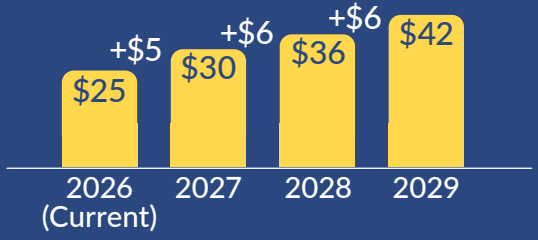
2027 to 2029
Akron Drinking Water Rates

The City of Akron will raise drinking water rates starting January 1, 2027. You will first see the new rates on your February 2027 bill.

Rates are set for 2027, 2028, and 2029. No rates are set beyond 2029.

What Will a Typical Home Pay?

A typical home uses about 4 hundred cubic feet (HCF) of water a month. That is about 3,000 gallons. Here is an estimate of what that home will pay for drinking water each month.*



Your bill may differ if you use more or less water. How your bill is calculated stays the same.

*Summit County Homestead Exemption and Home Energy Assistance Program participants qualify for a 40% discount on the water part of their bill. Visit akronohio.gov/waterassist to learn more.



What Part of My Bill Is Changing?

Your City utility bill covers drinking water, sewer, and trash. A typical home pays about $104 a month in total. **About $25 of that, or about $1 a day, is drinking water.**

This change applies only to the drinking water part of your bill, not sewer or trash. For a typical home, that part rises about $5 a month in 2027.

Why Are Rates Going Up?

Akron's water system is old and under strain.

- Akron had 403 water main breaks in 2025, the most on record.
- Four boil-water advisories affected customers in 2026.
- The water treatment plant opened in 1915 and still runs today.
- About 35% of the pipes that deliver water are more than 90 years old.

Drinking water rates have only changed once in the past 14 years. The City kept water rates low while it completed required sewer work. That sewer work is nearly done. Now drinking water needs the same care.

(330) 375-2554

akronohio.gov

Akron Drinking Water Rates

What Will the Money Pay For?

The new rates pay for costs the City already carries:

- Replacing aging or broken pipes. The City will raise main replacement from about $3 million a year to $5 million or more a year.
- Repairs to treatment, transmission, and storage so service stays reliable.
- Paying existing drinking water debt. The City has about $153 million in drinking-water debt and pays about $7 million a year on it.
- Daily operations that keep safe water flowing to 85,000 accounts and most of Summit County.

Why Now?

Because waiting costs even more—another $9 million per year by some estimates. Pipes age with or without a rate change. Emergency repairs cost far more than planned work.

Is There a Long-term Water Plan?

Akron is planning carefully for its water future. City Council is considering a proposal to develop a long-term plan for the water system. These rate changes do not affect that decision; the 2027 rates pay for costs the City already carries.



Need Help Paying Your Bill?

The City has a water bill assistance program that lowers the bill for eligible households. Tenants who pay their water bill may also qualify.

To see if you qualify and how to apply, scan the QR code or visit akronohio.gov/waterassist or call customer service at (330) 375-2554.

More Information

Rate information and answers to common questions: [akronohio.gov rate information page]
Questions about your bill: Utilities Business Office at (330) 375-2554
City services and questions: call 311 or use MyAkron311