center for Hospice Care

3:30 PM

Break

3:45-5:00 PM

Breakout Sessions:

1. **Hospice Regulatory Audit Insights**
 - Howard Young, Partner, Morgan, Lewis & Bockius, LLP
2. **GIP Best Practices**
 - Ed Martin, MD, MPH, Chief Medical Officer, HopeHealth
3. **Innovative Strategies in Education: Gamification, AI, and Learner Engagement**
 - Donna Fahey, Director of the Boccolini Institute at Samaritan
4. **Home Based Primary Care & Current Strategies with Care Delivery**
 - Hank Ross, MBA, Board President, AAAHCM & Director AAHCM Board
 - Kristofer L. Smith, MD, MPP, Co-founder, President and CMO Ruby Health
5. **Sales, Marketing, & Communications Collaborative – title & topic TBA**
 - Presenter TBA shortly
6. **Creating Sustainability: Leveraging our Organizational Strengths**
 - Presenters TBA shortly

5:00-6:00 PM	Happy Hour
6:30-8:00 PM	Chief Medical Officers & Medical Leaders Gathering
6:30-8:00 PM	Chief Financial Officers Gathering

WEDNESDAY, APRIL 29

7:30 AM	Continental Breakfast
8:30 AM	Opening Announcements <ul style="list-style-type: none">• NPHI Leadership
8:40 AM	Keynote: Dr. Oz has been invited or another senior CMS leader in his place
9:00 AM	Member Spark Rounds: Service Line Diversification
9:15 AM	Panel Session: Service Line Diversification (final title & speakers TBA) <i>Moderated by: Ray Quintero, Senior Strategic Advisor, NPHI</i>
9:45 AM	Networking Break
10:15 AM	Panel and Discussion: Articulating Value Using the Quality Dashboard
11:00 AM	Plenary Session: NPHI Policy and Strategy Update <ul style="list-style-type: none">• Quin Lyons, Policy Analyst, NPHI• Ethan McChesney, Senior Policy Director, NPHI
12:00-1:30 PM	Lunch & Networking for Collaboratives CEO Working Lunch
1:30 PM	Keynote: Yes, And: Improvisation as a Superpower <ul style="list-style-type: none">• Kelly Leonard, VP of Creative Strategy & Innovation, Second City
2:15 PM	Panel Session: Program Integrity Developments & NPHI Resources <ul style="list-style-type: none">• CPI Deputy Director(s)• Member Listening Session attendees from CMS Site Visit <i>Moderated by: Ethan McChesney, NPHI, Senior Policy Director</i>
3:00 PM	Plenary Session: A Song for You <ul style="list-style-type: none">• Emily Cavanagh, Singer, Songwriter, Founder, A Song for You• Lisa Maddock, Social Worker, Hospice of the Valley
3:30 PM	Reflections on Quality in Action <ul style="list-style-type: none">• Tom Koutsoumpas and Carole Fisher
3:00 PM	Main Summit Closing
3:15-4:00 PM	Clinical & Operational Leaders Collaborative Gathering

Wednesday Evening: 5:30-9:00 PM

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Summit Celebration

AN EVENING DEDICATED TO YOU

WEDNESDAY, APRIL 29TH

Cocktail Hour & Red-Carpet Photos
5:30-6:30 PM

Dinner & Awards
Entertainment by *The Second City*
6:30-8:30PM

Conversation, Cocktails & Music
8:30 PM

Executive Partners



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An additional fee of \$85 for the *Summit Celebration* covers the **cost of dinner**.
All other expenses for this event are paid for by sponsor support and NPHI.