

I told the congregation about this on Sunday, but it bears repeating. Mike reported the heating problem as soon as he noticed it. Sara did just as she should, communicating with Jean Burke and Summit Oil. The warm weather confused the issue as it seemed the boiler started working when actually it just wasn't needed. Jean and the Facilities crew worked long and hard to locate the necessary part and work with Summit. Summit was really concerned and felt badly about the delay. In addition to supply chain issues the part had to travel a very circuitous route to arrive here. Two parts had to be replaced, one we knew about beforehand and supposedly wouldn't cause a malfunction of the system- also confusing in communications. Everybody did what they were supposed to and still it took 3? weeks to get the heat fixed! Fortunately the weather cooperated and the crowd showed up anyway. It seemed like there were MORE people at church on the past two Sundays. Thank you to EVERYONE who worked to get this resolved.

Submitted by Elizabeth Donovan