TPC FAQs - Some of the most frequently asked technical support questions

Q: How do I know when a patient needs to be re-enrolled into a PAP?
A: Record the date for each PAP for a patient from the Detailed Profile. Select the option to Manage PAP IDs & Re-enrollment date. Once recorded, a report is available under the Report menu called Patient Re-Enrollment under Custom Reports.

Q: Is there a way to quickly access certain sections of the Detailed Profile if I want to quickly edit patient information?
A: Yes! Take a look at one of the most recent enhancements made to the right side of this screen called "Jump To". Select the section you wish to access quickly without scrolling!

Q: Do I need to complete fields in *TPC* that do not appear to be required?
A: Yes, certain fields are required that are marked with an asterisk and highlighted in pink. The more information completed the better as it will likely populate on the PAP applications. You can always come back to non-required fields at a later time to add information if it is not available upon initial data entry.

Check out more FAQs and Training Videos under *TPC* Help!