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2024 Goals:

1. Involve new Chief Deputy in conferences and Western Division meetings and trainings to provide additional education.
2. Training and cross training of staff on statutory duties according to best practices.
3. Continue to proactively invest County funds to capitalize on returns.
4. Coordinate with the finance department utilizing Positive Pay, a banking product that will help ensure warrants are cashed for correct amount, guard against fraud, and help the treasurer's office know the amount of outstanding warrants which in turn will help us know how much money we should have on hand to cover checks, warrants and wires and what can be invested.
5. As much as practical invest into LGIP (Local Government Investment Pool) for the purpose of earning interest.
6. Become more involved with MAC (Multi Agency Crisis) group and participating in drills, exercises and trainings.

2023 Accomplishments:

1. Implemented AutoAgent, a vendor that supplies property tax information to mortgage companies and enables them to upload files and electronically submit payments.
2. Streamlined the treasures procedure enabling us to balance daily which has trimmed days from the monthly balancing. We are able to send the monthly distribution to the authorities much sooner due in no small part to the increased efficiencies in the Clerks department. In turn the finance department is able to work on their financials sooner.
3. Began wiring monthly distribution to authorities for efficiency, protected Ouray County against check fraud and saved on postage.
4. Utilized Alpine Bank LockBox - tax payments were sent directly to bank and deposited- greatly reduced time of fund collection and the impact of processing checks on treasurer's office.
5. Implementation of IPayment was a huge success- easy to find, user-friendly payment portal saw customers paying taxes, traffic tickets, short term rental permits and other county fees through this website. This helped reduce the administration burden on all offices while making the payment process easier on the customers.
6. Majority of Release Deeds of Trust are now submitted to the Public Trustee electronically reducing processing turnaround time and postage costs.
7. Submitted list of Uncollectable taxes to Ouray BOCC to approve of cancellation and removal from tax roll.
8. Held 4th online tax sale November 2022 which resulted in \$9,562.20 in premiums which is down a considerably from the 2021 tax sale which earned \$19,857.76 in premiums. This decrease is due to the amount of properties going to tax sale; down from 63 to 51. I attribute this in part to the ease of paying taxes online via iPayments.