

2021 FROG International Rally

Frequently Asked Questions

NOTE: Registration for the 2021 FROG International Rally will open on Wednesday, April 28, at noon EDT. In compliance with both the State of Indiana and Elkhart County directives regarding social gatherings, we are limiting this year's FROG Rally to 300 RVs. We will continue to monitor and advise on other directives such as mask mandates which may still be in effect at the time of the rally.

We are suggesting that for the protection of yourself and others, members planning to attend the rally should be fully vaccinated. Please note vaccination is not a requirement, no verification will be made.

Here are some of the questions that we often get regarding the FROG International Rally, along with the answers to them. We'll be adding more as time goes on.

When is this year's FROG International Rally?

The FROG Rally will be held August 15-21 at the Elkhart County 4-H Fairgrounds, 17746 County Road 34 (also called East Monroe Street), Goshen, IN 46528.

How do we register to attend the FROG International Rally?

Registration will open online on Wednesday, April 28, at 12:00 noon EDT. The registration link will be under the "Events" tab for the FROG International Rally, or you can go to **www.frogrally.com**.

When registering, please select EITHER "RV with 2 Adults" or "RV with 1 Adult." Only use the "Additional Adult" option if you have more than two people in your RV. Use "Additional Child" for any children accompanying you in your RV.

If you need to make changes later, for example to add a tour, **please be sure to use the same user name and e-mail address used on the original registration.** This assists greatly in making sure that the tickets on the two registrations are combined.

How much does it cost to attend?

The cost to attend the FROG Rally is:

Two Adults in an RV	\$600
One Adult in an RV	\$475
Additional Person Age 12 or Over *	\$125
Additional Person Under Age 12 *	Free
(* as of the FROG Rally opening date)	

Do you have day tickets available?

No. Tickets for the FROG Rally are sold as a package, including camping, meals, entertainment, and everything else included at the event. Optional area tours are available at additional cost.

I just want to drop by and take in the seminars, shop the vendors, etc. Can I do that?

That would be unfair to those who have purchased a ticket to attend and who help to cover the costs of putting on the FROG Rally.

Can I camp somewhere else and come to the FROG Rally?

No, for the same reasons noted above.

Do we need anything special to register?

Please have your 17-digit VIN (Vehicle Identification Number) when you register. Even if your RV is not eligible for service, we will review every VIN to determine whether you have any outstanding recalls, and will attempt to address them at the FROG Rally. Getting your VIN at registration saves a tremendous amount of follow-up time and work.

Is there a cancellation fee?

Yes.

CANCELLATION POLICY

There is a \$100 registration cancellation fee until July 1.

From July 1 through July 31, cancellation fee is 50% of registration and tour fees.

On or after August 1, there are no refunds.

EXCEPTION:

(1) Cancellation fees will be waived if the event is cancelled. (2) Cancellation fees for Canadian FROG members will be waived until July 15, or until 72 hours following the opening of the United States / Canadian border, whichever is sooner.

How do we register for optional tours at the FROG Rally?

You can register for the optional tours when you register for the FROG Rally itself. You can also come back and register for tours later IF THEY'RE STILL AVAILABLE. There are eight tours available with about 450 seats in total, and they tend to fill up before the rally sites fill. There will be a standby list for both the FROG Rally itself and for the optional tours.

There is an additional charge for the optional tours. The cost of the tours is NOT included in your Rally registration fee. All optional tours include bus transportation, all admission fees and tips, and either lunch or dinner as shown in the tour description.

NOTE THAT TOUR TIMES OVERLAP, so you cannot attend two tours on the same day.

We'll post a separate list in advance showing all of the tours, including dates, time, features, and prices, so that you can review them to know what you want before registration opens.

If I have tickets for an optional tour and decide not to go, can I get a refund or sell my tickets?

Prior to the event, a cancellation fee will apply.

Once the rally starts, we are not able to refund your tickets on optional tours because we've already made all of the non-refundable payments. In the FROG Rally Office, located in the vendor area, there will be a bulletin board where you may post that you are trying to sell or buy tickets for a tour. The transaction is strictly between the seller and the buyer. HOWEVER, if you sell your tickets, please let a volunteer in the FROG Rally office know the name of the buyer so we can update the tour roster to speed boarding the buses.

How do we register for factory tours? Is there a charge?

Right now, our factories are closed to tours, and it's not certain that they will be available during the FROG Rally.

Will factory service be provided at the FROG Rally.

Yes. Factory service will be available to original owners of 2019 and newer model RVs. There will be a separate article on how to request service. All service requests are subject to approval by the manufacturing division. Please note that we have crews working outside on the fairgrounds, and there are some requests that simply cannot be completed there.

Can we arrive early? How do we make reservations?

Early parking begins Thursday, August 12. Except for members who are on the Parking and Registration Teams who are required to come in early for training and orientation, no early arrivals will be allowed before Thursday.

EARLY ARRIVAL DOES **NOT** GUARANTEE THAT YOU WILL HAVE A FULL HOOKUP (SEWER) SITE.

Can we stay following the FROG Rally?

There is another group coming in a few days after the FROG Rally ends. Limited parking will be available until then. Please check with the Fairgrounds for availability at (574) 533-3247. You will make payment directly to the Fairgrounds for extra nights following the rally.

Are children welcome at the FROG Rally?

Children are always welcome at FROG events.

Are pets allowed?

Pets are allowed with normal restrictions. They must be on a leash, not left outside unattended, and the owner is responsible for cleaning up after them.

