

Updated, 10/28/2022

At its regularly scheduled meeting on Tuesday, October 25, 2022, the Derry Township Board of Supervisors appointed Keystone Collections Group as the agency responsible for collecting the Township's Local Service Tax and Occupation Tax beginning on January 01, 2023.

We have compiled a list of Frequently Asked Questions to help understand the process to help our residents.

- 1. Is the Derry Township Tax Association Closing? Yes. Beginning on January 01, 2023, the Derry Township Tax Association office will no longer accept payments of any taxes for calendar year 2023. Real Estate Tax and Street Light Assessment Collections will be provided by the Dauphin County Treasurers Office. Local Service Tax and Occupation Tax will be collected Keystone Collections Group.
- 2. Are there going to be modified hours for the remainder of 2022? Yes. Beginning on Monday, November 07, 2022, the Derry Township Tax Association office will <u>ONLY</u> be open the following hours; Monday and Tuesday, 9:00 am to 4:00 pm. Wednesday, 9:00 am to 6:00 pm. Thursday and Friday, *Closed*.
- 3. Will cash payments be accepted for the remainder of 2022? No. Beginning on Monday, November 07, 2022, cash payments for taxes will no longer be accepted. Payment must be made by <u>check</u>.
- 4. Why Keystone Collections Group? Keystone Collections group will offer a wide variety of convenient services to our residents. As well as multiple types of forms of payment, such as ACH, credit card, apple pay, and google pay. They are also available for online and as well as phone for any assistance regarding payment or questions.
- 5. Now that Dauphin County is assuming Real Estate Tax and Street Light Assessment collection services, can I pay online with Dauphin County? Yes. Dauphin County offers the ability to pay for all County managed services, including real estate taxes and street light assessments, online.
- 6. Does Dauphin County provide this service to any other municipalities or school districts? Yes. In addition to collecting all County taxes, the Office of the Treasurer collects for the City of Harrisburg, eight municipalities, and a few school districts.
- 7. When will tax collection services change over to Dauphin County and Keystone Collections Group? This change will occur January 01, 2023.



8. Who will collect my occupation tax? Beginning on January 01, 2023, Keystone Collections Group will collect the Occupation Tax for Derry Township. You will receive an Occupation Tax bill from Keystone Collections Group via First Class Mail. You will be able to remit payment by check or remit payment online through the Keystone Collections Group website by ACH, credit card, Apple pay or Google Pay. Additionally, you will have access to Keystone Collections Group customer service support to speak with someone directly.

The Township of Derry thanks you for your continued patience as we sort through this process. We will continue to update you accordingly. Please visit www.derrytownship.org for more information.