

St. Louis Chapter



KPI Training

January 15, 2019

6:30 pm - 8:30 pm

presented via webinar by Rick White

St. Louis Community College - Forest Park

sponsored by



WHO IS THIS TRAINING FOR:
*Shop Owners, Managers and
Service Advisors*

**5600 Oakland Ave
St. Louis, MO 63110**

Every shop owner starts the same way; excited about running a business and becoming his own boss. Why then do some succeed while so many fail?

It's simple, really. The truly successful owner embraces the 'business' side of his shop. He understands that to achieve the dream he needs to focus on planning and execution - not activity. This champion learns 'the numbers'. What to watch; what to measure; what to modify.

This is what KPIs are all about. They are simply tools successful shop owners use to See where they are today compared to where they want to be, identify quickly whether things are getting better or worse, and highlight areas that need improving before they become problems

Registration Form

Company: _____ Phone: _____

Attendees: _____

Credit Card : _____

Name on the Card: _____

Exp. Date: _____ CVC Code: _____

Billing Address: _____ Zip: _____

Upcoming Events

Tuesday, February 12, 2019

KPI - Part 2

by Rick White

STLCC - Forest Park

Fax to 816.817.2260
Or call MWACA at 816.413.9800