5 Common Online Ordering Questions and Answers

1. How do I sign up for online payments?

You have the option to link a bank account or pay with a credit card.

Link your bank account: On ShopWithScrip.com, log in and select Dashboard > Family Functions > Payment Types and follow the instructions. OR, on MyScripWallet.com, log in and select Menu > Payment Types and follow the instructions.

Pay with your credit card: At checkout on ShopWithScrip.com or MyScripWallet.com on your phone, add your credit card information or select your saved card. Discover, Mastercard, and Visa are accepted.

2. How do I reset my PIN to pay with my bank account?

You can only reset your PIN on ShopWithScrip.com, not on MyScripWallet.com. From your cart, if you select bank account as the payment type, you will see a link for "Forgot PIN?" under the space to enter your 4-digit PIN. When you select that link, you'll be asked your security questions and can proceed to reset your PIN.

3. I've never ordered eGift cards before. How do they work?

eGift cards are delivered directly to your account instead of being mailed to your coordinator like physical gift cards. Available for more than 400 brands, eGift cards are perfect for last-minute or unplanned purchases, like dining out, a quick shopping trip, or to email someone a last-minute gift.

To shop eGift cards, go to ShopWithScrip.com or MyScripWallet.com on your phone and select Shop > Card Type > eGift Cards.

4. How do I find and use eGift cards that I ordered?

When you purchase an eGift card it'll be in your Wallet when it's ready to use. You'll also get an email with instructions on how to use it.

From your Wallet, choose the eGift card to view brand terms of use for instructions on how to use it, and to learn if you should print it or if you can show a digital copy on your phone when shopping at a store. When shopping online, copy and paste the code at checkout to apply it to your purchase.

If the terms of use say you need to provide a printed copy or if you prefer to use a printed version, click on the eGift card from your Wallet and print that page.

5. How do I register and add money to a reloadable gift card?

Sign into your account and select the brand you want to register. Choose the Reloadable Card option for that brand, fill in the information, and select Register Card. Now you can add money.

You'll need the card's serial number, then you can name the card so you can differentiate multiple cards from the same brand (like Dad's Starbucks card, Mom's Starbucks card). Reminder that to reload a card, it has to be a gift card that was purchased from ShopWithScrip within the last 12 months, and not have a $0 balance for more than 60 days.

Shop at ShopWithScrip.com or at MyScripWallet.com on your phone

St. Francis of Assisi Catholic School order schedule: All orders for plastic cards placed by Saturday are availble the following Wednesday after 12 noon for pick up in the school office.
If you have questions about the scrip progrm please contact Michelle at scrip@sfayl.org

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