

# RECOVERY: TROPICAL STORM IDA

## Was your home damaged by flooding?

Call 311 if your home suffered from:

- Collapsed foundation
- Collapsed exterior wall or retaining wall
- Collapsed ceiling or sagging roof
- Buckling walls with large cracks
- Damage to supports (beams/post)
- Flooding in home above 18 inches

**Call 311 to request an inspection.**

**DOB is conducting home safety inspections upon request, to provide help and guidance to New Yorkers dealing with flood damage. We are not issuing violations or penalties during these assessments.**



## Mold can be hazardous to your health.

- Wear masks, gloves, & other protective clothing when cleaning mold. Keep children & pets away from moldy areas.
- Use water & soap or detergent to clean mold on cellar walls or other hard surfaces. Throw away moldy ceiling tiles, carpet & other absorbent materials. If necessary, cut out moldy drywall sections and throw away.
- Dry surfaces thoroughly to avoid mold. Use dehumidifiers or open windows for ventilation.
- Fix leaks as soon as possible to avoid mold on ceilings and walls.



**More resources available at: [www.nyc.gov/ida](http://www.nyc.gov/ida)  
Get FEMA Disaster Assistance: [www.disasterassistance.gov](http://www.disasterassistance.gov)**



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## Damaged Electrical and Heating Equipment

- Electrical & heating equipment that was submerged in water may be permanently damaged.
- Repairs may be needed, requiring the services of a licensed master electrician or licensed master plumber. Only these highly trained professionals are allowed to perform electrical and plumbing work in NYC.
- Never perform electrical or plumbing work in your home yourself.

**Call a professional.**



## Hiring Construction Professionals

- Extensive repair work at your home may require the services of an architect or engineer, as well as a registered construction contractor.
- These larger repair projects require DOB-issued work permits to ensure the work is done properly and safely.
- Electrical wiring repairs will require the services of a licensed electrician. Gas plumbing system repairs will require the services of a licensed plumber.
- Go to **NYC.gov/Buildings** to check the license status of these construction professionals.

**DOB has waived all fees for permits and other services related to Ida storm damage repairs.**



### Keep in the know:

Follow **@NotifyNYC** on Twitter for the latest updates and weather alerts.



### Give us a call:

Call **311** for more assistance.

For questions about construction and permits call DOB at **212.393.2550**.

