

# 2020 FROG International Rally

## Frequently Asked Questions

**NOTE: Registration for the 2020 FROG International Rally will open on Friday, June 19, at noon EDT. In compliance with Gov. Holcomb's "Back on Track Indiana" initiative, we are limiting this year's FROG Rally to 125 RVs. We will be practicing social distancing, and will ask members to wear a face mask outside of our RVs (except while eating). Other changes from our original plans are highlighted in yellow below.**

Here are some of the questions that we have been getting regarding the FROG International Rally, along with the answers to them. We'll be adding more as time goes on.

### When is this year's FROG International Rally?

The FROG Rally will be held **August 18-22** at the Elkhart County 4-H Fairgrounds, 17746 County Road 34 (also called East Monroe Street), Goshen, IN 46528.

### How do we register to attend the FROG International Rally?

Registration will open online on **Friday, June 19**, at 12:00 noon EDT. The registration link will be under the "Events" tab for the FROG International Rally, or you can go to **www.frogrally.com**.

When registering, please select EITHER "RV with 2 Adults" or "RV with 1 Adult." Only use the "Additional Adult" option if you have more than two people in your RV. Use "Additional Child" for any children accompanying you in your RV.

### How much does it cost to attend?

The cost to attend the FROG Rally is:

Two Adults in an RV	<b>\$450</b>
One Adult in an RV	<b>\$350</b>
Additional Person Age 12 or Over *	<b>\$100</b>
Additional Person Under Age 12 *	Free
(* as of the FROG Rally opening date)	

### Do you have day tickets available?

No. Tickets for the FROG Rally are sold as a package, including camping, meals, **factory tours**, entertainment, and everything else included at the event.

### I just want to drop by and take in the seminars, shop the vendors, etc. Can I do that?

That would be unfair to those who have purchased a ticket to attend and who help to cover the costs of putting on the FROG Rally.

### **Can I camp somewhere else and come to the FROG Rally?**

No, for the same reasons noted above.

### **Do we need anything special to register?**

**Please have your 17-digit VIN (Vehicle Identification Number) when you register.** Even if your RV is not eligible for service, we will review every VIN to determine whether you have any outstanding recalls, and will attempt to address them at the FROG Rally. Getting your VIN at registration saves a tremendous amount of follow-up time and work.

### **Is there a cancellation fee?**

#### **CANCELLATION POLICY**

There a \$100 cancellation fee for cancellations before July 1.  
From July 1 through July 31, cancellation fee is 50% of registration fees.  
On or after August 1, there are no refunds.

**EXCEPTIONS:** (1) Cancellation fees will be waived if the event is cancelled.  
(2) Cancellation fees for Canadian FROG members will be waived until July 25, or until 72 hours following the opening of the United States / Canadian border, whichever is sooner.

### **How do we register for optional tours at the FROG Rally?**

Because of social distancing requirement both on tour buses and at venues that we planned to visit, and because some of the venues will not be open, we will not be offering optional tours this year.

### **If I have tickets for an optional tour and decide not to go, can I get a refund or sell my tickets?**

See notice above.

### **How do we register for factory tours? Is there a charge?**

Factory tours are currently suspended during production hours. We do not yet know whether we will be able to offer factory tours.

### **Will factory service be provided at the FROG Rally?**

Yes. Factory service will be available to **original owners of 2018 and newer model RVs**. There will be a separate article on how to request service. All service requests are subject to approval by the manufacturing division. Please note that we have crews working outside on the fairgrounds, and there are some requests that simply cannot be completed there.

### **Can we arrive early? How do we make reservations?**

Early parking begins **Saturday, August 15**. To arrange for early parking, please select the night that you want to arrive early when you register online. You will pay for your early nights as an add-on to your registration fee, and we will handle the payment to the fairgrounds. There is no need to call the fairgrounds for early arrival.

### **Can we stay following the FROG Rally?**

**Extended stays will be available following the FROG Rally.** Please check with the Fairgrounds for availability at (574) 533-3247. You will make payment directly to the Fairgrounds for extra nights after the FROG Rally.

### **Are children welcome at the FROG Rally?**

Children are always welcome at FROG events.

### **Are pets allowed?**

Pets are allowed with normal restrictions. They must be on a leash, not left outside unattended, and the owner is responsible for cleaning up after them. Animals other than Service Animals are not allowed in any of the buildings on the Fairgrounds. If you are having service done inside of your RV, the pet must be crated or removed for the safety of the technicians, as well as to prevent your pet from accidentally escaping from the unit.

