

Safe Connect



CALL | TEXT | CHAT | EMAIL | 24/7

Connecticut's Domestic Violence Information Hub
A New Way to Connect to Safety

Coming November 2019!

Strengthening Access to Safety through a Comprehensive, Coordinated Response

WHAT IT IS: CCADV's newest initiative, Safe Connect, will allow Connecticut to streamline the many access points that currently exist for survivors of domestic violence seeking services into one comprehensive, statewide coordinated triage and response. Safe Connect will provide victims with extensive information, safety planning, counseling, and case management, as well as referrals to one of our 18 member organizations and community resources.

HOW IT WORKS: Survivors or anyone looking for guidance about how to help someone experiencing domestic violence will be able to contact Safe Connect 24 hrs per day, 365 days per year via:



CALL



TEXT



CHAT



EMAIL

WHY: The ways in which people communicate have evolved since Connecticut's statewide domestic violence hotline was first established. For some people, it's more comfortable to tell their story in writing, for others it's simply not always safe to call. Incorporating these new modes of communication will make services more accessible for more people.

Safe Connect will also prioritize increasing accessibility for traditionally underserved or underrepresented communities who may have struggled in the past to obtain services due to various obstacles such as cultural or language barriers.

WHO: To be successful in this endeavor, CCADV has built a team of highly compassionate, bilingual and multicultural individuals who are reflective of the communities we serve.



BILINGUAL ENGLISH/SPANISH

Other languages spoken:

French	Haitian Creole
Hindi	Patois
Portuguese	Swahili
Tagalog	Urdu
Wolof	

Cultural backgrounds:

African - Kenya, Senegal
Caribbean - Bahamas, Dominican Republic, Haiti, Jamaica, Puerto Rico
Central American - Guatemala
South American - Ecuador
Southeast Asian - India

Safe Connect will be led by:

- Director of Safe Connect who will oversee program implementation and development, facilitating grant management and systems collaboration
- Clinical Director of Safe Connect who will provide clinical oversight and support, offering expertise in assessing and managing client cases
- Director of Quality Assurance who will provide oversight of program goals, identifying trends and gaps in service, monitoring outcomes and system integration
- Safe Connect Program Managers (3) who will oversee the 24 hour daily operations and maintain the integrity of the program infrastructure including staffing and resource allocation
- Safe Connect Advocacy Coordinators (29) who will provide crisis intervention, information, referral, and ongoing advocacy to survivors

Advocates will work in cohorts developing expertise in critical areas impacting survivors. They will provide technical assistance and training around their areas of expertise and develop key community partnerships to ensure strong systemic responses to domestic violence. Some identified areas of expertise include:

trauma • substance use • mental health • immigration • criminal justice system • offender behavior
child development • housing/homelessness • HIV/AIDS • humanitarian aid • advocacy/outreach



Connecticut Coalition Against Domestic Violence

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