

Agenda

chicago 2026
summit
quality in action 

****This agenda is being finalized and may be subject to change****

MONDAY, APRIL 27

7:00–4:00 PM	Pre-Summit Field Trips – <i>Space is limited and filling quickly.</i>
1:00–7:00 PM	Registration
1:00–2:30 PM	Board Meeting
3:00–4:30 PM	Innovation Roundtable
5:00–6:30 PM	Welcome Reception – <i>Offsite location. Venue to be announced.</i>

TUESDAY, APRIL 28

7:30 AM	Registration
7:45 AM	Continental Breakfast
8:00 AM	Summit Kickoff <ul style="list-style-type: none">• Diana Franchitto, President and CEO, HopeHealth, Board Chair, NPHI• Mary Kay Sheehan, CEO, Lightways Hospice and Serious Illness Care• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:10 AM	Quality in Action <ul style="list-style-type: none">• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:30 AM	Keynote: Dr. Whyte, CEO, American Medical Association
9:15 AM	Three Member Spark Rounds: Dementia Care
9:30 AM	Presentation of the NPHI Healthcare in Action Innovation Award <ul style="list-style-type: none">• Awardee TBA• Acceptance & Keynote
10:00 AM	Networking Break
10:30 AM	Panel Session: Driving Quality and Consistency: NPHI Pediatric Care Patient & Caregiver Guide <ul style="list-style-type: none">• Allison Kuchar, VP, Pediatric Services, Chapters Health System & Executive Director, Children's Programs, Capital Caring Health• Elizabeth Rocha, AVP, Pediatrics and Nursing Practice, NorthStar Care Community• Third panelist TBA – awaiting confirmation <i>Moderated by: Dr. Cameron Muir, Chief Medical & Innovation Officer, NPHI</i>

*All times listed in CT; Times/Sessions/Speakers may change as agenda is finalized

11:15 AM	<p>Plenary Session: Care Management Update – An Interdisciplinary Endeavor</p> <ul style="list-style-type: none"> Ellen Fink-Samnick, Principal, EFS Strategies <p><i>Introduction: Robin Shultz, VP for Member Programs and Engagement, NPHI</i></p>
11:45-1:00 PM	Lunch
1:00 PM	<p>Keynote: Professor Richard Harding, <i>Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London</i></p>
1:45 PM	Networking Break
2:15-3:30 PM	<p>Breakout Sessions:</p> <ol style="list-style-type: none"> Hospice Regulatory Audit Insights <ul style="list-style-type: none"> Howard Young, Partner, Morgan, Lewis & Bockius, LLP Rural Provider Collaborative: Unique Perspectives of Rural Providers <ul style="list-style-type: none"> TBA <p><i>Moderated by: Kilty Brown, Executive Director, Central Wyoming Hospice and Transitions</i></p> <ol style="list-style-type: none"> Showcase! (3 short, focused segments highlighting ideas, tools, and innovations relevant to members) <ul style="list-style-type: none"> Unlikely Partners Making an Impact Together <ul style="list-style-type: none"> Kent Anderson, CEO, Ohio's Hospice Patrick Miller, CEO, NorthStar Care Community The Silent Financial Drain: Rethinking DME's Impact on Hospice Margins <ul style="list-style-type: none"> Hall Thorp, Co-Founder & Chief Strategy Officer, Qualis Title TBA <ul style="list-style-type: none"> Homecare Homebase Leading Practices in Governance for Today's Hospice Boards: Empowering Boards to Increase Engagement and Drive Productivity <ul style="list-style-type: none"> Steve Smith, CEO, Association Management Center (AMC) Global Care/ Impact – Title of presentation TBA <ul style="list-style-type: none"> Lacey Ahern, Director, Global Partners in Care Richard Harding, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London John Mastrojohn III, President & CEO, Center for Hospice Care
3:30 PM	Break
3:45-5:00 PM	<p>Breakout Sessions:</p> <ol style="list-style-type: none"> Hospice Regulatory Audit Insights <ul style="list-style-type: none"> Howard Young, Partner, Morgan, Lewis & Bockius, LLP GIP Best Practices <ul style="list-style-type: none"> Ed Martin, MD, MPH, Chief Medical Officer, HopeHealth Innovative Strategies in Education: Gamification, AI, and Learner Engagement <ul style="list-style-type: none"> Donna Fahey, Director of the Boccolini Institute at Samaritan Home Based Primary Care & Current Strategies with Care Delivery <ul style="list-style-type: none"> Hank Ross, MBA, Board President, AAAHCM & Director AAHCM Board Kristofer L. Smith, MD, MPP, Co-founder, President and CMO Ruby Health Sales, Marketing, & Communications Collaborative – title & topic TBA <ul style="list-style-type: none"> Presenter TBA shortly Creating Sustainability: Leveraging our Organizational Strengths <ul style="list-style-type: none"> Presenters TBA shortly

5:00-6:00 PM	Happy Hour
6:30-8:00 PM	Chief Medical Officers & Medical Leaders Gathering
6:30-8:00 PM	Chief Financial Officers Gathering

WEDNESDAY, APRIL 29

7:30 AM	Continental Breakfast
8:30 AM	Opening Announcements <ul style="list-style-type: none"> NPHI Leadership
8:40 AM	Keynote: Dr. Oz has been invited or another senior CMS leader in his place
9:00 AM	Member Spark Rounds: <i>Service Line Diversification</i>
9:15 AM	Panel Session: <i>Service Line Diversification (final title & speakers TBA)</i> <i>Moderated by: Ray Quintero, Senior Strategic Advisor, NPHI</i>
9:45 AM	Networking Break
10:15 AM	Panel and Discussion: Articulating Value Using the Quality Dashboard
11:00 AM	Plenary Session: <i>NPHI Policy and Strategy Update</i> <ul style="list-style-type: none"> Quin Lyons, Policy Analyst, NPHI Ethan McChesney, Senior Policy Director, NPHI
12:00-1:30 PM	Lunch & Networking for Collaboratives CEO Working Lunch
1:30 PM	Keynote: <i>Yes, And: Improvisation as a Superpower</i> <ul style="list-style-type: none"> Kelly Leonard, VP of Creative Strategy & Innovation, Second City
2:15 PM	Panel Session: Program Integrity Developments & NPHI Resources <ul style="list-style-type: none"> CPI Deputy Director(s) Member Listening Session attendees from CMS Site Visit <i>Moderated by: Ethan McChesney, NPHI, Senior Policy Director</i>
3:00 PM	Plenary Session: A Song for You <ul style="list-style-type: none"> Emily Cavanagh, Singer, Songwriter, Founder, A Song for You Lisa Maddock, Social Worker, Hospice of the Valley
3:30 PM	<i>Reflections on Quality in Action</i> <ul style="list-style-type: none"> Tom Koutsoumpas and Carole Fisher
3:00 PM	Main Summit Closing
3:15-4:00 PM	Clinical & Operational Leaders Collaborative Gathering

Wednesday Evening: 5:30-9:00 PM



Summit Celebration

AN EVENING DEDICATED TO YOU

WEDNESDAY, APRIL 29TH

Cocktail Hour & Red-Carpet Photos
5:30-6:30 PM

Dinner & Awards
Entertainment by *The Second City*
6:30-8:30PM

Conversation, Cocktails & Music
8:30 PM

Executive Partners



An additional fee of \$85 for the *Summit Celebration* covers the **cost of dinner**.
All other expenses for this event are paid for by sponsor support and NPHI.