



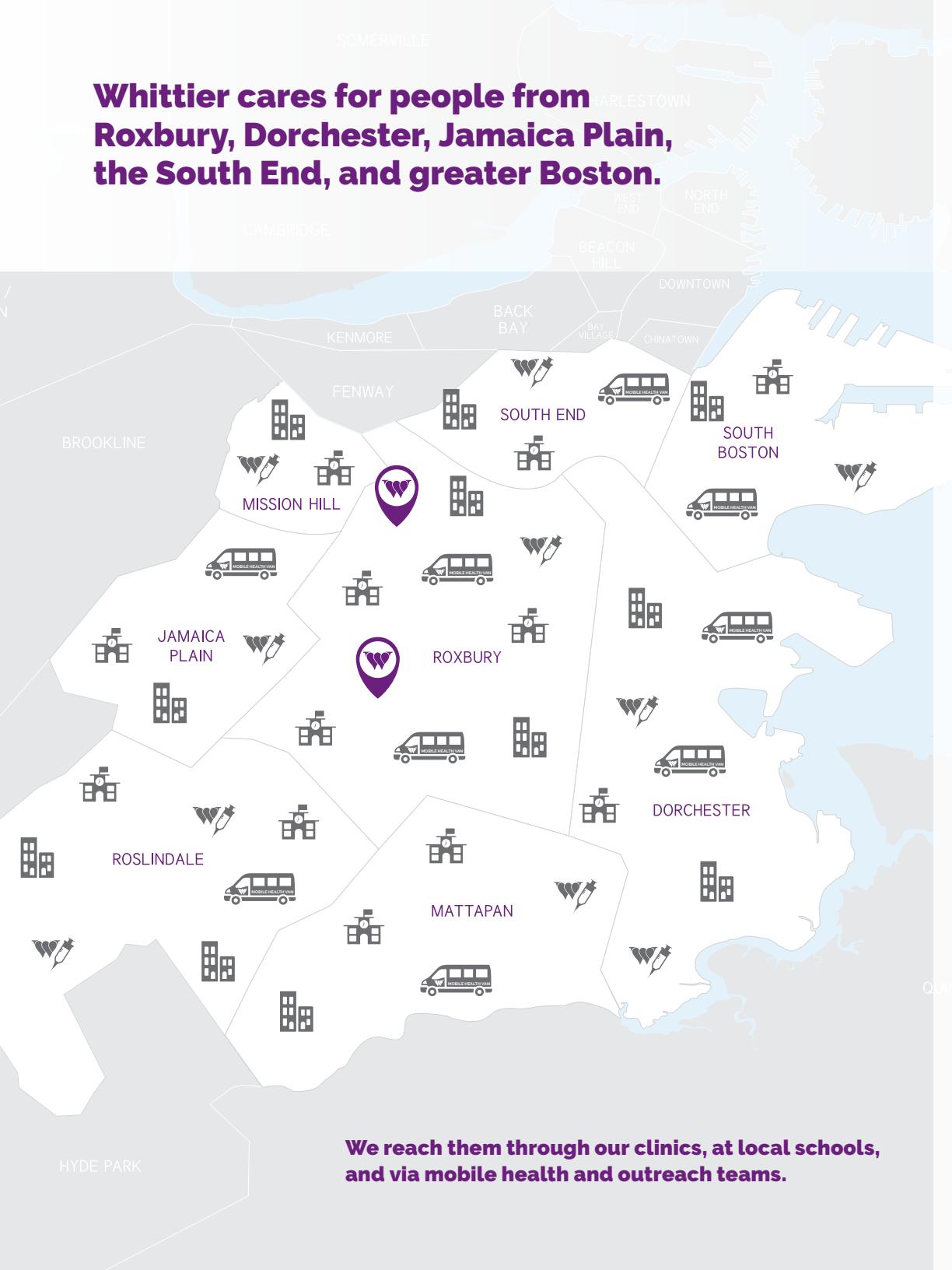
WHITTIER STREET HEALTH CENTER

CALL TO ACTION

Mobilizing for Health Equity
and Social Justice

Annual Report FY 2022

Whittier cares for people from Roxbury, Dorchester, Jamaica Plain, the South End, and greater Boston.



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Dear Friends,

In Boston, the average Roxbury resident can expect to live a quarter-century less than someone who lives a short distance away in Back Bay. This injustice stems from decades of inequities related to education, jobs, housing, food, health care access, and opportunities to build generational wealth. Covid-19 also hit our city's Black, Indigenous and people of color (BIPOC) community particularly hard.

Fortunately, Boston is a city of problem-solvers committed to righting the wrongs of racism. Among them, Whittier is a voice for people eager to be heard. If health equity and social justice go hand in hand, then we must ensure no group is denied access to health care or any other vital resource.

In this FY2022 report, you will read how Whittier answered the **Call to Action** by supporting patients wherever they needed us. Some highlights:

- We **expanded our reach** and now operate via flagship and satellite clinics, virtual care, school-based health clinics, four mobile health vehicles, street outreach workers, and visiting nurses.
- We provided **135,000 clinic and outreach visits**. Our patients included **Jyah**, an LGBTQ young adult and proud high school graduate, **Angel**, a middle school science teacher navigating the post-pandemic world, and **Everest**, a college professor using technology to manage chronic conditions.
- We promoted economic opportunity through school partnerships and workforce development programs. For example, **Gionn** built his career at Whittier by advancing from pediatric intern to medical assistant with hopes to grow his healthcare career.
- Our leaders deepened partnerships with public health officials and community leaders to target hot spots and steer policy. Notably, we opened the **Day Engagement Center at Whittier**, a safe, welcoming place to support our community's homeless people, and the **Center for Health Equity Research at Whittier**, a community-led brain trust exploring the impact of structural racism and possible solutions.



- Our signature event, **Whittier's Annual Toast**, returned from hiatus and brought in \$1.2 million.
- With your support we **finished the fiscal year strong**, making it possible for us to mobilize for health equity and social justice.

As always, we honor our staff members for using their lived experiences to care with expertise and empathy. The reality, though, is they need even more support. Our behavioral health and dental care departments have long wait lists, and our preventive care and chronic disease management and social services should expand several-fold. The individuals and families we serve are counting on Bostonians to step up as they always do.

Thank you for believing in health equity for everyone. Together, we can achieve it!

Sincerely,

A handwritten signature in blue ink that reads "Frederica M. Williams".

FREDERICA M. WILLIAMS
President & CEO

A handwritten signature in blue ink that reads "Pastor Gerald Bell".

