



2025 LNHA Convention & Trade Show

Attendees

November 3-5, 2025

New Orleans, LA

Join us for the 2025 Louisiana Nursing Home Association (LNHA) Convention & Trade Show on November 3-5, 2025, at the Hyatt Regency New Orleans! This year's theme, "Rock Your Role and Amp Up Quality Care," cranks up the '80s nostalgia while delivering a powerful lineup of education sessions designed to help you improve quality, navigate regulations and implement best practices in your facility.

During the LNHA Trade Show, attendees will network with exhibitors and learn about cutting-edge products or services that make providing quality care more efficient and effective. This year's Awards Luncheon will honor and recognize several exceptional nursing facility staff members throughout the state. Don't miss this opportunity to dust off your leg warmers, channel your inner rockstar and join us for LNHA's biggest education event of the year.

Packet contains:

- Page 1-2: Hotel information and continuing education information
- Page 2: Continuing education information (cont.), registration fees, cancellation policy & disclaimer
- Page 3-5: Agenda (This document will be updated as information becomes available.)

Hotel Information

To receive the LNHA group room rate of \$219 at the Hyatt Regency New Orleans, make your reservations early using this special [link](#). The deadline to receive the group room rate is October 10; a hotel room may not be available after this deadline. The Hyatt Regency is located at 601 Loyola Avenue, New Orleans, LA 70113.

Continuing Education Information

- **Nursing Facility Administrators**
 - **13.5 hours approved by LABENFA**
This training has been submitted to the Louisiana Board of Examiners of Nursing Facility Administrators and is approved for 13.5 continuing education hours.
 - **11.25 approved by NAB**
This program has been approved for continuing education for 11.25 total participant hours by National Association of Long-Term Care Administrator Boards (NAB) / National Continuing Education Review Service (NCERS). Approval # 20261102-11.25-A115764-IN



- **Registered Nurses: 11.5 contact hours**

Registered Nurses: Northwestern State University’s Nursing Continuing Education is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center’s Commission on Accreditation.

This event is Joint-Provided by NSU Nursing Continuing Education and the Louisiana Nursing Home Association

11.5 Contact Hours of Nursing Continuing Professional Development will be awarded to Registered Nurses upon the completion of the offering (full attendance is required)

NSU and ANCC do not approve or endorse any commercial product or company associated with this educational activity.

- **Social Services, Resident Activity Directors & Dietary Managers: 13.25 general contact hours**

This program was submitted and approved for 13.25 contact hours of continuing education credits by the Louisiana Certification Registry for Healthcare Ancillary Professionals, Inc.

Convention Registration Fees

Register online at www.lnha.org/eventscalendar. View the Convention registration fees below.

	Admin/Owner	Nurse	Dual Certification (Admin & Nurse)	SSD	RAD	Dietary	Guest
Members	\$375	\$275	\$475	\$250	\$225	\$125	\$200
Nonmembers	\$475	\$375	\$575	\$350	\$325	\$225	\$300

Registering early will expedite your check-in at the LNHA registration desk. Online registrations will not be accepted after **October 27, 2025**. You must register in person onsite after this date. Onsite registration incurs a \$25 late registration fee in addition to the registration fee. If you register onsite, you can pay with a check, credit card, money order or cash.

Cancellation Policy & Disclaimer

Any cancellations received 10 business days before the event will be entitled to a full refund. Cancellations received after this date will be assessed a fee of one-half of the registration fee. Please submit all cancellations via email to Julie Ory at jory@lnha.org. In the event of an unforeseen circumstance beyond the control of LNHA, such as a pandemic-related circumstance, a severe weather event, etc., LNHA reserves the right to cancel or modify the LNHA Convention and Trade Show and issue refunds for registration costs. The refund will not cover other expenses such as hotel, travel fees, etc. If you have questions, contact Julie Ory at 225.927.5642 or email jory@lnha.org.

Register [here](#) today!

Agenda

This agenda is a working document and will be updated as information becomes available.