Only Service Animals as recognized by the ADA are allowed in the buildings on the Fairgrounds.

If you are having service done inside of your RV, the pet must be crated or removed for the safety of the technicians, as well as to prevent your pet from accidentally escaping from the unit.

Do you provide a pet-walking service?

We do not have a pet walking service. However, in the past, some members have offered this service. Please check at registration to see if it's available.

Will we have electricity / water / sewer / full hookups?

All sites have either 30 or 50-amp electric service (we can't guarantee which one) and water. Please be sure you have a power adapter (dog bone), 50 A to 30 A, with you if you have a unit that uses 50 Amp service. Adapters are not available for sale or loan at the fairgrounds, and there are very limited opportunities to purchase them in Goshen.

About 200 sites have a sewer hookup (we can't guarantee that you'll have one), and the rest will have the option for a free pump-out midweek. It helps if you can arrive with empty holding tanks. There is a place to dump if you need to empty your tanks on arrival. Please do not dump anything from your tanks on the ground.

Early arrival does not guarantee that you will have a full hookup (sewer) site.

How many meals are included?

The FROG Rally includes four dinners -- Sunday, Monday, Wednesday, and Friday -- and six breakfasts, Monday through Saturday. In addition, each of our optional tours includes either a lunch or a dinner. The tours that include dinner are scheduled on Tuesday and Thursday so that you don't miss out on a dinner at the Fairgrounds.

Who will be catering the dinners?

Nelson's, who has been our caterer for all but one of the FROG International Rallies, will be catering our meals again this year.

Do you have meals for special diets – allergies, gluten-free, etc.?

Unfortunately, in serving nearly 10,000 meals during the week, we are not able to survey for individual diet needs and prepare special menus. There are likely some gluten-free and vegetarian items available at each meal (ask the caterer), but we do not prepare individual alternative meals.

Do you have reduced-price reservations if we don't want to have the meals?

No, the volume of people and the need to create meal tickets and monitor who does and does not have them is simply not practical. We ask that you wear your FROG Rally name badge, which is your ticket to all meals and activities except tours, which require a ticket.

Do you have reduced-price reservations if we just want to come for a few days?

No. If you make a reservation, you're welcome to stay for the week and participate in all FROG Rally activities. We are not able to use that site or transfer those meals to someone else.

Is handicapped parking available?

We have close-in parking available for folks with mobility issues so that you're close to meals, entertainment, vendors, seminars, etc. We don't require that you have a handicap sticker, just that you be honest about the need because of the limited number of spaces available. Handicapped parking does NOT guarantee a full hookup – in fact, the closest spaces don't have full hookups. If you have a MEDICAL NEED that REQUIRES a full hookup, please let us know when you register.

Will there be a Forest River RV display? Can I buy an RV there?

Yes, we will have a cross-section of Forest River products on display. You can speak with a sales representative at the display who can help you with arrangements for purchasing a unit during the FROG Rally. The sale will be routed through a dealer in your area in order to ensure the availability of follow-up service if it's needed.

Is alcohol allowed at the FROG Rally?

FROG does not serve alcohol at any of its events. However, if you are legal and are behaving responsibly and courteously, you may have alcohol to consume at your site, or to take to another campsite for consumption. You may also bring wine or another beverage to dinner for your private use. Please do not consume alcohol or have open containers around the grounds outside of a campsite, especially while using a golf cart or any other vehicle.

How can I volunteer to help at the FROG Rally?

Volunteers are always welcome and are the lifeblood of the FROG Rally. We have a lot of jobs that need to be done before, during, and after the event. These include parking; registration; setting up and cleaning chairs in the dining room and seminar areas; covering tables in the dining room; driving golf cart shuttles; loading buses for tours; hosting in the Rally Office; assisting vendors in locating their sites; and much more.

We have a place on the registration form where you can volunteer. We can't guarantee that we'll have spots for everyone who volunteers for parking or registration, but we'll certainly have plenty to do for anyone who volunteers. We'll start contacting volunteers to assemble parking and registration teams shortly after registration closes. There will also be opportunities to volunteer at check-in and registration, or throughout the week at the Rally Office in the vendor area.

My friend and I want to park together. Can we do that?

We will try to honor requests for two or three people to park together, but we MUST know about the request ahead of time. You and your friend should both make a note giving each other's names under "Parking Requests" when you register, and must arrive at the fairgrounds together. We have a lot of traffic in the parking reception area, and we can't take the time to change parking assignments there. We park most areas "hobo-style," with each unit going into the next available space, and we can't hold a space next to you for your friend to arrive later.

Will you park everyone with my brand together?

Over the past few years we have parked a few brands – primarily those with clubs that pre-date FROG or pre-date their acquisition by Forest River – together. We don't currently anticipate that we will park additional brands together.

May I attend the FROG Rally in an RV that wasn't built by Forest River?

No. FROG Rally attendees **MUST** be in an RV built by Forest River or one of its affiliated brands, including Coachmen, Dynamax, East to West, Palomino, Prime Time and Shasta. "SOB" (some other brand) RVs are not allowed. They will be turned away, and the reservation will be treated as having been cancelled by the owner with no notice and with no refund payable.

What do we do in case of inclement weather?

The Fairgrounds are equipped with a siren warning system in case of inclement weather. There are three designated storm shelter on the grounds:

- the basement restrooms on the west end of the Community Center, next to the Main Gate on Locust Street
- the Home and Family Arts Building on Maple Street
- the restrooms in the southwest corner of the dining room

Please make a point of locating these sites in advance of the unlikely chance of needing them.