

Epic is moving Hyperspace to a web-based framework called Hyperdrive which means some Third Party Vendor applications integrated with Epic are required to upgrade their current software to a version compatible with Hyperdrive. Hyperdrive needs to be implemented prior to upgrading this fall to Epic Version November '22 & February '23.

WHEN WILL THE CHANGES GO INTO EFFECT?

The changes will go into effect for the select sites below on Wednesday, May 3:

- ECU Health Duplin Hospital
- Central Billing Office (CBO)
- ECU Health Belhaven Clinic
- Bed Planning

The go-live for the remainder of the system is Wednesday, June 7.

WHY IS IT CHANGING?

This web-based functionality will lead to improved performance and security and enhanced development opportunities to help facilitate the improvement of patient care and documentation.

WHAT DOES THIS CHANGE MEAN FOR ME?

ECU Health employed providers

Instead of logging in to the EHR through the “EHR Login” button on the home page of the Intranet, a new EHR PRD icon will be available from your desktop OR you can use VidantApps the day of go live. Epic Hyperdrive CANNOT be launched via the ECU Health intranet page.

Community providers

Once Hyperdrive is live, all walk-in x-ray orders either provided to the patient or faxed to an ECU Health location will need to include a diagnosis code. If there is not one on the order, the patient will not be able to have their scan until a diagnosis code has been received.

WHAT SHOULD I DO TO PREPARE FOR THE CHANGES?

In preparation for the Hyperdrive implementation on 5/3/23, multiple training resources are available on the [EHR Education Library](#).

- Under LINKS, click the Previews for Hyperdrive hyperlink to access the [What's Coming Video Library](#) to view sneak peek videos. Please note to view the videos, you must be on the ECU Health network or, if offsite, be able to complete the Duo two-factor authentication.
- All upgrade education training slides and tip sheets have been published to the EHR Education Library. Under VIEWS, click the Hyperdrive link and then filter on your role using the Audience column header to see all appropriate documents.

To practice Hyperdrive, click on this link or copy and paste it into your Internet browser:

<http://vidantappsint.vidanthealth.com/Citrix/TrainingWeb/#/launch/EHR%20Hyperdrive%20ACE1/eKrRR75CQjhjg0iC2yE7f%2FndgE4sHCHT6XRcyB%2BBg5FSFlgSHlwZXJkcmI2ZSBBQOUx>

- At the first login window, enter your network ID and password (what you use for logging into Epic)
- At the second login screen, enter one of the training user IDs with a password of “train”
 - Training user information is here: [Access the Playground Tip Sheet](#).