

Springfield Chapter

Crystal Clear Communication

In-Person Training
with Ryan Daily



Tues, November 10, 2026



6:30PM - 8:30PM CST



TBD

Most shop problems? They don't come from bad intentions—they come from bad communication.

Missed details. Mixed messages. Confused customers. Frustrated techs. And what could've been a simple fix becomes a full-blown fire.

Crystal Clear Communication is a practical, fast-paced workshop designed to help shop teams communicate clearly, confidently, and effectively—no matter the situation. It's about saying the right thing the right way, so work flows better and stress stays low.

Register at **MWACA.org/events**
Questions? **816.413.9800**

Members: \$145
Non-Members: \$160
includes dinner
and training

**for owners and
managers**

**MWACA is committed
to providing a
recruitment-free
environment during
training sessions and
events for all
employees of its
member shops.**