PASTOR GERALD BELL
Board Chair

“Call Me Jyah”

“Even little kids are going through things. I want to be a teacher that not only can teach but also give kids the love they might not get at home.”

-JYAH BALESTIER



Jyah Balestier

(they/them) is a proud 2022 graduate of Boston Day and Evening Academy, an alternative high school for young people dealing with tough situations.

Just two years ago, Jyah experienced a health crisis and started counseling with Brenda Daley, Whittier's Associate Director of Behavioral Health Services. Brenda met regularly with Jyah to talk about protective behaviors, coping skills, and how to manage relationships with family and friends.

"I have a hard time regulating my emotions, so Brenda helps ground me and decide what to do next in life," Jyah says.

Jyah has a twin sister with autism and feels a heavy responsibility to help care for her. Jyah is also navigating an LGBTQ journey as someone who self-identifies as nonbinary.



"I'm proud of Jyah for sticking with therapy. That's a huge strength for them," says Brenda Daley, MSW, LICSW.

"As a kid I used to call myself a princess in pants or a prince in a dress," Jyah recalls. "Then I realized I don't want to be seen as a girl one day and a boy another, I just want to be seen as me."

Whittier has seen an uptick in behavioral health referrals from the LGBTQ community, especially young people. "The word is getting out that this is a place that is welcoming and supportive," Brenda says.

That support helped Jyah get back on track in school and earn a high grade point average upon graduation. A teaching career could be down the road.

"Even little kids are going through things. I want to be a teacher that not only can teach but also give kids the love they might not get at home," Jyah says.



"We are seeing children as young as age 6 struggling with anxiety and depression. A child dealing with psychological issues will have a difficult time functioning in school no matter how smart they are.

The need is urgent. Exposure to violence, substance abuse, and the effects of unemployment take a toll on children and families. The pandemic just made things worse. A lot of our young patients never got a chance to say goodbye to grandparents, aunts, and uncles who died of Covid-19.

As a clinician I am happy that Whittier is a place where families know they can seek help, feel welcome, and get the support they need."

— BRENDA DALEY, MSW, LICSW
Associate Director,
Behavioral Health Services

A Teacher's Pandemic Story

"It was like, 'boom.' I felt the impact for myself but even more for my kids."

-ANGEL SIMPSON, Teacher



Angel Simpson

will never forget the day her Roxbury middle school shut down due to Covid-19. She was teaching her students a science lesson when a call for dismissal unexpectedly came over the loudspeaker.

"It was like, 'boom.' I felt the impact for myself but even more for my kids," she recalls sadly. What followed were many months of online learning.

Angel returned to the building in 2021, but things felt different. One day in class she experienced the symptoms of an anxiety attack and managed to drive herself to Whittier a few minutes away.

Dr. Stephen Wright was there to greet her.

"Dr. Wright is my saving grace. He came out with this beautiful, soft-spoken voice. He explained to me what's happening to my body and calmed me down," says Angel.

Many of Whittier's patients have complex, deep-rooted health issues that got worse during the

pandemic shutdowns. Whittier offers whole-person care through seamless collaboration between medical and behavioral health providers.

For example, Angel received a "warm handoff" from Dr. Wright to Brenda Daley, LICSW, for one-on-one counseling.

"It was easy to establish a therapeutic relationship with Angel because she truly wanted to get better," Brenda says. "She attended all of her therapy and medication sessions and even brought her adult daughter to a session to learn how our family system can support her."

Angel decided in therapy to focus on her healing journey, which meant retiring from teaching one year early. Today she participates in Whittier's Club 1290 for seniors and serves on the Patient Advisory Council. Three of her children started care at Whittier, too.

"I have this big community around me which is very, very supportive. I'm happy about it," Angel says.



Angel feels grateful to Dr. Stephen Wright for looking out for her health and overall wellbeing.



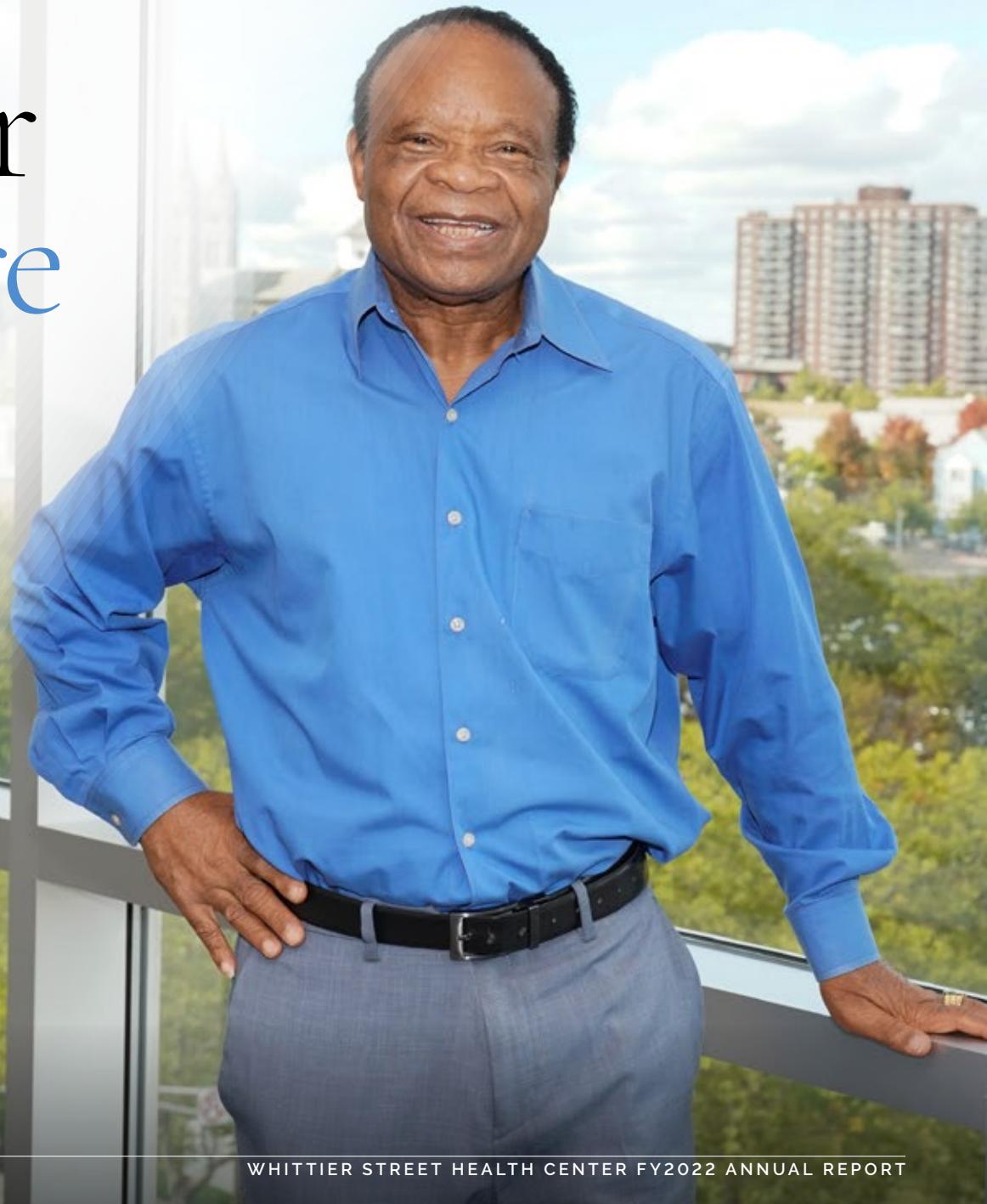
"In almost every category—depression, anxiety, chronic disease management—you'll find the pandemic hit our community harder for a host of reasons due to the social determinants of health."

