



GENERAL DNC INFORMATION

What is the DNC?

- The DNC stands for the Democratic National Convention. It is the forum at which the Democratic Party officially nominates its candidates for President and Vice President. Party officials also make key decisions about the organization's political platform.

When is the DNC happening?

- The DNC will take place from Aug. 19 – Aug. 22, 2024.

Where will the DNC be happening?

- The DNC will take place primarily at the United Center. Other Democratic Party events will take place at McCormick Place.

GENERAL IMPACT MAP - SECURITY PLAN FOR THE 2024 DEMOCRATIC NATIONAL CONVENTION

What is the significance of the general impact maps?

- The U.S. Secret Service, along with its federal and local partners, is beginning its public outreach efforts to residents and businesses in the areas that may be affected by the DNC's security footprint. The maps released as part of the public outreach effort outline areas that could be affected during the convention.
- The U. S. Secret Service strives to develop a security plan that minimizes impacts to the public, while also creating a safe environment for the city during this summer's convention. Once the security plan is fully established, potential impacts to the community, such as road closures and parking restrictions, will be released to the public.
- The comprehensive public impact map will contain information on parking restrictions, road closures, and marked checkpoints where residents, employees and business customers will be able to utilize.

My business is within the area being canvassed. What should I do?

- The U.S. Secret Service and its local partners, including the Chicago Police Department, have begun outreach efforts with those who operate a business that could fall within the perimeter, to develop a security plan that minimizes impacts to the public.

- Once the security plan is finalized, a public impact map will be released. That will communicate road closures, parking restrictions, and entry check points.
- We encourage affected business owners to proactively share this plan with their customers to allow for advance planning. As a business owner, we appreciate your patience and understanding as we work to develop a plan that minimizes disruptions while still creating a safe and secure environment for all.

Will I be able to drive to work or my home if I live within the perimeter?

- The operational security plan for the 2024 DNC is currently in development. Potential impacts to the public will be communicated once the security plan is fully established. This will consist of a traffic plan that contains information on road closures, parking restrictions, and checkpoints for perimeter entry.

City Operations and Services

- Will I get fewer city services (e.g., police response, fire and EMS response, trash pick-up, potholes filled, etc.) during the DNC?
- While various City departments, including the police and fire department, are dedicating resources to the DNC, there are no plans to limit or reduce services provided to the public.

Will there be parking restrictions?

- Normal parking operations will be maintained outside the security perimeter unless otherwise posted. Please follow all parking rules and times listed on signs.

THE SECURITY PLAN AND PUBLIC IMPACT

Why is the United States Secret Service involved?

- The DNC is designated as a National Special Security Event (NSSE). As part of the NSSE structure, the Secret Service leads the design and implementation of the security plan. The operational security plan for the 2024 DNC is currently in development. Potential impacts to the public will be communicated once the security plan is fully established.

What is a security perimeter?

- A security perimeter is a multi-layered buffer surrounding a protected venue that is of sufficient size to mitigate a variety of threats. The perimeter typically includes law enforcement officers, physical barriers, and checkpoints.

When will we know what the perimeter looks like and how it will affect us?

- The operational security plan for the 2024 DNC is currently in development. The U.S. Secret Service has released a map of the general areas expected to be affected by the operational security plan. This map is tentative and does not contain exact impacts, such as street closures or checkpoints. Once the

operational security plan is finalized, a comprehensive public impact map will be released to the public.

PUBLIC WAY PERMITS - CDOT

How can I obtain a permit for a rally/protest/march?

- The City of Chicago strongly supports the rights of individuals and groups to safely assemble and express their First Amendment rights. The Chicago Department of Transportation issues permits for marches, processions, or similar activity taking place on public streets, sidewalks, or other areas of the public right of way.
- Permit applications are reviewed by multiple City departments to identify any potential conflicts, safety issues, and to assess the availability of resources necessary to support the gathering.
- If you're organizing a procession that requires a street closure or rerouting of vehicular traffic, you must apply for a Parade permit.
- The application, which requires a \$50 non-refundable processing fee, is available here:
https://www.chicago.gov/content/dam/city/depts/cdot/permit/general/2106_CDOT_Parade_Application.pdf
- If you're organizing a public assembly taking place on the sidewalk that will impede pedestrian traffic but not require a street closure or traffic reroute, you must notify CDOT so that the city can make any needed preparations to provide personnel or other city services to minimize the obstruction to pedestrian and other traffic.
- The Notification of Public Assembly is available here:
https://www.chicago.gov/content/dam/city/depts/cdot/permit/general/2016_Public_Assembly_Notification.pdf
- Applications and notifications should be submitted in person at the Department of Transportation – Division of Infrastructure Management Permit office which is located at:

**121 North LaSalle Street
City Hall – Room 905
Chicago, Illinois 60602**

Permit office hours are 8:30am to 4:30pm Monday through Friday, excluding holidays.

