

Department: Social Services

Fund Number: 050

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2024 Goals:

1. In the Child Welfare program, staff will successfully manage the transition from Trails Legacy to Trails Modernization. Additionally, the newly hired Child Welfare Case Aide will be trained in and deliver evidence-based life skills curriculum to families participating in the child welfare program. Finally, leadership will strengthen relationships with community partners through community-based training, improved collaboration and targeted stakeholder engagement.
2. With County support, the Department will create a new Eligibility Case Manager II position to serve as a Lead Worker, train new staff, and offer ongoing support to the eligibility team.
3. The Department will strengthen the Colorado Works Program by developing volunteer sites, using outreach materials to increase enrollment, and provide excellent customer service to program participants.

2023 Accomplishments:

1. In support of the Family First Prevention Services Act, the Department hired a Case Aide in Child Welfare, a position shared with San Miguel County, to work directly with families in the home to increase safety and support permanency in the least restrictive setting. Additionally, the Department worked closely with a local Child Placement Agency to ensure eligible kin are licensed as kinship foster homes in an expedited manner.
2. The Department successfully administered the Medicaid and SNAP (Supplemental Nutrition Assistance Program) Programs at the end of the COVID Public Health Emergency with excellent customer service. Using Medicaid COVID Public Health Emergency funds, the Department added a part time employee to ensure a smooth transition.
3. The Department transitioned 75% of eligibility staff to an electronic data management system (EDMS) in Medicaid, SNAP, Colorado Works and Adult Financial Programs.