

Dear Principals and Admins,

We're bringing back the Help Desk for Families. If this is something you would like to make available to your parents then could you please include the message below, or some version of it, in your next school communication/newsletter?

In addition to the family help desk, we are continuing school staff help desk hours M,F at 9:00 AM, and T,Th 4:00-4:50 PM using our regular link <https://zoom.us/j/5486743995>. It is a great time to troubleshoot issues as, if you show up, you'll probably get 1:1 attention.

A full list of PD, PLC, and Support offerings will be shared with you in a separate note.

Thank you!

Sincerely,  
The OSS Team

#### VIRTUAL HELP DESK FOR FAMILIES

The Diocesan virtual help desk is open for all of our families. A member of the Office of the Superintendent will be present in these virtual rooms for you to login, ask questions, and get support on Tuesdays and Thursdays from 11:00am - 12:00pm and Wednesdays from 4:30pm-5:15pm. You can join by Zoom Meeting: <https://us02web.zoom.us/j/81272322709> (password is **dobschools**) or by dialing into 646-558-8656 using Meeting ID Meeting ID: 812 7232 2709.