— STEPHEN WRIGHT, MD
Whittier Medical Director

Telehealth for Diabetes Care

“Given my age and education, I know when something is good and when something is not good, and I’m highly impressed with Whittier.”

—EVEREST ONUOHA, PHD



Everest Onuoha,

PhD, often spots familiar faces when he stops by Whittier for appointments.

For 40 years, this professor of English literature and composition has worked just a half mile down the road at Roxbury Community College. Some of his former students now work at the clinic.

"Given my age and education, I know when something is good and when something is not good, and I'm highly impressed with Whittier," he says.

Everest is managing several early-stage health conditions with support from his primary care provider, Dr. Robin Mayfield. She keeps tabs on his medications and test results and coordinates his care with specialists.

"The beauty of it is that she takes her time," Everest says. "I ask her as many questions as

I want. She listens to me and gives me useful medical advice."

Everest is most concerned about his diabetes and uses a remote glucose monitoring system to send data to Dr. Mayfield.

In 2021, Whittier received a \$936,400 federal grant to purchase telehealth equipment, including remote patient monitoring and devices. The funding will allow Whittier to better support its highest-risk patients, including about 3,000 people with hypertension and 6,600 with diabetes.

"I find it rewarding to provide top-of-the-line care for people who may not otherwise find it and also help those people navigate a system that is very difficult," says Dr. Mayfield.

Everest agrees, Dr. Mayfield and her colleagues are doing things right. "Whittier is very crucial to the life of this community, to the health of this community," he says.



Everest uses a remote glucose monitoring system on his arm to monitor blood sugar levels.



"Providing compassionate, culturally sensitive care means I get to know my patients personally—where they're from, their home life, and any stressors. It helps me understand what support they need from us to follow their care plan."

— ROBIN MAYFIELD, MD
Lead Physician, Family Medicine

From Intern to Medical Assistant



*"Some kids, especially younger children, are very scared to come to the doctor's office. My job is to make them feel welcome and comfortable and safe," says Gionn.
Caption to come.*

Gionn Gonzalez

Gionn Gonzalez is a certified medical assistant in Whittier's pediatrics department. Hardworking and charismatic, he puts his whole self into his job each day.

Naturally, he wants to make his mom proud. He also enjoys interacting with kids and their parents and thrives on the center's fast-paced environment and staff camaraderie.

Most of all, Gionn, 20, is ambitious. "I'm the first person in my family to work in the medical field. That's something that I wanted to happen, and I made it happen," he says.

Gionn is a homegrown talent who completed two externships at Whittier before joining the staff. In spring of 2022, he worked a clinical rotation as the capstone of his medical assistant training at Lincoln Tech, a vocational school. Years earlier, he shadowed human resources staff as a student at Cristo Rey High School in Dorchester.

Whittier's workforce training program is designed to increase the earning potential of people of color and the low- to moderate-income communities we serve. Our partners include **Boston Career Institute, Cristo Rey High School, Lincoln Tech, Madison Park Technical Vocational High School, and Roxbury Community College.**

Student externs gain clinical and administrative experience while building soft skills like teamwork, professionalism, and time management. The program also helps Whittier build a diverse, culturally competent staff.

Gionn thinks nursing school could be in his future, but for now he is loving every moment at Whittier. "Great team, great patients, great providers. I want to be here for a while," he says.



Gionn and his mother, Joanna Ruiz, at his Lincoln Tech graduation

PARTNER PROFILE

Madison Park Technical Vocational High School

In 2021–2022, students from Madison Park shadowed and supported Whittier staff on route to starting their careers as certified medical assistants. Our workforce development partnership offers six-month externships and job opportunities.

STUDENTS

93%
BLACK OR HISPANIC

85%
LOW-INCOME

53%
ENGLISH LEARNERS

" My students really felt at home at Whittier and asked a lot of questions. It was a great experience because the staff was wonderful to the students and the students were wonderful to the staff.

Some of my students were nervous to start an externship because English is their second language. At Whittier they found they could speak to a lot of the patients in Spanish and translate for them. They realized they really do know what they're doing and can do their job in both languages. **"**

— DORANGGIE MANSO ALVAREZ
Medical Assisting Instructor, Madison Park



THE School-Based Health Services Team

HEALTH CLINIC STAFF

- NURSE PRACTITIONER
- BEHAVIORAL HEALTH PROVIDER
- COMMUNITY HEALTH WORKERS
- NURSES
- CLINICAL SUPPORT STAFFS



Daisha Roberts, LCSW, (left) and Dena Fulgham, NP, are caring for students at Boston Day and Evening Academy as part of Whittier's school-based health services team.



For years, Whittier has partnered with local schools to help Boston's most vulnerable students stay in school and be healthy.

In 2022, our School-Based Health Services Team expanded its footprint by opening a health clinic in the halls of Boston Day and Evening Academy.

BDEA is an alternative high school for students who have not found success with traditional models. Many are seeking a safe space in the wake of bullying. Others need the flexibility to work jobs or care for siblings or parents. The school has a long waiting list of students seeking behavioral health services.

