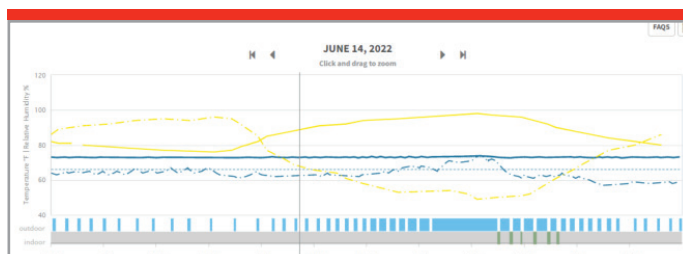




GETTING THE MOST OUT OF 24V APPLICATIONS

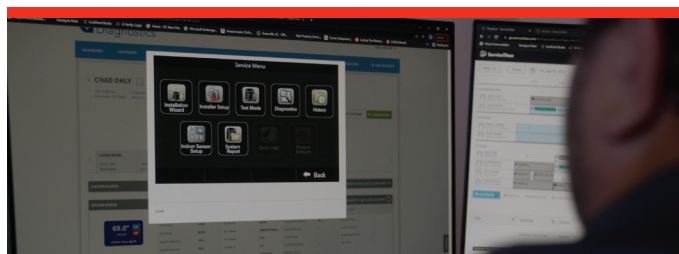
Utilizing a Trane® smart thermostat on a homeowner's system benefits both you and your customer.

They enjoy the flexibility to automate, monitor, and control their comfort settings from anywhere, **while you get added value from Trane Diagnostics and Dealer Remote Configuration (DRC)**, which allow you to efficiently maintain and service that system for the life of the unit.



Trane Diagnostics

The real-time and historical HVAC system performance data enables you to **remotely monitor your customers' systems anytime, anywhere**, and it generates proactive notifications when alerts occur.



DRC

Request **remote access** to a customer's Trane smart thermostat. With homeowner permission, you'll be able to **adjust zoning, lockouts, settings and schedules**—all without rolling a truck.

Together, these tools help service technicians quickly determine an accurate course of action, take the right parts and tools to the job the first time, significantly increase consumer satisfaction, and reduce operating costs.

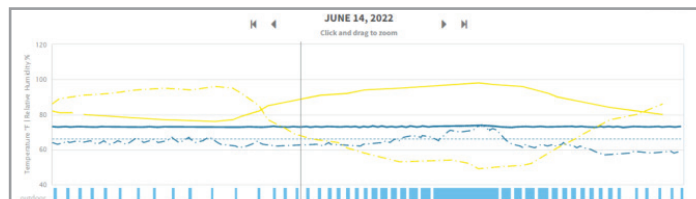
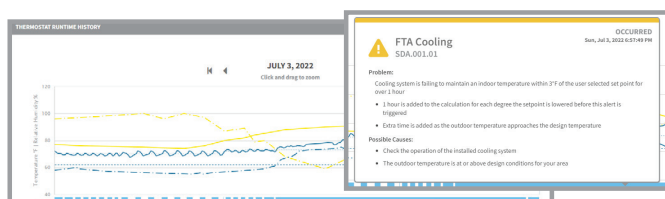
While Trane Diagnostics and DRC are useful in communicating systems, they also provide a wide range of benefits in 24v applications. Take a look on the following page.

Alerts

Trane Diagnostics provides 40 different alerts in 24v applications, including but not limited to:

- ▶ Failure to achieve setpoints
- ▶ Emergency heat notification

- ▶ Configuration faults
- ▶ Sensor faults (wired and wireless)
- ▶ Improper modes activated
- ▶ Humidity spikes
- ▶ Thermostat control bias
- ▶ Bridge alerts

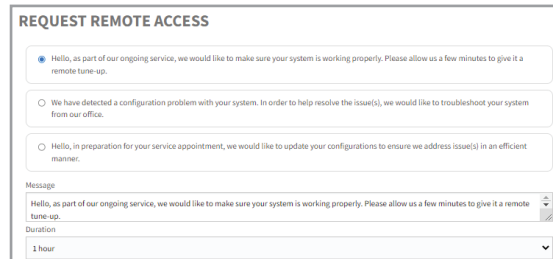


Notifications

View alerts in the Trane Diagnostics dashboard and optionally choose to receive alert email notifications based on their criticality.

Run Time History

View a dashboard that shows 30 days of how the system performed over time, which helps pinpoint any issues that may have occurred.

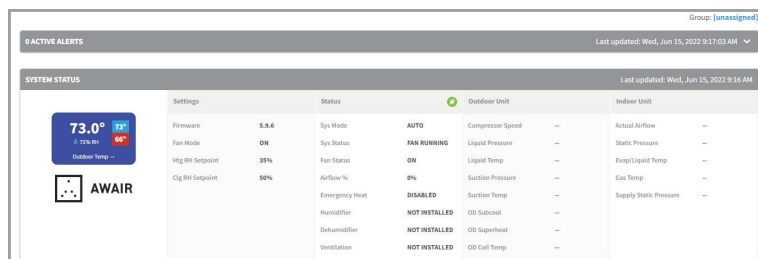
System Health Report

Gives a quick overview of the overall health of a system and creates a PDF report that can be shared with the customer.

Remote Configuration

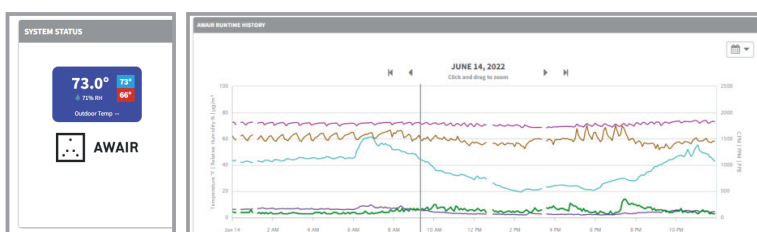
XL824 (or 850/1050) and homeowner permission required

Access a customer's thermostat interface from your web browser to troubleshoot or configure remotely.



System Status

Check heating and cooling setpoints, relative humidity, indoor and outdoor temperature, system mode, etc.



So Much More

Smart diagnostic alerts work with other equipment brands and can even be integrated with some Awaair® products to give your customers a closer look at their air quality.