

Updated 4-7-2020

Company Name	E-Visit	Telephone Assessment	Virtual Check In	Telehealth	Codes	Comments	Websites
Medicare x G2061 G2062 G2063	x 98966 98967 98968	x 98966 98967 98968	x G2012		As of 4/12 Medicare will cover PT/OT CPT Codes for services listed. Still not recognized as telehealth providers. Can provide video telehealth as Self Pay with ABN (same process as orthotics)		https://www.cms.gov/npsmedicare.com/nps/portals/gcomcarenewmg/home-job/news-alerts/news-articles/news-detail/min%20connects%20special%20editon%20for%20uesday%2C%2Dmarctch%201%2C%202020/jpr/pz/zj/vrhtw/PDr-APIbaUofvYURBtRbWwhBaND0DDDrIBgXFIP3PPmbNZTn3NhvaQFsuQTskAGruWaEGBeAmXJPbN7IKghYSIGfZFKhg_QMKKWmAgSmSM296stblSPWh-DGCyh-nFHICGGBNID2hdIUDeOBoRpafBEltNLr7WEZFseTrDOg8hwGF-RV2SusaXeM9Lebp5dWHaqRDwgSGPFluryBftaSfsKIDIM8QnbSUkXYJYkm-mBrPr-qYTzmhG9nyAATeqJa0_2lReNTI4jEZH2OUkhX9Wvg677TL-pWWW2GVNgEt2bRoedj3OB2kMI/dy/d5/LzdBISEv2OFBS9nQGeh/7ngslOB=Part%20B&LOC=New%20York&nsgLOCC=New%20York&jurisdiction=Jurisdiction%20OK&LOB=Part%20B
Humana					Follows all CMS rules - see Medicare above		
Aetna	x CPT codes: 98970 98971 98972	x CPT codes: 98966 98967 98968	x G2012 (virtual telephone screening consult 5-10 mins)	x Use CPT codes with GT or 95 modifier	Allows the following CPT codes: <u>Eval</u> (low, mod or high - 97161-97163) <u>PT</u> , 97165-97167 OT) <u>Re-Eval</u> (97164 PT, 97168 OT) <u>Therapeutic Exercise</u> (97110) <u>Neuromuscular Re-Ed</u> (97112) <u>Gait Training</u> (97116) <u>Self Care</u> (97535)	Expanded to include telehealth as of 4/2/2020	
Medicaid - WellSense				x	Standard CPT codes	Requires GT modifier. Also asks for O2 place of service on UB.	
Medicaid-NH Health Families				x	Standard CPT codes	Requires GT modifier. Also asks for O2 place of service on UB.	
Medicaid - AmeriHealth				x	Standard CPT codes	Requires GT modifier. Also asks for O2 place of service on UB.	
Cigna includes commercial and Cigna Medicare Advantage Plans			x G2012	x	Only allows the following codes: <u>Egal Low</u> - can be via phone <u>Egal Moderate</u> - must be video <u>Thr Ex - 2 units max</u>	Requires GQ modifier As of 4/7	Cigna's COVID-19 Website
Tufts	x CPT codes: 98970 98971 98972	x CPT codes: 98966 98967 98968	x G2012	x	E-visit codes Standard CPT codes	Facility claims require O2 in place of service otherwise no modifiers required. No auth for telehealth required. Co-pays are waived As of 4/7	Tufts' COVID-19 Website
Harvard Pilgrim	x CPT codes: 98970 98971 98972	x CPT codes: 98966 98967 98968	x G2012	x	E-visit codes Standard CPT codes	Rerequires modifiers GT, 95, CQ Co-Pay, deductible and co-insurance waived As of 4/7	Harvard Pilgrim's COVID-19 Website
Anthem				x	Allows the following codes: <u>Egal</u> (low, mod or high) <u>Re-Eval</u> <u>Therapeutic Exercise</u> <u>Self Care</u> <u>Neuromuscular re-ed</u> <u>Therapeutic Activities</u>	Requires 95 or GT modifiers and place of service 02. Restricted to direct 1 on 1 interaction (video only)- not covered for phone interactions As of 4/7.	Anthem's COVID-19 Website
United HealthCare includes commercial and Medicare Advantage Plans				x	Allows the following codes: <u>Egal</u> (low, mod or high) <u>Re-Eval</u> <u>Therapeutic Exercise</u> <u>Self Care</u> <u>Neuromuscular re-ed</u> <u>Gait Training</u> <u>Therapeutic Activities</u>	Use modifier 95 and place of service code 02 Requires interactive audio/video. As of 3/27	UHChs COVID-19 Website
TriCare				x	Standard CPT codes	Must use HIPAA compliant video platform As of 4/3	
Work Comp				x	Standard CPT codes	*Have not contact individual carriers - but have already received approval from a number of them. Assume use 95 or GT and place of service code 02	
VA Choice				x	Standard CPT codes	Patient needs to call insurance for telehealth auth. May take 2 weeks.	