Whittier's onsite clinic at BDEA is staffed by a full-time team offering physicals, immunizations, screenings, disease treatment, family support and education, mental health counseling, and group support.



Boston Day and Evening Academy

Health Care on Wheels

Our Mobile Health Unit partnered with these neighboring schools to bring full-service care to students and faculty.

Boston Day and Evening Academy

Cristo Rey High School*

Dearborn STEM Academy

Dudley Street Neighborhood Charter School

Epiphany School

Mother Caroline Academy*



*New partner for 2022

PARTNER PROFILE

Boston Day and Evening Academy

BDEA offers supportive relationships, competency-based learning experiences, and a group therapy model to address the medical and mental health problems that frequently interfere with students' academic success.

STUDENTS

18

**AVERAGE AGE
OF STUDENTS**

94%

**BLACK OR
HISPANIC**

3 in 4

**FROM LOW-INCOME
HOUSEHOLDS**

“We are teaching our students the importance of health and wellness and encouraging them to advocate for themselves. We hope Whittier's clinic will become an integrated part of our community.”

— ALISON HRAMIEC

*Head of School,
Boston Day and Evening Academy*



Caring for the Homeless

Whittier's service area includes several homeless shelters and the area known as Mass. and Cass—Boston's worst drug hot spot with the highest concentration of homeless people.

facts

Boston has almost triple the rate of people with HIV compared to the rest of Massachusetts, with the highest concentrations in the South End, Roxbury, Jamaica Plain, and North Dorchester.

The people at highest risk for acquiring and transmitting HIV are those who share needles and have unprotected sex.



The Mobile Tri-Diagnosis Outreach Team

- COMMUNITY OUTREACH WORKERS
- MEDICAL CASE MANAGERS

Whittier has cared for homeless people facing the triple diagnosis of HIV, substance abuse, and mental illness for more than 20 years. In October 2021, we integrated our tri-diagnosis care under one team through a program partly funded by SAMHSA (Substance Abuse and Mental Health Services Administration).

The Mobile Tri-Diagnosis Outreach Team offers rapid HIV testing, education, screenings, and risk reduction interventions such as condom distribution.

The team also connects individuals to Whittier for medical care, social support services, and substance abuse counseling and treatment.

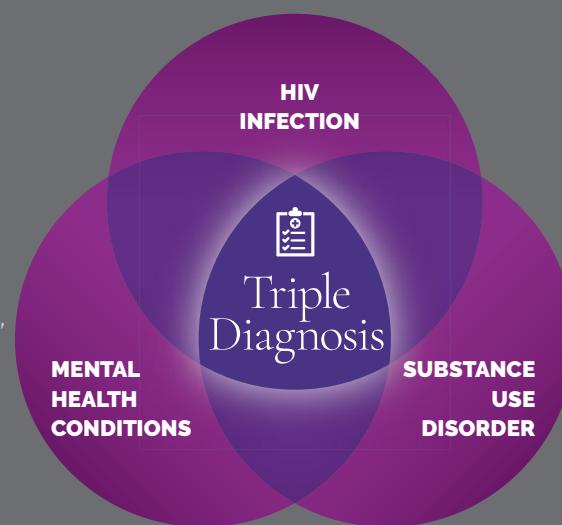
Boston has almost triple the rate of people with HIV compared to the rest of Massachusetts, with the highest concentrations in the South End, Roxbury, Jamaica Plain, and North Dorchester. The people at highest risk for acquiring and transmitting HIV are those who share needles and have unprotected sex.



BISOLA OJIKUTU, MD
Executive Director,
Boston Public Health
Commission

“If you look at national and local data, [HIV infections, substance abuse, and mental health] often happen together and can make each other worse. It is really important to have wraparound services that encompass all three issues, otherwise your work and your treatment aren't going to be successful.”

A comprehensive service provider like Whittier Street has this expertise through their behavioral health specialists who understand harm reduction, medication and treatment to address opioid use disorder, and long-term experience working with HIV patients.”



The Day Engagement Center at Whittier

Launched in October 2022, our Day Engagement Center supports the City's plan to attract unhoused people to safe, welcoming, drug-free spaces away from Mass. and Cass. Staffed weekdays by full-time, trauma-informed professionals, the Center promotes healthy lifestyles while providing access to medical, behavioral health, and recovery services.



THE HIV Care Team

- INFECTIOUS DISEASE PHYSICIAN
- HIGH-RISK NURSE
- MEDICAL CASE MANAGERS
- PHARMACIST

Teamwork: Provides testing, assessment, medical case management, peer support for people high-risk for HIV.

Touchpoints: 1290 Tremont Street clinic care, medical transportation, Mobile Health Team, home visits

Partners: Boston Public Health Commission, Multicultural AIDS Coalition, MA Dept. of Public Health, MA Immigrant and Refugee Assistance

facts

Whittier earned certification for pharmacy PrEP training (an HIV prevention strategy) by the National Clinician Consultation Center.

We expanded HIV services to include rapid HIV tests, high risk medical case management, and emergency housing and financial assistance.

50,000 condoms were distributed for HIV prevention.

“ Whittier is making serious efforts to help control the HIV epidemic, which many community health centers are not able to do. We provide onsite HIV care, and our team goes into the community to find people who might be infected and need to start care. **”**

— BRIAN WONG, MD

Infectious Diseases Specialist



THE Neighborhood Trauma Team

CROSS POLICE LINE DO NOT CROSS POLICE LINE DO NO

- LICENSED CLINICAL SOCIAL WORKER
- COMMUNITY OUTREACH WORKER

Teamwork: Offers immediate support in Roxbury after exposure to violence, such as shootings or stabbings.

Touchpoints: Knocks on doors of residents and businesses to offer trauma resources. Refers to Whittier clinics for fast-tracked counseling. Leads grief support groups.

Partners: Madison Park Community Development Corp. (MPCDC), Boston Public Health Commission, Boston Police Department, Boston Centers for Youth & Families

“ You hear a lot of anger expressed in our healing group. Many people know the victim or family, and they're angry that their community is being impacted by this violence that doesn't seem to stop. **”**

— BRENDA DALEY, MSW, LICSW

Whittier NTT Clinical Lead & Associate Director for Behavioral Health Services

facts

33% of Black households and 35% of Latino households in Boston felt their children were not safe in their neighborhoods.*

17 people referred by NTT to Whittier's behavioral health services for exposure to violence, Jan.–Oct. 2022.

July–Oct 2022: NTT responded to 8 calls to support the community after exposure to violence.