Why was my permit application denied?

- Each application that is submitted is evaluated based on the specific details of the proposed routes and any events happening concurrently in the city.
- When a permit is denied, the applicant is given an alternative route per the requirements of city ordinance that allows the parade to proceed while accounting for police resources, security, safety, and other additional factors.

BUSINESS COMMUNITY - BACP

The Chicago Department of Business Affairs and Consumer Protection (BACP)

ensures a fair and vibrant marketplace for businesses, workers, and consumers in the City of Chicago. BACP licenses businesses and public vehicles, regulates business activity, protects consumers from fraud, enforces Chicago's labor laws, partners with business service organizations, and provides education and resources for businesses. For more information, visit Chicago.gov/BACP.

The questions and answers below address some of the common concerns related to the Democratic National Convention events.

Additionally, we encourage the business community to sign-up for CHIBIZ Emergency Alerts. The alerts are targeted emergency alerts for the business community through a partnership between the Chicago Department of Business Affairs and Consumer Protection (BACP) and Chicago Office of Emergency Management & Communications (OEMC).

To sign-up for CHIBIZ Emergency Alerts Sign-Up: Text "CHIBIZ" to 6-7-2-8-3 OR visit Chi.gov/BizAlerts (case sensitive).

Business Traffic

- **Are there parking restrictions that may impact my valet services?**
 - The Office of Emergency Management and Communications (OEMC) will monitor events in collaboration with public safety partners. OEMC will issue any alerts and notifications needed to keep residents and businesses up to date on street closures and emergencies. For additional information on emergency preparedness information, visit the OEMC website at Chicago.gov/OEMC.
- **Will the employees of my business have access to work in the perimeter of the United Center and McCormick Place?**
 - The Office of Emergency Management and Communications (OEMC) will monitor events in collaboration with public safety partners. OEMC will

issue any alerts and notifications needed to keep residents and businesses up to date on street closures and emergencies. For additional information on emergency preparedness information, visit the OEMC website at [Chicago.gov/OEMC](https://chicago.gov/OEMC).

- **Will deliveries be allowed in the perimeter of the United Center and McCormick Place?**
 - The Office of Emergency Management and Communications (OEMC) will monitor events in collaboration with public safety partners. OEMC will issue any alerts and notifications needed to keep residents and businesses up to date on street closures and emergencies. For additional information on emergency preparedness information, visit the OEMC website at [Chicago.gov/OEMC](https://chicago.gov/OEMC).

Public Vehicles

- **Are public passenger vehicles (taxicab, limousine, pedicab, etc.) allowed in the perimeter of the United Center and McCormick Place?**
 - The Chicago Department of Business Affairs and Consumer Protection (BACP) will post the Office of Emergency Management and Communications (OEMC) traffic management directives for all public passenger vehicles on the BACP Public Vehicles webpage of [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles).
- **Are ride-hail vehicles allowed in the perimeter of the United Center and McCormick Place?**
 - The Chicago Department of Business Affairs and Consumer Protection (BACP) will post the Office of Emergency Management and Communications (OEMC) traffic management directives for Transportation Network Provider (TNP/ ride-hail) drivers on the BACP Public Vehicles webpage of [Chicago.gov/PublicVehicles](https://chicago.gov/PublicVehicles).
- **Can a ride-hail vehicle charge more in the perimeter of the United Center and McCormick Place?**
 - The Chicago Department of Business Affairs and Consumer Protection (BACP) and the City of Chicago do not regulate passenger fares for ride-hail, livery/limo, charter bus, and pedicab trips.
 - City of Chicago laws require passengers be informed of passenger fares before the passenger agrees and secures/requests a trip.
 - The Ride Smart Chicago campaign provides safety and consumer awareness information for passengers of taxicabs, ride-hail, and other public passenger vehicles. Learn more by visiting [Chicago.gov/RideSmart](https://chicago.gov/RideSmart).

