

Springfield Chapter



DISC Training

presented in person by DJ Schrum

sponsored by



WHO IS THIS TRAINING FOR:

*Shop Owners, Managers
and Service Advisors*

Have you ever wondered why you get along and communicate well with some employees while others it is a task. Have you felt this way about customers, colleagues, or even family?

Join us in a two-part series regarding the DISC assessment and how to use it as a tool for better communication, team building, recruiting, and much more.

Part 1 (Tuesday, January 8, 2019):

Prior to this meeting, attendees will complete their personalized DISC assessment (a \$50+ value). During the January session, you will learn how to understand your personal DISC assessment, as well as how you communicate with others and how you like others to communicate with you.

Part 2 (Tuesday February 12, 2019):

Expanding on the previous month's training, in February you will learn how you can easily identify your employees and customers DISC and how you should best communicate with them. Your new knowledge and approach to communications will increase customer confidence and sales, as well as strengthen relations and communication with your team. And don't forget, these new communication skills will also help you communicate with family and friends, too!

Registration Form

Company: _____	Phone: _____
Attendees: _____	
Credit Card: _____	
Name on the Card: _____	
Exp. Date: _____	CVC Code: _____
Billing Address: _____ Zip: _____	

Upcoming Events

Tuesday, February 12, 2019

DISC Training - Part 2

by DJ Schrum

MO Career Center

Fax to 816.817.2260
Or call MWACA at 816.413.9800

YOU MAY REQUEST THE SENDER NOT SEND FUTURE FAXES TO YOUR FAX BY CALLING 866.205.9658, EXT 60940 OR FAXING 816.817.2260

AND IDENTIFYING THE NUMBER OF YOUR FAX MACHINE. INFOFAX DISTRIBUTED BY MWACA. WWW.MWACA.ORG

MIDWEST AUTO CARE ALLIANCE * 5950 NORTH OAK TRAFFICWAY, SUITE 201 * GLADSTONE, MO 64118