

Dear Customer,

We are happy to share that the recent combination of STERIS Corporation, IMS and Synergy Health creates a leading global service supplier, providing our Customers with a network of 16 regional repair and sterilization facilities and 200+ on-location service vehicles in the US. As a combined organization, we deeply value our Customers and you remain our top priority as we continue to improve the long-term value of our instrument and device repair and OR/SPD services.

We're excited to announce that, effective 5 October 2016, the new name for this division of our organization is **STERIS Instrument Management Services**. This name builds on the brand recognition of IMS and Synergy Health's Hospital Sterilization Services business, combining both previous organizations into one under the STERIS corporate umbrella.

The name Instrument Management Services (IMS) will be used primarily to identify our business unit within STERIS. The name change has no impact on existing legal entities, Customer agreements, quality documentation or regulatory bodies.

The entire global team of STERIS Instrument Management Services remains committed to the fundamental principle of creating value for our Customers. We are excited to keep you updated on our progress and welcome any questions you may have.

- In the US and Canada, please contact us at 800.783.7251 or info@imsteris.com

Thank you,



Greg Sharp
General Manager, Instrument Management Services
STERIS