*Source: BPHC, Boston Survey of Children's Health, 2012



THE Housing Support Team

- COMMUNITY HEALTH WORKERS
- HOUSING VOLUNTEER

Teamwork: Helps patients secure safe and affordable housing; advocates for public policy support.

Touchpoints: Onsite and mobile health team housing referral services

Partners: Mayor's Office of Housing, Metro Housing Boston, Boston Housing Authority, Peabody Properties

A U.S. Army veteran who served in Vietnam, Nestor Castro was formerly unhoused and completed 500 housing applications over two years before securing his current home. Today, he uses his lived experiences to help our patients navigate the system.

"I see these people who are trying to get back on their feet in society, and they're so hurt. I know I can't take care of everybody, but I'm blessed to be able to do what I can for as many people as I can. I'm good at my job because I love it. I love helping people."



— **NESTOR CASTRO**

Housing Services Volunteer, Men's Health Clinic

Thanks to these schools, faith organizations, and community centers for hosting our vaccination clinics and support services.



facts

2 in 3 Bostonians are renters, and more than half of those spend more on rent than the recommended percentage of monthly income considered by experts to be sustainable*

**Source: City of Boston and 2020 census data*

2022 Winter Express Nubian Square
3W's Conference: Workforce, Wellness & Wealth
Agencia ALPHA/Equity Now and Beyond
Community Resource Fair
Alice Heyward Taylor Apartments
All Bright Community Center
America's Food Basket: Hyde Park
America's Food Basket: Mattapan
Boston Car and Bike Show
Boston Children's Rec Fest
Boston Prep Charter Public School
Bowdoin Manor
Brazilian Worker Center
Bridge Boston Charter School
Cape Verdean Association of Boston
Caribbean Rum & Food Festival
Catherine Clark Apartments
Charles Street AME Church
Children's Winter Festival
Commonwealth Land Trust
Cooper House: Rogerson Communities
Council Tower
Dudley Street Neighborhood Charter School
Eliot Congregational Church
Faneuil Gardens
Fenway Community Center
First Night
Franklin Heights
Frog Pond Spray Pool Opening Event
FUNDORACU Health Fair
Geneva Avenue Elderly Apartments
Gospel Tabernacle Church
Haitian American Unity Parade
Haynes Early Education Center
Hong Lok House
Hyde Park Juneteenth Joy Event
Iglesia Nueva Vida
Immigrant Family Services Institute
Islamic Society of Boston Cultural Center
Josephine A. Fiorentino Community Center
La Alianza Hispana, Inc.
Lion of Judah
Longfellow House
Lower Roxbury Coalition Family Community Resource Fair
Mattapan Center for Life
Mattapan Heights
McCormack Lower Campus
MCHS/IFSI Family Day
Mission Grammar School
Mission Hill Health Fair
Mission Main Apartments
Nigerian American Multi-Service Association (NAMSA) Award Night
Nuestra Comunidad
One Gurney Street Apartments
Pleasant Hill Baptist Church
Riley House
Roslindale House
Roxbury Community College
Roxbury Library Community Health and Services Fair
Roxbury Prep Dorchester Campus
Roxbury Prep Mission Hill Campus
Roxbury Prep Lucy Stone School
St. Patrick's Day Parade
The Basilica of Our Lady of Perpetual Help
Tobin Community Center
United Baptist Church
Veronica Robles Cultural Center
Vine Street Community Center
West Broadway Task Force: Unity Day
West End House

Patients and Impact

Who We Care For

Low Income

87% of patients with known income live at or below the Federal Poverty Level.

82% live in public housing

 **44%** Male

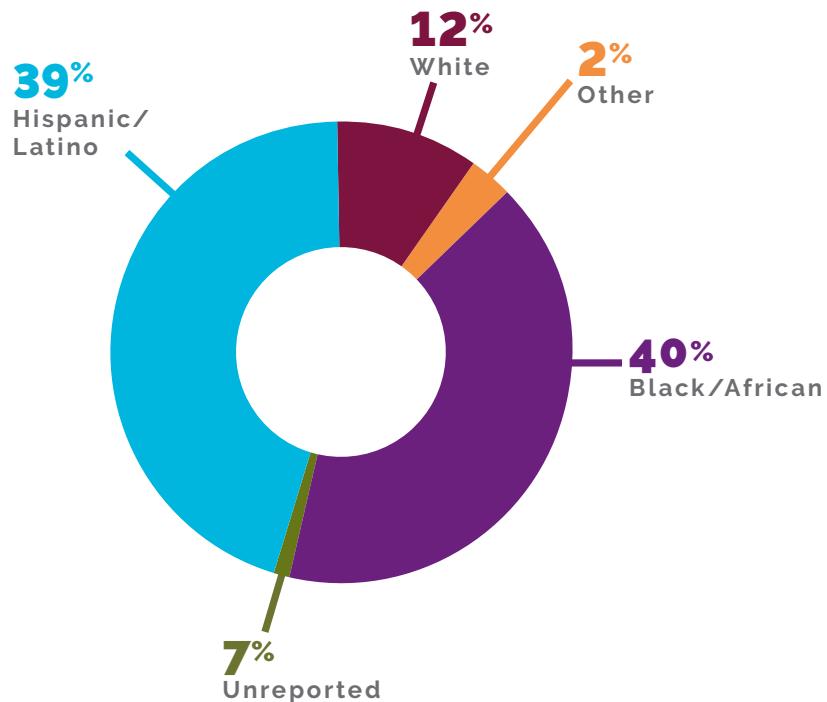
 **56%** Female


111,880
clinic visits


23,000+
outreach visits


30,000+
people served

Providing Care to a Diverse Population



Building Capacity

In FY2022, we expanded teams of primary care, behavioral health, and oral health providers to address the surge in untreated conditions among patients who delayed care during the pandemic.