Business Information

- **How can I obtain a business license?**
 - A City of Chicago business license is required for most business activities in Chicago. For business licensing information, visit [Chicago.gov/BusinessLicensing](https://chicago.gov/BusinessLicensing).
- **Do I need to report illegal activity?**

- All business licensees are required to report illegal activity by calling 911 and to cooperate with the Chicago Police Department, according to the Municipal Code of Chicago §4-4-306.
- **Will I need to adjust the hours of operation for my business?**
 - Businesses need to operate within the regulations of their existing business license(s). For business licensing information, visit Chicago.gov/BusinessLicensing.

Public Way Use

- **Can I install bollards or jersey barrier to the front of my business for added security?**
 - Yes, however you must secure the proper City of Chicago permits prior to modifying/placing items on your property or the public way. Learn more by visiting Chicago.gov/PublicWayUse.
- **Can my business install an awning, planter, or sidewalk café just for this event?**
 - Items associated with a property that are on, over, or under the public way (streets, sidewalks, and parkways) such as signs, canopies, awnings, and lighting require a BACP public way use permit. Learn more by visiting Chicago.gov/PublicWayUse.
- **Can I put out a sidewalk sign (commonly known as A-frame signs) outside my business to advertise my products and services?**
 - Yes, however you must obtain a City of Chicago sidewalk sign permit prior to displaying your sign and affix the associated decal on the sign itself. Learn more by visiting Chicago.gov/PublicWayUse.

Business Investigations

- **Will BACP Investigators conduct investigations?**
 - BACP is charged with preserving quality of life in our communities by ensuring that businesses comply with Chicago's Municipal Code through enforcement action taken against unscrupulous and fraudulent businesses and business practices. As part of regular operations, BACP Investigators will be conducting investigations at businesses throughout the City of Chicago to ensure compliance with Chicago's Municipal Code.
- **How will BACP Investigators identify themselves?**
 - BACP Investigators will always identify themselves with a City employee identification card, a badge and business cards as an additional form of identification. BACP Investigators will identify themselves upon entry to a business and they never request onsite payment.

Consumers

- **How can I file a complaint against a business?**
 - Individuals should submit complaints through the City's 311 system by calling 3-1-1, using the Chi311 mobile app, or visiting 311.chicago.gov.
- **How can I tell if a business has a City of Chicago license?**

- All businesses are required to post a license placard or, for some businesses such as mobile food trucks and peddlers, a decal or badge, at their place of business or on their vehicle or person. Note that some businesses are regulated by the State and do not require a City license such as attorneys and accountants.

STAY INFORMED

- The **Chicago OEMC App** will send important safety alerts and provide instant access to all available resources.
Download the app in the Apple app store and the Google Play store.
- **NotifyChicago** is a city service that supplies residents with text messages and/or e-mail alerts for incidents/conditions such as severe weather emergencies, hazardous materials, traffic impacts, etc.
NotifyChicago Sign-Up: [Chicago.gov/NotifyChicago](https://chicago.gov/NotifyChicago)
- **CHIBIZ Emergency Alerts** are targeted emergency alerts for the business community through a partnership between the Chicago Department of Business Affairs and Consumer Protection (BACP) and Chicago Office of Emergency Management & Communications (OEMC).
CHIBIZ Emergency Alerts Sign-Up: Text "CHIBIZ" to 6-7-2-8-3 OR visit [Chi.gov/BizAlerts](https://chi.gov/BizAlerts) (case sensitive)
- OEMC encourages residents and visitors to report any suspicious objects, persons or any unusual activity by calling 9-1-1 immediately or to notify security personnel on site.

CITY COLLEGES OF CHICAGO

- **Is Malcolm X College impacted?**
 - Yes. What you need to know:
 - From August 16 – 23, 2024, all buildings at Malcolm X College (including the parking lot) will be closed to visitors.
 - This fall, online classes for college credit will start August 22, and in-person classes will start on August 26.
 - All classes for adult education (online and in person) will start on August 26. Students can get help registering and take placement tests in person from August 5 – August 23 at a nearby location.
 - For more details click [here](#) or visit: <https://colleges.ccc.edu/mxc-fall-semester-2024/>

PUBLIC TRANSPORTATION – CTA and METRA

CHICAGO TRANSIT AUTHORITY (CTA)

The CTA is the most convenient and affordable way to travel throughout the Chicagoland area. Operating one of the nation's largest public transportation systems, CTA serves the City of Chicago and 35 surrounding suburbs providing nearly 1 million daily rides. Our vast transit network, which consists of 128 bus routes and eight rail lines (two of which operate 24/7), also provides numerous connections with regional transit service providers Metra commuter rail and Pace suburban bus.

