

Agenda

chicago 2026
summit
quality in action 

MONDAY, APRIL 27

****Agenda is being finalized and is subject to change****

7:00-4:00 PM	Pre-Summit Field Trips: <i>Sponsored by Naveon</i>
1:00-6:00 PM	Main Registration: <i>Sponsored by Fuze Care Services</i>
1:00-2:30 PM	Board Meeting: <i>Sponsored by Hospi Corporation</i>
3:00-4:30 PM	Innovation Roundtable
6:00-7:30 PM	Welcome Reception at the <i>Shedd Aquarium</i> : <i>Sponsored by WellSky</i>

TUESDAY, APRIL 28

7:15 AM	Registration
7:15 AM	Continental Breakfast: <i>Sponsored by Advanced RevCycle</i>
8:00 AM	Summit Kickoff <ul style="list-style-type: none">• Diana Franchitto, President and CEO, HopeHealth, Board Chair, NPHI• Mary Kay Sheehan, CEO, Lightways Hospice and Serious Illness Care• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:10 AM	Quality in Action <ul style="list-style-type: none">• Tom Koutsoumpas, Founder & CEO, NPHI• Carole Fisher, President, NPHI
8:30 AM	Keynote: <i>Sponsored by Dragonfly Health</i>: Title TBA <ul style="list-style-type: none">• Dr. John Whyte, CEO, American Medical Association
9:15 AM	Spark Rounds: <i>Dementia Care</i>: <i>Sponsored by IntusCare</i> <ul style="list-style-type: none">• AuthoraCare - <i>Title of presentation</i>• Hospice of the Valley - <i>Title of presentation</i>• The Connecticut Hospice - <i>Title of presentation</i>
9:30 AM	Presentation of the <i>NPHI Healthcare in Action Innovation Award</i> <ul style="list-style-type: none">• Accepted by: Ab Brody, PhD, Assistant Dean for Transformational Excellence in Aging, NYU Meyers College of Nursing• Keynote: <i>The Courage to Evolve: Why Innovation is the New Standard for Excellence in Serious Illness Care</i>
10:00 AM	Networking Break: <i>Sponsored by National HME</i>
10:30 AM	Panel Session: <i>Driving Quality and Consistency: NPHI Advanced Pediatric Care Patient & Caregiver Guide</i>

- Allison Kuchar, VP, Pediatric Services, Chapters Health System & Executive Director, Capital Caring Kids, Capital Caring Health
- Elizabeth Rocha, AVP, Pediatrics and Nursing Practice, NorthStar Care Community, and Anchors Programs for Children

Moderated by: Cameron Muir, MD, Chief Medical & Innovation Officer, NPHI

11:15 AM

Plenary Session: *Care Management Update – An Interdisciplinary Endeavor*

- Dr. Ellen Fink-Samnack, Principal, EFS Supervision Strategies, LLC

Introduction: Robin Shultz, VP for Member Programs and Engagement, NPHI

11:45-1:15 PM

Lunch

1:15 PM

Keynote: *Reducing the Final Inequity: Improving Access to Palliative and End-of-Life Care for All*

Sponsored by OnePoint Patient Care

- Richard Harding, PhD, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London

Overview by: John Mastrojohn III, CEO, Global Partners in Care

2:00 PM

Transition to Breakout Sessions

2:15-3:30 PM

Breakout Sessions: Sponsored by Axxess

1. *Hospice Regulatory Audit Insights*

- Howard Young, Partner, Morgan, Lewis & Bockius, LLP

2. *From Global Engagement to Local Impact*

- Lacey Ahern, Executive Director, Global Partners in Care
- Jim Cleary, MD, Emeritus Professor, University of Wisconsin & Palliative Care Physician, Ascension Health
- Richard Harding, PhD, Executive Dean, Faculty of Nursing, Midwifery & Palliative Care at King's College London
- John Mastrojohn III, CEO, Global Partners in Care
- Mark Stoltenberg, MD, Medical Director, Mass General Brigham Home-Based Palliative Care Program; Co-Director, Global Palliative Care Program, MGH Division of Palliative Care and Geriatrics; Asst Professor, Harvard Medical School
- Lydia Thomas, Program Manager, Global Partners in Care

3. *Showcase!* (3 short, focused segments highlighting ideas, tools, and innovations relevant to members)

○ *Getting Comfortable Being Uncomfortable: Living our Mission Through Integrations*

- Kent Anderson, CEO, Ohio's Hospice
- Patrick Miller, President & CEO, NorthStar Care Community

○ *The Silent Financial Drain: Rethinking DME's Impact on Hospice Margins*

- Hall Thorp, Co-Founder & Chief Strategy Officer, Qualis

○ *Defensible Documentation in the Age of AI*

- Michelle Barlow, Director of Clinical & Regulatory Excellence, Homecare Homebase

4. *Leading Practices in Governance for Today's Hospice Boards: Empowering Boards to Increase Engagement and Drive Productivity*

- Steve Smith, CEO, Association Management Center (AMC)

5. *Enhanced Oncology Model and What it Means for You*

- Peter Benjamin, Strategic Advisor, NPHI

6. *Home Based Primary Care: An Essential Element for Success in Value-Based Care*

- Hank Ross, Board President, C6, American Academy of Home Care Medicine (AAHCM)
- Kristofer Smith, MD, Senior Medical Advisor, Coalition to Transform Advanced Care (C-TAC); President and Chief Medical Officer, Ruby Health