Launched:

- Test-to-Treat Clinic
- Home delivery for pharmacy patients who cannot pick up prescriptions due to transportation barriers
- In-person diabetes groups to help patients recover self-management skills lost due to the pandemic
- Youth violence prevention groups at Alice Heyward Taylor Apartments
- Onsite youth development program
- High-risk medical case management services for infectious disease patients
- Remote monitoring for patients with chronic diseases
- Financial, housing, and case management support for first-time mothers to alleviate childhood poverty in partnership with the Family Health Project
- The Center for Health Equity Research



800

patients and community members served in our food pantry

5

WIC SITES fully staffed to provide nutrition for mothers and families (South End, Dimock, Boston Medical Center, and both Whittier locations)



37

MONTHLY HEALTH EDUCATION WORKSHOPS

offered in English, Spanish, and Haitian Creole, with topics ranging from colorectal cancer prevention to monkeypox FAQ



15 minutes

average wait time for emergency and walk-in prescriptions



200

MOBILE VACCINATION CLINICS

since October 2021, including at Boston's First Night Celebration, South Boston's Annual St. Patrick's Day Parade, the Haitian-American Parade, and Juneteenth celebrations

YEAR IN REVIEW

Thank You, Donors

\$250,000+

Annette and Dan Nova
Health Resource and Services Administration

\$100,000 – \$249,999

Dana Farber Cancer Institute
Intercontinental Real Estate Corporation
Quest Diagnostics

\$50,000 – \$99,999

Eversource Energy
Goldman Sachs & Co
James J. Judge
Joseph Fallon
Liberty Mutual Insurance Foundation
Mabel Louise Riley Foundation
The Connors Family Office

\$25,000 – \$49,999

Blue Cross Blue Shield of Massachusetts
Champion of Love Foundation, Inc.
Devereaux Charitable Foundation
Entertainment Industry Foundation
G. Greene Construction Co., Inc.
Goodwin Procter LLP
Joe Albanese
John Connors
Keegan Werlin LLP
Liberty Mutual Insurance
Meta Platforms, Inc. (Facebook)
New England Development
Robert M. Mahoney
Thomas and Donna May

\$10,000 – \$24,999

Barclays
Bond Brothers Foundation, Inc.
Boston Red Sox
Charles H. Farnsworth Charitable Trust
Citizens Bank of Massachusetts
Commonwealth Care Alliance
Deborah Daccord
Emily Miles
Ernst & Young
Feeney Utility Services Group
Frederica M. Williams
Gregory Butler
Hamilton Charitable Foundation
James Armstrong
John Jenkins
Jonathan Davis
Joseph Nolan
Kelly Family Foundation
Maverick / One Source Power Michael McNally
Mintz Levin
MTV Construction
Northern Tree
Owens Companies
Philip Cambo
Philip J. Lembo
Power Line Contractors, Inc.
PricewaterhouseCoopers LLP
Quanta Services
Reebok Foundation
Ropes & Gray, LLP
Santander Bank
The Okonite Company

\$5,000 – \$9,999

Arthur Hurley Co.
Boston Bruins
Boston Children's Hospital
Boston Medical Center
Boston Properties, Inc.
Charter Oak Utility Constructors Inc.
Choate, Hall & Stewart
Cotton Mather Cleveland
Deloitte & Touche LLP
Driscoll Electric Company, Inc.
Enviro Arbor Solutions
Frank Doyle Connell Limited Partnership
Gilead Sciences Inc.
Gloria McPhail
James Brett
Jim and Janice DiStasio
Mark Langevin
Massachusetts General Hospital
Massachusetts League of Community Health Centers
Matthew Braunwart
McLaughlin Chevrolet
Morgan Stanley
National Grid
Osiris Family Institute, LLC
Rich May, P.C.
Robert Keane
Savings Bank Life Insurance
Schwab Charitable
Susan Coakley
Tracy Campion
TRC Solutions
West Insurance Agency

\$2,500 – \$4,999

Boston Private Bank & Trust Co.
Boston Public Health Commission
Eastern Bank Charitable Foundation
Edward O. Owens
Esther Schlorholtz
John B. Garvey
John Riordan
Joseph Ambash and Lillian Weig
Kathy Kountze
Robert Sachs and Caroline Taggart
State Street Corporation
Steve Berez
Tufts Associated Health Plans, Inc.

\$1,000 – \$2,499

AdMeTech Foundation
Brian Wong
Christine Carmody
Dan Denis
Deborah Farley
Edward O. Owens Jr.
Fidelity Investments
Foundation to be Named Later
Helen M. Credle
James Cahill
James Dittmar and Deborah Kay
Juliette Mayers
Margaret Morton
Penni McLean-Conner
Rebecca Lee
Red Sox Foundation
Shelley Webster
Steward Health Care
Troup Parkinson
Tufts Health Plan Foundation
Vitra Health Inc.
Wec Health, LLC

\$500 – \$999

John Balder and Victoria Stein
John Stadtler
Leona McCarthy
Linda Champion
Linda Sabo
Mary Lewis
Mitchell A. Goldfeld
Paul F. Mollica
Philina Lee

\$100 – \$499

Allison R. Coleman
Amy Etherington
Audrey O'Hagan
Aurora Cammarata
Betsy Feldman
Carmen Fields
Catherine Finneran
Deborah Tully
Denise Pelletier
Diane Ripstein
Ebi Daniel Okara
Ellen L. Janos
Erin Engstrom
Gismara DeAndrade
Habib Sioufi
Jacqueline Glenn
Jane Miller
Joseph Kimpel
Karen Holmes Ward
Katrina Westerhof

Sandra King
Stephen Alibrandi
Supreme Industries
Susan and Michael Goldman
The Druker Company, Ltd
Tracey Flaherty
Tropical Foods
Vera Admore-Sakyi



OUR CROSS-SECTOR PARTNERS

Amelia Peabody Charitable Fund
Blue Cross Blue Shield of Massachusetts
Boston Center for Youth and Families
The Boston Foundation
Boston Public Health Commission
Boston Resiliency Fund
Cigna Foundation
Commonwealth of Mass. Executive Office of Health and Human Services (EOHHS)
Community Care Alliance
Dana Farber Cancer Institute
Deborah Munroe Noonan Fund
Direct Relief
Eastern Bank
Eddie Owens
Eversource Energy
Family Health Project
Field Hennigan Foundation
GE Foundation
Grimes-King Foundation
Liberty Mutual Foundation
Local Initiatives
Madison Park Development Corporation
MA Senate Earmark
Matilda Drayton
Mass League of Community Health Centers
Massachusetts Department of Public Health
MassDevelopment
Meta Platforms, Inc. (Facebook)
Northeastern University
Peabody Properties
Perdue Pharma
Reebok Foundation
State Representative Chynah Tyler
State Senator Will Brownsberger



U.S.

Bureau of Primary Health Care (BPHC)
Department of Health and Human Services (HHS)
Health Resource Service Administration (HRSA)
Department of Housing and Urban Development (HUD)
Substance Abuse and Mental Health Services Administration (SAMHSA)



In January 2022, Boston Mayor Michelle Wu (pictured, left) visited Whittier to announce the City's B Together Covid-19 vaccination requirement to enter certain indoor spaces.

