

Newcomer's Guide 2025

Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757-357-5182 or toll-free at 800-365-9339.

COUNTY COMPLEX

17130 Monument Circle, Windsor, VA 23487

STAY INFORMED

Isle of Wight (IOW) County Website: isleofwight.gov

Facebook Page: Isle of Wight County Virginia

IOW County Parks & Recreation: 757-357-2291

Smithfield & IOW Tourism: 757-357-5182, 800-365-9339, GenuineSmithfieldVA.com

Newspapers:

Daily Press (Newport News), 757-247-4800, DailyPress.com Suffolk News-Herald, 757-539-3437, SuffolkNewsHerald.com Virginian-Pilot (Norfolk), 757-446-9000, PilotOnline.com Smithfield Times, 757-357-3288, SmithfieldTimes.com Tidewater News (Franklin), 757-562-3187, TheTidewaterNews.com Windsor Weekly, 757-562-3187, WindsorWeekly.com

EDUCATION

Isle of Wight County Schools: 820 West Main St., Smithfield, VA 23430, 757-357-4393, iwcs.k12.va.us Isle of Wight Academy (private): 17111 Courthouse Hwy., Isle of Wight, VA 23397, 757-357-3866, iwacademy.com

Great Oaks Learning Center: 120 Underwood Lane, Smithfield, VA 23430, 757-377-6695, greatoakslearning.com



TAXES & LICENSES

Commissioner of the Revenue: 757-365-6222

Treasurer: 757-365-6228

Real Estate Tax: The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is \$0.73 per \$100 of the assessed value. Tax Relief is available for the elderly and disabled, disabled veterans, and surviving spouses of veterans who qualify. Payments should be made to the Treasurer's Office in two installments, due June 5 and December 5.

Personal Property Tax: The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

Business Licenses: When starting a business in Isle of Wight, please contact the Commissioner of the Revenue so that your business may be correctly classified. A majority of the license taxes are based on gross receipts. Starting January 1, 2025, all businesses with gross receipts over \$25,000 must purchase a business license before conducting business in Isle of Wight County.

Pet License: If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

COURTS

Circuit Court: 757-365-6233

General District Court: 757-365-6243

Juvenile & Domestic Relations Court: 757-365-6237

isleofwight.gov 757-357-3191



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SUPPORT SERVICES



Animal Services: 757-365-6318 Social Services: 757-365-0880 Health Department: 757-357-4177 Voter Registration: 757-365-6230 Parks & Recreation: 757-357-2291

Libraries: Blackwater Regional Library System,

BlackwaterLib.org

Smithfield: 255 James St., 757-357-2264

Carrollton: 14362 New Towne Haven Ln., 757-238-2641

Windsor: 18 Duke St., 757-242-3046



UTILITIES

Cable and Satellite Television

- DirectTV, 888-988-0345, Directv.com
- Charter Spectrum 855-863-5818, Spectrum.com
- Dish Network, 855-340-8780, Dish.com

Internet Providers (Wired & Wireless)

- Charter Spectrum 877-923-5173, Spectrum.com
- Verizon DSL/FIOS/Wireless, 833-VERIZON, Verizon.com
- HughesNet, 844-356-3962, HughesNet.com
- AT&T, 833-397-0843, ATT.com
- TMobile, 855-592-1293, T-Mobile.com

Landline Home Telephone

• Verizon, 833-VERIZON, Verizon.com

Electricity

- Community Electric Cooperative, 757-242-6181, ComElec.coop
- Dominion Energy, 866-366-4357, DominionEnergy.com

Natural Gas

Columbia Gas of Virginia, 800-543-8911, Columbia Gas VA.com

Solid Waste Disposal

Public Works/Solid Waste Division, Isle of Wight, 757-365-1652

Recycling

Single-Stream Recycling Program, 757-365-6298

Trash - Curbside Collection

GFL Environmental, 757-487-2220, gflenv.com

Wastewater Treatment

Hampton Roads Sanitation District (HRSD), 757-460-2261, hrsd.com

Water/Sewer

- Utility Services Department, Isle of Wight County, 757-365-6284
- Town of Smithfield Water Department, 757-365-4254
- Town of Windsor Water Department, 757-242-4288













