



## Cedar Rapids Chapter

# Improving Communication Between Service Advisors and Technicians Roundtable

Learn how to improve communication between your advisors and technicians! Join fellow shop owners and managers as we discuss how to incorporate communication methods and processes that will reduce stress and comebacks, while also increasing productivity. This is a unique opportunity to share ideas and methods that can make a big difference in the shop!

for owners and managers

*Register at* **MWACA.org/events**  
*Questions?* **816.413.9800**



Tuesday, January 11, 2022



Dinner at 6:30pm  
Training 7:00-8:30pm



Kirkwood Community College  
Automotive Technology Center  
101 50th Ave SW  
Cedar Rapids, IA 52404

**Members: \$30**  
**Non-Members: \$45**

includes dinner  
and training

### Upcoming Events

February 8, 2022  
Gun Rights as an Owner  
John's Automotive

March 2022 - No Meeting

April 23, 2022  
Snap-On Oscilloscope  
Kevin Leiby  
Kirkwood Community College