



## **OUR CUSTOMER SERVICES TEAM**

We have an expert customer service team who are on hand to assist with any portal related queries for all your employees.

They will be able to assist with the types of query below;

- Registering their account
- Logging into their account
- Platform Navigation
- Logging into their Pension account
- Opting out of their Pension account

Along with the above, they will answer any queries an employee has about the portal, no matter how obscure.

The team can be contacted through 3 different methods of communication;

Email: [enquiries@centralus.co.uk](mailto:enquiries@centralus.co.uk)

Phone: 0116 478 2070

Or our exciting new portal Live Chat! This can be accessed on every page of the portal, including the landing page before an employee has been able to register.