Why We Invest in Whittier

by **Annette and Dan Nova**

As longtime supporters of global health equity, we feel it is important to lend our hearts and resources to the cause of local equity, right here at home. Boston grows stronger as a city when we lift up people most in need.

Poverty, racism, and health inequality are tied together, and one way to level the playing field is by funding access to health care.

A dollar goes a long way at Whittier. Frederica M. Williams is an inspiring, data-driven leader who delivers real and measurable results while maximizing return on investment. The ultimate metric will be to increase life expectancy in Whittier's service area, which is a shocking 25 years lower than in wealthier parts of Boston.

Whittier has an amazing challenge ahead, along with a wonderful, beautiful story that more people need to hear about. We want to help Whittier create a movement, one dollar and one person at a time. Supporting Whittier is a gift to us.

Dan is general partner of Highland Capital Partners and an emeritus member of Partners in Health. Annette and Dan together manage their family foundation.



“Poverty, racism, and health inequality are tied together, and one way to level the playing field is by funding access to health care.”

Help Us Drive Community-Led Health Equity Research

Why are Black, Latinx, and Native American people at higher risk for illness and death than their white counterparts? Whittier's new Center for Health Equity Research will explore this question by shining a light on Boston's social determinants of health and the impact of structural racism.

We deeply appreciate Annette and Dan Nova for their generous seed funding. Please contact us to learn how you can further support our research.



The Center for Health Equity Research at Whittier Street Health Center

Vision: To eliminate disparities in health outcomes and well-being due to race, ethnicity, gender, age, geography, sexual orientation, religion, educational level, immigration status, national origin, and socioeconomic status.

Goals: Facilitate improvements in health care delivery and health outcomes to eliminate health disparities due to race, ethnicity, gender, age, geography, sexual orientation, religion, educational level, immigration status, national origin, and socioeconomic status by using tools that empower communities to develop, implement, and evaluate health programs through community-led research, education, training, and advocacy and by utilizing evidence-based data and outcomes to inform policy changes, funding opportunities, program implementation, and practices.

YEAR IN REVIEW

Recognition

For Health Care Quality



GOLD 2022:
Check. Change. Control.
Cholesterol™ for care of patients
with high cholesterol



GOLD 2022:
Target: Type 2 Diabetes for care of
patients with type 2 diabetes and
cardiovascular risk factors



SILVER 2022:
For commitment to improving blood
pressure control among adults



Certificate of Recognition with Distinction:
Behavioral Health Integration



For vaccine efforts in the community
(formerly Black Ministerial Alliance of Greater Boston)

For Frederica M. Williams, President & CEO



**HARVARD EXTENSION
ALUMNI ASSOCIATION**

2022 Dean Michael Shinagel Award
for Service to Others

**GREATER GROVE HALL
MAIN STREETS**

100 Black Women for the
Black Women Lead project



Lowell Richards Award for leadership across
public, nonprofit, and for-profit sectors

SAVOY

2021 Most Influential Black
Corporate Directors



by *Boston Globe*,
for ninth consecutive year



FY 2022 PRESIDENT'S AWARD RECIPIENT

HABIB SIOIFI, MD

Director of Laboratories
Whittier Street Health Center

Joined Whittier in 1993

Medical training: Damascus University, Syria.
Residency: Boston Children's Hospital and
Brigham and Women's Hospital.

Led expansion of lab services and patient
education into clinics and mobile health units

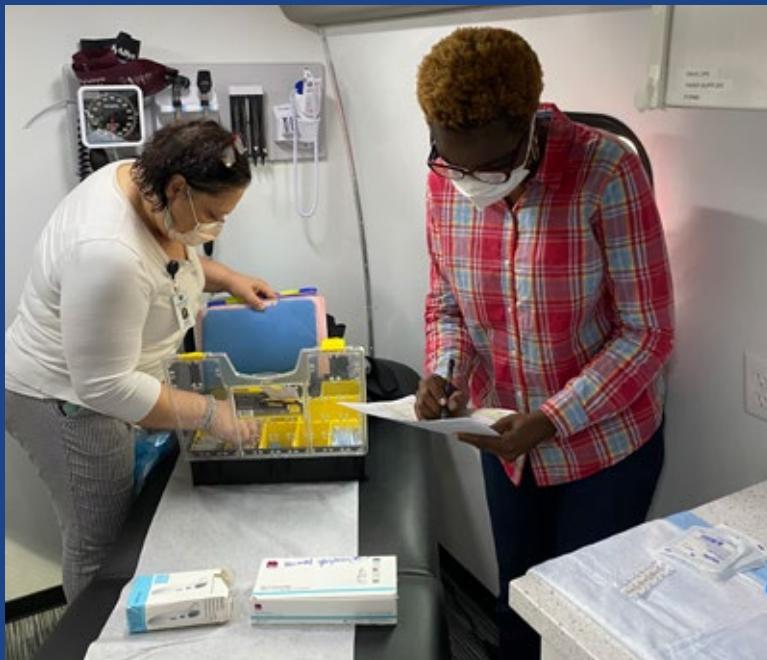
Deeply committed to supporting and
serving vulnerable populations, including
immigrants served in Whittier's Refugee Health
Assessment program

*“Community health centers serve as
the foundation of efforts to advance
health equity. Whittier Street Health
Center is an exceptional community
health provider that addresses
health care inequities, closes gaps in
life expectancy, and pursues social
justice, and I am proud to be part of
our team's vision.”*