WHO DO I CALL IF

I need to change my voter registration and/or find my local polling precinct?: Voter Registrar, 757-365-6230

I need a special garbage pickup: GFL Environmental, 757-487-2220, gflenv.com

My neighbor's dog just won't stop barking or I have found or lost a pet: Animal Services, 757-365-6318

I want to report a pothole or debris: Virginia Department of Transportation (VDOT), 800-FOR-ROAD. To report about roads in Smithfield, Public Works Department, 757-365-4200

I want to report clogged storm drains: For public roadways, Virginia Department of Transportation (VDOT), 800-FOR-ROAD. Private property/roads are the owner's responsibility.

I need to contact the sheriff for a non-emergency: Sheriff's Office, 757-357-2151

I need to contact Fire Rescue for a non-emergency: Fire Rescue, 757-365-6308

I need information about building permits and/or inspections: Building Inspections, 757-365-6215



isleofwight.gov 757-357-3191



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ELECTED OFFICIALS AND CONSTITUTIONAL OFFICERS

Board of Supervisors (isleofwight.gov)

- Don G. Rosie II, District 5 (Chair)
- Rudolph Jefferson, District 3 (Vice Chair)
- Joel C. Acree, District 4
- Renee K. Rountree, District I
- Thomas J. Distefano, District 2

Clerk of the Circuit Court

Laura E. Smith

Commissioner of the Revenue

Gerald H. Gwaltney

Commonwealth's Attorney

Georgette C. Phillips

Sheriff

James R. Clarke

Treasurer

Julie D. Slye

School Board Members (iwcs.kl2.va.us)

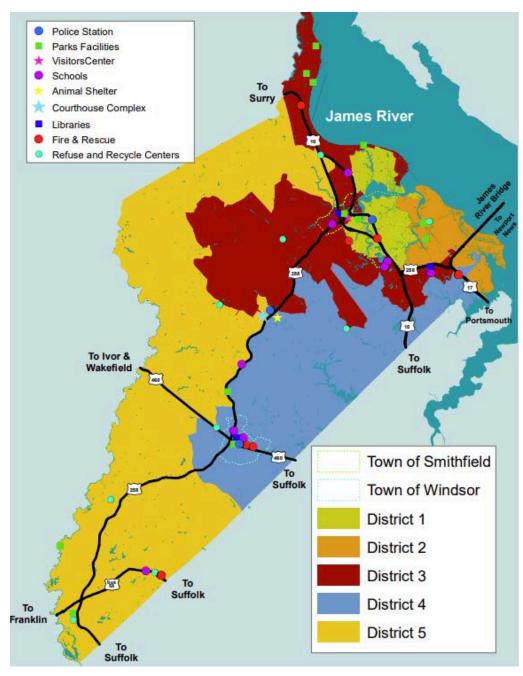
- Jason P. Maresh, District 4 (Chair)
- Mark Wooster, District 2 (Vice Chair)
- John Collick, District 5
- Michael Cunningham, District 3
- Brandi Perkins, District I

Smithfield Town Council

- Michael G. Smith (Mayor)
- Bill Harris (Vice Mayor)
- Mary Ellen Bebermeyer
- Steven G. Bowman
- Jeff Brooks
- Valerie Butler
- Darren Cutler

Windsor Town Council (windsor-va.gov)

- George Stubbs (Mayor)
- J. Randy Carr (Vice Mayor)
- David Adams
- Walter Bernacki
- Edward "Gibbie" Dowdy
- Jake Redd
- Marlin W. Sharp



EMERGENCIES



FIRE RESCUE & LAW ENFORCEMENT EMERGENCY RESPONSE: 911

SIGN UP FOR IW ALERT:

Alerts on severe and unexpected incidents and weather, 757-365-6308, IWAlert.net

FIRE RESCUE: 757-365-6308

ANIMAL SERVICES: 757-365-6318 **UTILITY SERVICES:** 757-365-6284

