



ASK JULIET & LISA - Some of the most frequently asked technical support questions

Q: How do I add eyeglasses or other supplies to a patient's formulary?

A: First, select a patient. Select the Medications tab. Click Add New under Patient Supply Formulary. Search and select the supply you wish to add. Continue with the same process as you would for a medication request by checking eligibility to generate the application or access the online portal. The Message Center also generates reminders for supplies just as it does for medications.

Q: Can health care providers and other staff use the mobile app to see what medications are available through the PAPs?

A: Yes! www.thepharmacyconnection.org/mobile. This online resource is a quick way to see what medications are available in TPC through the PAPs. Check out the FAQs [here](#) on how to download a shortcut to a smartphone and how to search by class or subclass in addition to medication name.

Check out more FAQs and Training Videos under *TPC Help*!