Monday, November 3, 2025

- 7:45 a.m. **Registration and breakfast**
- 9 a.m. – 10 a.m. **Extraordinary by Design**
Keynote speaker, mentalist and magician Brice Harney
- 10 a.m. – 11 a.m. **Five-Star & Care Compare: Updates to the System & Tactics for Improving Ratings**
American Health Care Association (AHCA) Research Analyst
Alexandra Deffer
- 11 a.m. – 11:15 a.m. **Break**
- 11:15 a.m. – Noon **Catch a Falling Star in the Staffing Domain**
Provider Professional Services President Tanya Procell
- Noon – 1:30 p.m. **LNHA Awards Luncheon**
This year's LNHA Awards Luncheon will honor and recognize several exceptional nursing facility staff members throughout the state.
- 1:30 p.m. – 2:30 p.m. **Regulatory Update**
Louisiana Department of Health (LDH) Health Standards Section Long Term Care Supervisor Michelle Lewis

Louisiana Department of Health (LDH) representatives will provide an informative presentation on various topics impacting the nursing facility profession. Attend this session to gain insights into the latest regulations and learn best practices to ensure compliance.
- 2:30 p.m. – 3:30 p.m. **Infection Control: Prepared, Protected & Proactive**
Louisiana Office of Public Health Region 2 Project Firstline Coordinator Joanna Kibiego and Region 3 Project Firstline Coordinator Amanda Wells
- 3:30 p.m. – 3:45 p.m. **Break**
- 3:45 p.m. – 4:45 pm. **Rules for Artificial Intelligence (AI) at Work**
SWA Law LLC Owner Sarah Anderson

This presentation will address the following issues concerning artificial intelligence use in the workplace: 1) common uses (Copilot, ChatGPT, Google Gemini); 2) reliance on machine learning; 3) workplace hazards; and 4) five rules to mitigate those hazards. This session will also cover confidentiality, security and bias concerns with widely used AI tools through real world examples, along with legal issues in healthcare.

5 p.m. – 6:30 p.m.

Meet & Greet (third floor of the Hyatt)

Join us at the Meet & Greet party, where you can network with other exhibitors, sponsors and attendees while enjoying cocktails and hors d'oeuvres in a fun atmosphere. (Attire: business casual)

Tuesday, November 4, 2025

7:45 a.m.

Registration and breakfast

8 a.m. – 9:30 a.m.

Credentials and proxies

9 a.m. – 11 a.m.

First House of Delegates & General Session

LNHA Board President Teddy Price and LNHA Executive Director Mark Berger

11 a.m. – 1 p.m.

Exhibit Hall opening with lunch

1 p.m. – 4:30 p.m.

Real Talk: A Real-Life Playbook for Nursing Facility Challenges

Panelists include:

- Central Management CFO and LNHA Board Member Jamie Shelton
- Central Management Director of Clinical Services Dawn Rogers, BSN, RN, NFA
- Inspired Healthcare Management Owner & LNHA Board Vice President Jeremy Goux, Esq.
- LNHA Legal & Policy Director Wes Hataway, Esq.
- Nexion Healthcare COO Meera Riner
- Pharmaceutical Consulting Services of America President & CEO William Day, D.Ph., PD, RPh, FASCP
- Provider Professional Services President Tanya Procell, RN, ADN

This engaging and interactive discussion will feature a panel of nursing facility professionals sharing insights into the real-world challenges they face daily. This seminar offers a unique opportunity for attendees to ask questions, exchange ideas and engage in open dialogue in a supportive educational setting.

There will be two breaks during this session.

2 p.m. – 3 p.m.

Credentials and proxies

4:30 p.m. – 6 p.m.

Exhibit Hall reception and closing with door prizes

(continued on page 5)

Wednesday, November 5, 2025

- 8 a.m. **Registration and breakfast**
- 8 a.m. – 9:30 a.m. **Credentials and proxies**
- 9 a.m. – 10 a.m. **Patient-Driven Payment Model (PDPM) Essentials: Accuracy, Compliance and Performance**
Forvis Mazars Senior Managing Consultant Sherri Robbins, RN, BSN, NFA, CLNC, RAC-CTA and Forvis Mazars Managing Director Julie Bilyeu
- This session will equip attendees with practical tools to enhance PDPM performance. Learn how to implement best practices for accurate MDS data collection, confidently navigate medical reviews, and utilize HIPPS code analysis to monitor and improve reimbursement outcomes. The session will also provide guidance on strengthening triple check procedures to ensure ongoing PDPM accuracy and compliance.
- 10 a.m. – 11:30 a.m. **When It Comes to Legal Risk, Documentation is Everything**
Watson, Blanche, Wilson, Posner, LLP Partner Rene J. Pfefferle
- When it comes to legal risk, documentation is everything. This session will explore the legal perspective on clinical charting, highlighting common mistakes that can lead to liability—and how to avoid them.
- 11:30 a.m. **Second House of Delegates (Elections)**
- Noon **End of LNHA Convention**