FY2022 Financial Report



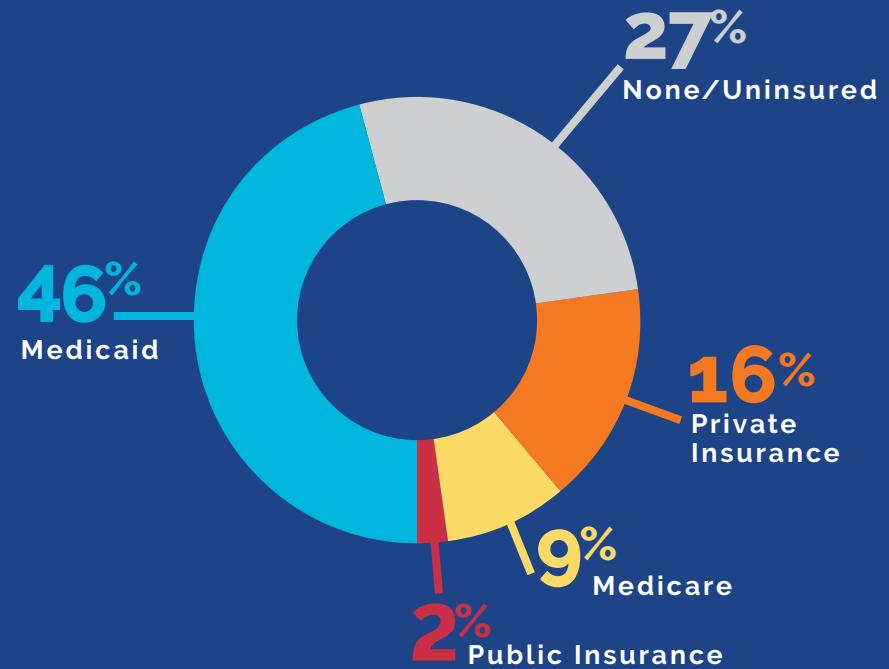
In FY2022, Whittier provided
\$1,674,271
in free health care



100%

of social services
were provided
free of charge

Patient Insurance Sources



YEAR IN REVIEW

Quality health care is a human right, the foundation for economic opportunity, and the result of investments by funders and generous supporters. Bolstered by strong financial performance and continued viability, Whittier will continue mobilizing for health equity and social justice.

Balance Sheet

ASSETS

Current	\$ 14,108,926
Fixed Assets	\$ 33,143,244
TOTAL ASSETS	
	\$ 47,252,170

LIABILITIES

Current	\$ 3,453,140
Long term	\$ 4,093,281
TOTAL LIABILITIES	
	\$ 7,546,421

NET ASSETS

	\$ 39,705,749
TOTAL LIABILITIES	\$ 47,252,170

Statement of Activities

REVENUE

Patient Services Revenue	\$ 12,108,150
Grants and Contracts	\$ 11,966,157
Fundraising and Contributions	\$ 1,046,399
Other	\$ 2,472,595
TOTAL REVENUE	
	\$ 27,593,301

EXPENSES

Clinical Programs	\$ 21,840,980
Administration and Finance	\$ 2,701,190
Facilities	\$ 2,944,055
TOTAL EXPENSES	
	\$ 27,486,225

NET OPERATING INCOME/(LOSS)

NET OPERATING INCOME/(LOSS)	\$ 107,076
NET NON-OPERATING INCOME/(LOSS)	\$ 1,815,659
CHANGE IN UNRESTRICTED NET ASSETS	\$ 1,922,735

NET NON-OPERATING INCOME/(LOSS)

CHANGE IN UNRESTRICTED NET ASSETS

YEAR IN REVIEW

Signature Events

Whittier's Toast to **Joseph R. Nolan**

EVERSOURCE ENERGY PRESIDENT & CEO

Our annual gala was attended by 600 guests, including Gov. Charlie Baker, and raised \$1.2 million.



Women for Whittier Holiday Tea



21st Annual Men's Health Summit



Annual Meeting and Black History Month

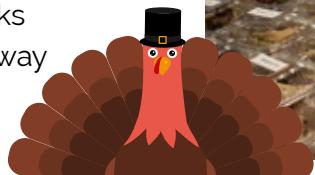


YEAR IN REVIEW

Community and Health Events

November 2021

- Slice of Thanks
- Turkey Giveaway



December 2021

- Senior Holiday Event
- Clean Teeth for Toys
- World AIDS Day



January 2022

- Martin Luther King, Jr., Day of Service



February 2022

- Black History Month Celebration
- National Black HIV/AIDS Awareness Day



March 2022

- National Women and Girls HIV/AIDS Awareness Day
- Health and Housing Press Conference



April 2022

- National Minority Health Month
- National Youth HIV & AIDS Awareness Day



May 2022

- Community Garden Opening
- Mother's Day Celebration
- Nurses Week
- Haitian Heritage Month Celebration
- Colon Cancer Symposium
- National Mental Health Awareness Month



June 2022

- Pride Month
- National HIV Testing Day



August 2022

- National Health Center Week
- Back to School BBQ



NATIONAL HEALTH CENTER WEEK



September 2022

- National Gay Men's HIV/AIDS Awareness Day
- It Takes a Village Event



October 2022

- Boo to Bad Health
- Hispanic Heritage Celebration
- National Latinx AIDS Awareness Day Event



November 2022

- Top 100 Women-Led Businesses Awards



LEADERSHIP

President & CEO

FREDERICA M. WILLIAMS, MBA

Board of Directors

PASTOR GERALD BELL, *Chair*
Reverend Shiloh, Baptist Church

PASTOR EVA CLARK, ESQ., *Board Vice Chair*
Semi-Retired Attorney

ABDILAHU ABBIRAHMAN, *Board Treasurer*
Owner, Butterfly Café

VIANKA PEREZ BELYEA, *Board Secretary*
Administrator, Division of Aging
Brigham and Women Hospital

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Chief Administrative Officer, Mass. Executive
Office of Health and Human Services

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Pastor, Iglesia De Dios, Pentecostal

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PETER O. MAATHEY
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CINDY WALKER
Patient

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Dept. of Secondary Education

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Chief Strategy Officer, Steward Health Care Network

DANNY LEVY
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TOM MAY
Chairman Emeritus, Eversource Energy

PAUL F. MOLICA, DIRECTOR
Community Lending South Shore Bank

KEITH MOTLEY, PHD
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Massachusetts Boston

DAN NOVA
General Partner, Highland Capital Partners

STEVEN ROTMAN
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STEPHEN WRIGHT, MD, MBA
Medical Director

NURULLA DIYANAT, DMD
Dental Director

CHRISTINE PAJARILLO, LICSW
Vice President, Programs & Social Services

MICHAEL NDUNGU
Chief Information Officer

KEITH ABBOTT
Vice President, Human Resources & Facilities



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Photography: **CHRIS ADUAMA**

Do you believe in health equity and racial justice for every resident of Boston?

Then please support our work!

GIVE
BY MAIL:

Whittier Street Health Center
Frederica M. Williams Building
1290 Tremont Street
Roxbury, MA 02120

GIVE
ONLINE:



Follow us on social media.
Read our online blog and CEO memos.





WHITTIER STREET HEALTH CENTER

Comprehensive. Compassionate. Community.

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(617) 427-1000

Whittier Street Health Center
SATELLITE CLINIC
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WHEN NONE ARE IGNORED,
ALL WILL THRIVE