3:30 PM	Break: Sponsored by Hanover Healthcare Practice
3:45-5:00 PM	Breakout Sessions: <ol style="list-style-type: none"> 7. Hospice Regulatory Audit Insights <ul style="list-style-type: none"> ○ Howard Young, Partner, Morgan, Lewis & Bockius, LLP 8. GIP Best Practices <ul style="list-style-type: none"> ○ Ed Martin, MD, Chief Medical Officer, HopeHealth Facilitated by: Cameron Muir, MD, Chief Medical and Innovation Officer, NPHI 9. Innovative Strategies in Education: Gamification, AI, and Learner Engagement <ul style="list-style-type: none"> ○ Donna Fahey, Director of the Boccolini Institute, Samaritan 10. Unique Perspectives of Rural Providers <ul style="list-style-type: none"> ○ Kim Golanski, Chief Engagement Officer, Blue Ridge Care ○ Michaela Vandersee, CEO, Cedar Valley Hospice ○ Tasha Walsh, CEO, ConnectionsPlus Healthcare + Hospice ○ Christa Walz, Executive Director, Adoray Home Health and Hospice Moderated by: Kilty Brown, Executive Director, Central Wyoming Hospice and Transitions 11. Make Your Message Matter: Value Statements and the Public Experience of Your Organization <ul style="list-style-type: none"> ○ Emily Muse, Chief Experience Officer, American Academy of Hospice and Palliative Care Medicine (AAHPM) 12. Grow or Fade: Why Nonprofit Hospices Must Expand to Survive <ul style="list-style-type: none"> ○ Patrick Miller, President & CEO, NorthStar Care Community ○ Iria Nishimura, CEO, Willamette Vital Health ○ Lynne Sexten, President & CEO, Agrace
5:30-6:30 PM	Chief Medical Officers & Medical Leaders Collaborative Gathering: Sponsored by Home Care 100
6:00-7:30 PM	Chief Financial Officers Collaborative Gathering: Sponsored by Husch Blackwell

WEDNESDAY, APRIL 29

7:15 AM	Continental Breakfast: Sponsored by DeliverCareRx Pharmacy
8:00 AM	Day 2 Kickoff: Opening Announcements <ul style="list-style-type: none"> ● Tom Koutsoumpas and Carole Fisher
8:10 AM	Keynote: Title TBA <ul style="list-style-type: none"> ● Dr. Jake Quinton, Chief Medical Officer, Center for Medicare, CMS
8:45 AM	Spark Rounds: Service Line Diversification: Sponsored by ArcHouse <ul style="list-style-type: none"> ● Everent Health ● Gilchrist ● TRU Community Care
9:00 AM	Panel Session: Service Line Diversification (title TBA) <ul style="list-style-type: none"> ● Jessica Hubbs, MD, Chief Clinical Officer, Advanced Care Innovations ● 2 more panelists TBA Moderated by: Ray Quintero, Senior Strategic Advisor, NPHI

9:45 AM	Networking Break
10:15 AM	Fireside Chat: Title TBA <ul style="list-style-type: none">• Gary Bacher, Chief Strategy Officer, CMMI• Tom Koutsoumpas, CEO, NPHI• Abe Sutton, Director, CMMI
10:45 AM	Plenary Session: <i>The Road to 5 Star Hospice: Driving Value Using the Quality Dashboard</i> <ul style="list-style-type: none">• Cameron Muir, MD, Chief Medical and Innovation Officer, NPHI
11:15 AM	Plenary Session: <i>Inside NPHI's Policy Agenda: Key Developments and Strategic Opportunities</i> <ul style="list-style-type: none">• Quin Lyons, Policy Analyst, NPHI• Ethan McChesney, Senior Policy Director, NPHI
12:15-1:30 PM	Lunch & Networking for Collaboratives: <i>Sponsored by Glossary Health Solutions</i> CEO Working Lunch: <i>Sponsored by Teleios Collaborative Network</i>
1:30 PM	Fireside Chat: Program Integrity Developments & NPHI Resources <ul style="list-style-type: none">• Jeneen Iwugo, Deputy Director, Center for Program Integrity (CPI)• Ethan McChesney, NPHI, Senior Policy Director
2:00 PM	Keynote: <i>Yes, And: Improvisation as a Superpower</i> <i>Sponsored by Eleos Health</i> <ul style="list-style-type: none">• Speakers from <i>The Second City</i> TBA
2:45 PM	Plenary Session: <i>A Song for You</i> <ul style="list-style-type: none">• Emily Cavanagh, Singer, Songwriter, Founder, A Song for You Introduction by: Deb Shumway, Executive Director, Hospice of the Valley
3:10 PM	<i>Reflections on Quality in Action</i> <ul style="list-style-type: none">• Tom Koutsoumpas and Carole Fisher
3:15 PM	Main Summit Closing
3:30-4:15 PM	Clinical & Operational Leaders Collaborative Gathering: <i>Sponsored by SMARTMD</i>

SUMMIT CELEBRATION
WEDNESDAY EVENING: 5:30-9:00 PM
SEE NEXT PAGE

Summit Celebration

AN EVENING DEDICATED TO YOU

WEDNESDAY, APRIL 29TH

Cocktail Hour & Red-Carpet Photos

Cocktail hour sponsored by Concergix

5:30-6:30 PM

Dinner & Awards

Dinner sponsored by HospiceMD

Bar sponsored by BetterRX

Tablescape sponsored by IntellaTriage

6:30-7:30 PM

Entertainment by *The Second City*

Sponsored by KanTime

7:30-8:30 PM

Conversation, Cocktails & Music

8:30 PM

Executive Partners



An additional fee of \$85 for the *Summit Celebration* covers the **cost of dinner**.
All other expenses for this event are paid for by sponsor support and NPHI.

*All times listed in CT; Times/Sessions/Speakers may change as agenda is finalized