### **Do you provide a pet-walking service?**

We do not have a pet walking service. However, in the past, some members have offered this service.

### **Will we have electricity / water / sewer / full hookups?**

**Because we are limiting attendance at this year's FROG Rally, all sites will be full hookup sites this year.**

### **How many meals are included?**

The FROG Rally includes **three** dinners – **Tuesday, Wednesday, and Friday** – and **four** breakfasts, **Wednesday, Thursday, Friday, and Saturday**.

### **Who will be catering the dinners?**

Nelson's, who has been our caterer for seven of our eight prior FROG International Rallies, will be catering all of our meals again this year.

**Do you have meals for special diets – allergies, gluten-free, etc.?**

Unfortunately, in serving so many meals during the week, we are not able to survey for individual diet needs and prepare special menus. There are likely some gluten-free and vegetarian items available at each meal (ask the caterer), but we do not prepare individual alternative meals.

**Do you have reduced-price reservations if we don't want to have the meals?**

No, the volume of people and the need to create meal tickets and monitor who does and does not have them is simply not practical. We ask that you wear your FROG Rally name badge, which is your ticket to all meals and activities.

**Do you have reduced-price reservations if we just want to come for a few days?**

No. If you make a reservation, you are welcome to stay for the entire time and participate in all FROG Rally activities. We are not able to use that site or transfer those meals to someone else.

**Is handicapped parking available?**

We have close-in parking available for folks with mobility issues so that you're close to meals, entertainment, vendors, seminars, etc. We do not require that you have a handicap sticker, just that you be honest about the need because of the limited number of spaces available.

**Will there be a Forest River RV display? Can I buy an RV there?**

Yes, we will have a cross-section of Forest River products on display. If you're interested in seeing a brand or model that isn't on display (at our Dealer Expo in September, we display over 600 different models), it MIGHT be possible to arrange a visit to one of our plants to see it. Please check with the sales team at the display.

You can also speak with a sales representative about purchasing a unit during the FROG Rally. The sale will be routed through a dealer in your area in order to ensure the availability of follow-up service if it's needed.

**Is alcohol allowed at the FROG Rally?**

FROG does not serve alcohol at any of its events. However, if you are legal and are behaving responsibly and courteously, you may have alcohol to consume at your site, or to take to another campsite for consumption. You may also bring wine or another beverage to dinner for your private use. Please do not consume alcohol or have open containers around the grounds outside of a campsite, especially while using a golf cart or any other vehicle.

## How can I volunteer to help at the FROG Rally?

Volunteers are always welcome and are the lifeblood of the FROG Rally. We have a place on the registration form where you can volunteer. This year the number needed will be greatly reduced because of our reduced attendance, elimination of off-site tours, and other factors. In addition, we will be distributing registration packets at parking check-in rather than having a separate registration area.

We'll start contacting volunteers to assemble teams shortly after registration closes.

## My friend and I want to park together. Can we do that?

We will try to honor requests for two or three people to park together, but **we MUST know about the request ahead of time**. You and your friend should both make a note giving each other's names under "Parking Requests" when you register, and must arrive at the fairgrounds together. We have a lot of traffic in the parking reception area, and we can't take the time to change parking assignments there. We park each area "hobo-style," with each unit going into the next available space, and we can't hold a space next to you for your friend to arrive later.

## Will you park everyone with my brand together?

Over the past few years we have parked a few brands – primarily those with clubs that pre-date FROG or pre-date their acquisition by Forest River – together. We don't currently anticipate that we will park additional brands together.

## May I attend the FROG Rally in an RV that wasn't built by Forest River?

No. FROG Rally attendees **MUST** be in an RV built by Forest River or one of its affiliated brands, including Coachmen, Dynamax, East to West, Palomino, Prime Time and Shasta. "SOB" (some other brand) RVs are not allowed. They will be turned away, and the reservation will be treated as having been cancelled by the owner with no notice and with no refund payable.

## What do we do in case of inclement weather?

The Fairgrounds are equipped with a siren warning system in case of inclement weather. There are three designated storm shelter on the grounds:

- the basement restrooms on the west end of the Community Center, next to the Main Gate on Locust Street
- the Home and Family Arts Building on Maple Street
- the restrooms in the southwest corner of the dining room

Please make a point of locating these sites in advance of the unlikely chance of needing them.