SERVICE IMPACTS

- **Will CTA rail service be impacted?**
 - At this time, there are no planned impacts to CTA's rail services for the duration of this event. There may be, however, the occasional unplanned event that impacts rail services. Riders are encouraged to subscribe to [CTA Updates](#), which will notify you to any planned or unplanned events impacting service along your preferred route(s).
- **What impacts will there be to bus services?**
 - Bus reroutes are expected in and around the United Center and McCormick Place, as well as occasional reroutes throughout the downtown area due to rolling street closures during the event. Once the security plan is finalized, and the public impact map is released communicating road closures, parking restrictions, and entry check points, CTA will have more information to share regarding bus reroutes.

KNOW BEFORE YOU GO

- **For Fare Payment Options:**

CTA's bus and rail system fare payment readers accept contactless payments directly from mobile devices! You can pay a contactless Pay-As-You-Go fare by touching your phone with Apple Pay, Google Pay and Samsung Pay—or any contactless bankcard with the contactless symbol—to any Ventra fare payment reader.

Looking to save even more money? Consider purchasing an unlimited rides pass, either the 1-Day (\$5) or the 3-Day (\$15) pass. (More information at: transitchicago.com/fares/)

- **For CTA and Regional Transit Travel**

Get a head start on planning your visit to Chicago by downloading the [Ventra app](#), which features a trip planning tool powered by Google Maps, allows you to manage your Ventra farecard (and passes) for travel on CTA, or regional transit

service providers Metra and Pace. For additional CTA travel information for your upcoming trip, please visit:

www.transitchicago.com/visitors/

- **For Service Updates**

Stay in the loop on CTA service changes and alerts by following us on X.com (@ctaalert) or by subscribing to [CTA Updates](#).

METRA COMMUTER RAIL

Metra is the Chicago area's commuter railroad, operating nearly 700 weekday trains on 11 lines radiating from downtown Chicago to communities throughout the six-county region of northeast Illinois. Trains run frequently during rush hour and about every hour during off-peak times. The Metra Electric Line provides direct service between McCormick Place and three stations along Michigan Avenue in downtown Chicago. Riders who are new to the Metra system can view our New Riders Guide here.

SERVICE IMPACTS

- **Will Metra service be impacted?**
 - At this time, there are no planned impacts to Metra service during the Democratic National Convention.
- **How can I check for service updates?**
 - Service updates are posted at metra.com.

KNOW BEFORE YOU GO

- **Where can I buy Metra tickets?**
 - Metra tickets can be purchased from vending machines at downtown stations and the busiest suburban stations. (Go to metra.com/TVM to see a list of stations with vending machines.) Mobile tickets can also be purchased on the free Ventra app from the App Store or Google Play. Go to metra.com/ventra for details. One-way Tickets can also be purchased with cash from the conductor on the train.
- **What kinds of tickets does Metra sell?**
 - Metra sells a variety of tickets and passes, including One-Way Tickets (a single, one-way ride), Day Passes (unlimited travel for a single day between the zones you select), Day Pass 5-Packs (five Day Passes that can be used on any five days within 90 days of purchase, available in the Ventra App only) and Monthly Passes (unlimited rides in a calendar month between your selected zones on weekdays and systemwide on weekends). On weekends, Metra offers a \$7 Saturday/Sunday/Holiday Day

Pass (unlimited rides on either Saturday or Sunday or Holiday) and a \$10 Weekend Pass (unlimited rides on both Saturday and Sunday, available on the Ventra App only). Go to metra.com/fares for more information.

- **How much is the fare?**

- Metra uses a distance-based fare structure consisting of four fare zones to determine the cost of One-Way Tickets, Day Passes, Day Pass 5-Packs and Monthly Passes. (Riders are charged based on the number of zones they travel through.) Click here to see a system map with fare zones. To determine your fare, you must know your originating station, your destination station, and the type of ticket you wish to buy. Go to metra.com/fares for a fare calculator and chart.

- **How do I use the tickets?**

- Tickets are checked on board the train by conductors. If you bought a ticket from a machine, show it to the conductor when the conductor checks tickets. If you bought a ticket in the Ventra app, activate the ticket upon boarding, and show the ticket on your smartphone screen when the conductor checks for tickets – you will be asked to tap the screen to verify the ticket is valid.

- **Where can I find schedule information?**

- Schedules for all lines can be found here. You can also call Metra Passenger Services at 312-MY-METRA.

- **Where can I plan a trip on Metra?**

- You can use the trip-planning tool on the Ventra app or on Metra's train-tracking website, metratracker.com. You can also use the RTA Trip Planner. And you can call Metra Passenger Services at 312-MY-METRA.